

USER MANUAL

Picturall Series Media Servers (V3.1)

References: MST02-R1, MST02-R2, MSTC02-R1, MSTC02-R2,
MSQ04-R1, MSQ04-R2, MSQC04-R1, MSQC04-R2, MSP16-R1, MSP16-R2



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1 Disclaimer

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1.1 Copyrights

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1.2 Media

Analog Way may have supplied video libraries pre-installed on the media server. If you have any questions regarding them, please contact us. These videos have been licensed exclusively for use within the Picturall Series Media Servers. Any copying or other usage without proper rights clearance is forbidden. Analog Way will not accept any liability or claims from third parties.

1.3 Warranty

The Picturall Series Media Server has been tested in various applications and is deemed to be suitable for uses described in this manual. This product is provided “as is”, including all or any ‘perceived’ or possible faults. The Licensor grants no warranty regarding the utility or contents of the software. Analog Way will warrant the hardware for three years from the date of purchase. The method of warranty is Return to Base (transport costs from and to us are the owner’s responsibility). In case of hardware fault please contact your local distributor or us (www.analogway.com).

While not an exhaustive list, the following are provided for guidance. Warranty claims will be invalidated in these circumstances:

- A hardware failure is caused by inappropriate handling of hardware such as dropping the media server, using the media server without proper ventilation, exposing the media server to water, other liquids or dust.
- The software has been loaded or there has been an attempt to load software onto the media server in any way other than described in the manual or recommended by Analog Way.
- The hardware has been modified by someone other than a certified Analog Way dealer.

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Analog Way shall not be liable for any loss or damage, be it direct or indirect in regards to the utility or contents of the software or hardware, except to the extent provided by law. Notwithstanding the above, liability for indirect, special, incidental or consequential loss or damage that may arise in respect of the software or hardware, is expressly excluded.

1.5 Force Majeure

Liability of Analog Way is excluded in all cases that constitute Force Majeure circumstances, namely, circumstances beyond the control of Analog Way.

2 Introducing Picturall Series Media Servers

Thank you for choosing Picturall Series Media Servers! The one that combines cutting-edge technology with ease-of-use and unrivalled efficiency.

Picturall Series Media Servers are powerful real time multi-output media servers. They can manage multiple inputs (media files, live feeds or network streams) with various features and effects. Then output them to multiple displays.

Control the server with **Picturall Commander**, a dedicated software designed exclusively for Picturall Series Media Servers. Alternatively, Picturall Series Media Servers can also be controlled with External controllers such as Lighting consoles.

Picturall Series Media Servers are 19" wide and 4 rack units (4U) high, following the industrial rack mounting standard. The Twin and Quad are also available in Compact versions (2U) with the same number of outputs and the same efficiency as their 4U counterparts.

2.1 Picturall Series Media Servers

The Picturall Series Media Servers product range includes 3 models: Twin, Quad, and Pro.

The following table illustrates the differences between the units.

Picturall Series Media Servers	Outputs	Description
Twin & Twin Compact	2	Heavy-duty dual-output 4K Series Media Server. Designed for medium-sized events and installations requiring high levels of performance and reliability.
Quad & Quad Compact	4	Heavy-duty quad-output 4K Series Media Server. Designed for large scale events and installations requiring high levels of performance and stability.
Pro	Up to 16	Mission critical 8K modular Series Media Server. Engineered to support massive events and installations from one single server unit.

Table 1 - Picturall Series Media Servers family

2.2 Package Contents

The Picturall Series Media Server sales package includes:

- One Picturall Series Media Server
- One Power cord
- One Rackmount kit
- One Ethernet cross cable
- One USB memory stick containing the **Picturall Commander** and server software

A USB keyboard is needed for configuring the server and a remote computer for running **Picturall Commander**.

2.3 Front panel

All the Media Servers have the same front panel. It is composed of one OLED display, two USB ports, a Power button and a Next/Status button.



Fig. 1 - Front panel

2.3.1 Display screen

The front panel displays information such as device IP address, firmware version, or CPU.

- Press the **Next/Status button** to wake the display and show server information.
- Press again to cycle through the next pages.

The display automatically goes off after 3 minutes of inactivity.

2.3.2 Power off

Tip: The following procedure is the recommended method to safely turn off the Media Server.

To turn off the media server, press the Power button then press the Next/Status button to confirm.

2.3.3 Forced shutdown

If the Media Server crashed, turn off the power by Forced shutdown.

- Press and hold the Power button until shutdown.

Caution: Using Forced shutdown regularly is not recommended. Use Forced shutdown only if the Media Server has crashed.

2.4 Rear panels and Connections

The Media Server chassis and the hardware are designed to produce the best possible performance in a sleek, rack-mountable unit.

2.4.1 Picturall Twin rear panel

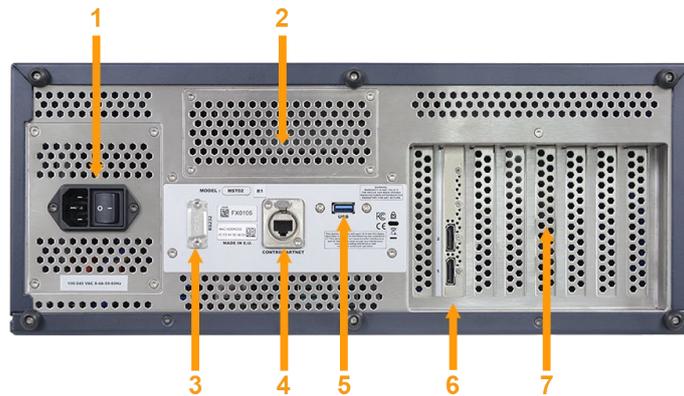


Fig. 2 - Picturall Twin rear panel

1. Power supply (optional redundant and hot-swappable power supplies)
2. Two-channel audio interface with balanced XLR outputs (optional)
3. RS232 plug (optional)
4. Ethernet plug
5. USB plug
6. Two DisplayPort 1.2 outputs (4K@60Hz 10-bit 4:4:4)
7. Two slots for additional input cards

2.4.2 Picturall Twin Compact rear panel

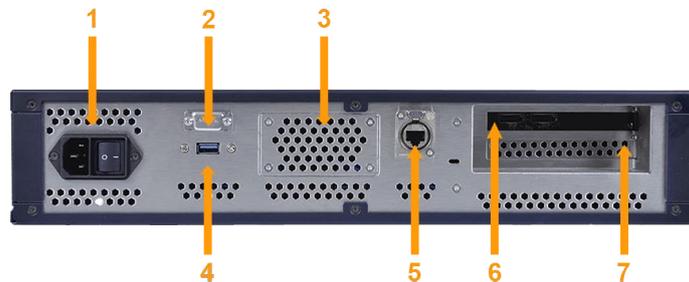


Fig. 3 - Picturall Twin Compact rear panel

1. Power supply
2. RS232 plug (optional)
3. Two-channel audio interface with balanced XLR outputs (optional)
4. USB plug
5. Ethernet plug
6. Two DisplayPort 1.2 outputs (4K@60Hz 10-bit 4:4:4)
7. One slot for additional input card

2.4.3 Picturall Quad rear panel

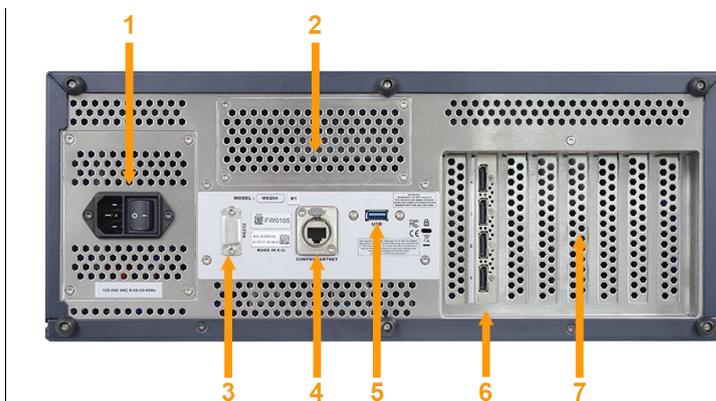


Fig. 4 - Picturall Quad rear panel

1. Power supply (optional redundant and hot-swappable power supplies)
2. Two-channel audio interface with balanced XLR outputs (optional)
3. RS232 plug (optional)
4. Ethernet plug
5. USB plug
6. Four DisplayPort 1.2 outputs (4K@60Hz 10-bit 4:4:4)
7. Two slots for additional input cards

2.4.4 Picturall Quad Compact rear panel

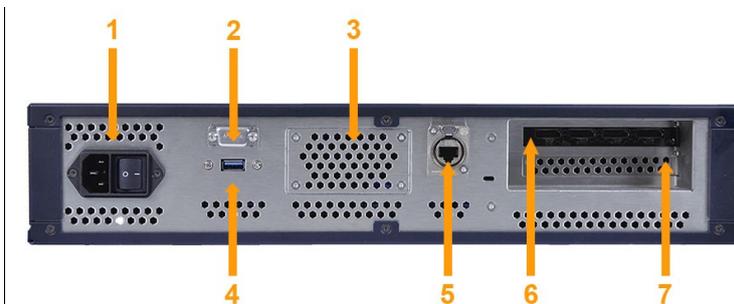


Fig. 5 - Picturall Quad Compact rear panel

1. Power supply
2. RS232 plug (optional)
3. Two-channel audio interface with balanced XLR outputs (optional)
4. USB plug
5. Ethernet plug
6. Four DisplayPort 1.2 outputs (4K@60Hz 10-bit 4:4:4)
7. One slot for additional input card

2.4.5 Picturall Pro rear panel

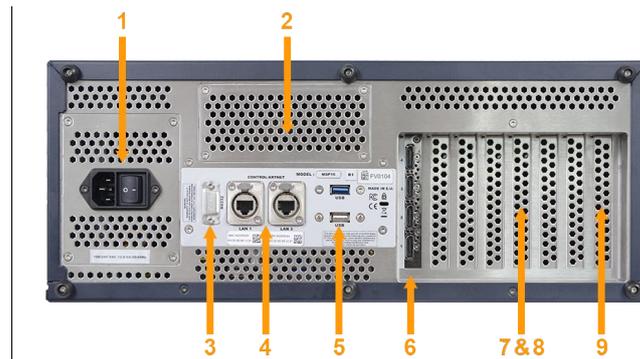


Fig. 6 - Picturall Pro rear panel

1. Power supply (optional redundant and hot-swappable power supplies)
2. Two-channel audio interface with balanced XLR outputs (optional)
3. RS232 plug (optional)
4. Primary Ethernet plug (left), secondary Ethernet plug (right)
5. Two USB plugs
6. Four DisplayPort 1.2 outputs (4K@60Hz 10-bit 4:4:4)
7. Three slots for additional output cards or input cards
8. One slot for additional input card only
9. One slot for optional sync card

2.4.6 Optional Hardware

The Picturall Series Media Servers can be equipped with various options.

Option	Description
Dual Power supply unit*	Redundant, hot-swappable power supplies
Audio XLR output	Two-channel audio interface with balanced XLR outputs
SSD storage device	Replaces the default SSD for more storage
Performance and Performance+ SSD*	Replaces the default SSD for more storage and enhanced performance
Output card	4 x DisplayPort 1.2
Input cards	2 x HDMI 1.4
	4 x HDMI 1.4
	1 x HDMI 2.0
	2 x HDMI 2.0*
	2 x 3G-SDI
	4 x 3G-SDI
	1 x DVI
	2 x DVI
Sync card*	Add Genlock feature to the Media Server
10GB Network card**	Add a 10GB RJ45 port to the Media Server

*option available for Picturall Pro only

**option available for Picturall Twin, Quad and Pro

Table 2 - Picturall Series Media Servers optional hardware

For more information on optional hardware, visit www.analogway.com or contact Analog Way support. For more information on the Sync card, see *10.2 Sync card – Genlock (Picturall Pro only)* page 85.

2.4.7 External Audio support (optional)

Caution: Disconnecting the sound card may freeze all layers with audio playback.

The Picturall Series Media Servers support various audio interfaces.

Audio support lets the media server adjust audio settings for medias files with embedded audio.

For more information, see document *Picturall Servers Audio Options* available on www.analogway.com or contact your reseller or Analog Way support.

3 Getting Started

3.1 Precautions when Mounting Picturall Series Media Server

Caution: Follow these precautions to avoid risks for products and users.

When mounting the server, ensure proper air flow and consider the following points on safe use.

- Always use the handles built on the sides of the chassis for easy mounting into any standard rack or flight case.
- Remove the front and back panels of the flight case during operation to provide sufficient air flow through the unit and prevent overheating.
- Place the server preferably in a cool and dry environment.
- The fans inside the server expel the heat through the front and rear panels. Therefore, it is crucial that both the front and the rear are unobstructed at all times. A minimum of 50 cm (20 in.) of clear space at the front and rear of the unit is recommended.
- Do not block the ventilation.
- Do not place any fluid above or near the server.
- Do not apply any pressure against the chassis or the connectors.

3.2 Start the Picturall Series Media Server

When starting the media server for the first time, a test image with server IP address and display number is sent to every connected display. This helps identifying displays and checking the setup is correct.

Tip: Connect all displays before starting the media server for the first time.

To start the Picturall Series Media Server safely and correctly:

1. Connect the power cable to the server and then plug it into a mains socket.
2. Connect displays to the media server (at least one display to the first connector).
3. If configuration is needed, connect a USB keyboard to the USB port on the server front panel.
4. Press the power button.

Tip: - If the media server is restarted, close and restart Picturall Commander as well.

- If a new display is connected, restart the server and Picturall Commander.

4 Configuration

The server can be configured from the **Web configurator** or by booting the server in **Configuration mode**. Configuration is needed for DMX / Art-Net, display, network and media storage settings.

4.1 Web configurator

The web configurator allows the user to configure the server from a computer connected to same network without installing a separate control software.

To access the web configurator, launch a web browser and enter the server IP address in the address bar.



Fig. 7 - Web configurator connection

All devices default IP addresses are **192.168.2.140**.

Note: The Picturall Series Media Server and the computer must be connected to the same network to run the Web configurator.

4.1.1 Dashboard

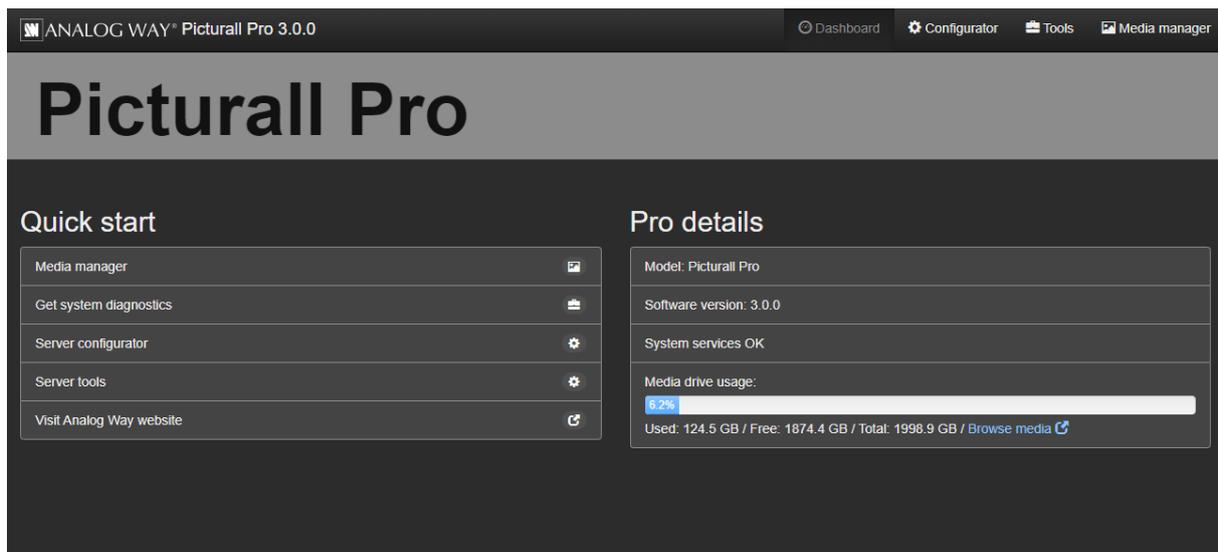


Fig. 8 - Web configurator Dashboard

The Dashboard is the home page of the Web configurator. It shows general information about the media server.

- Click **Configure server** or **Configurator** to access server configuration.
- Click on a link in the left tab to open the corresponding menu.

4.1.2 Server configuration

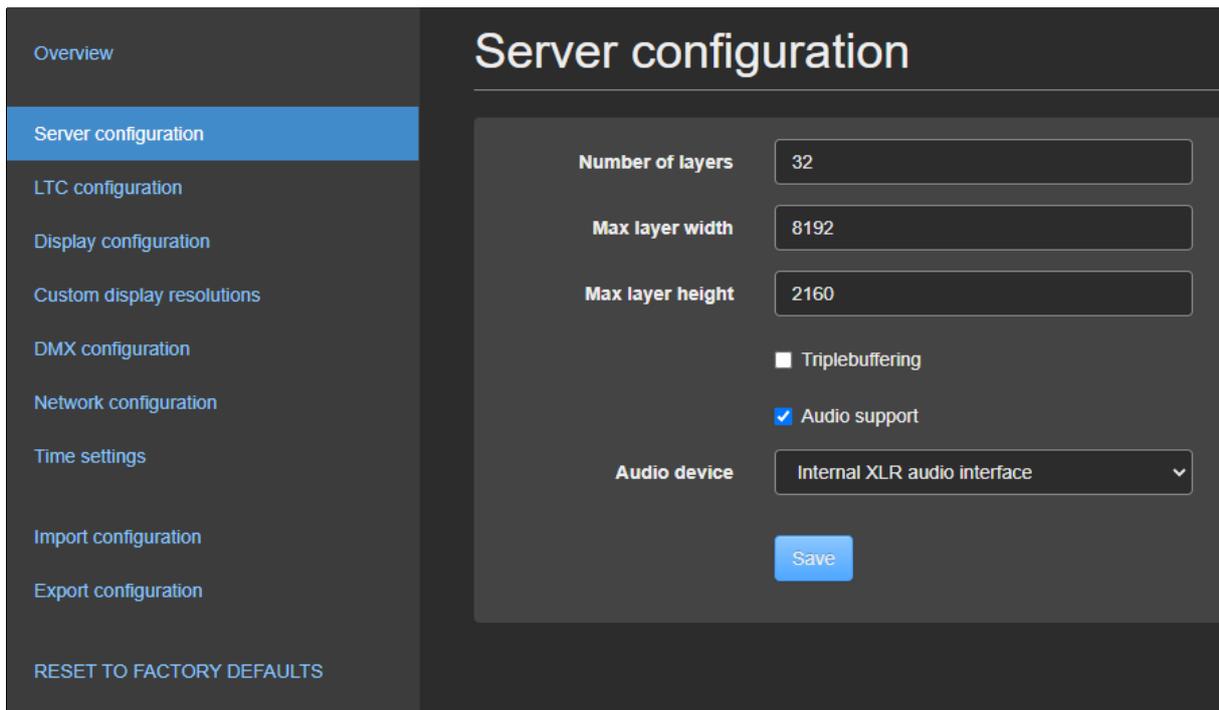


Fig. 9 - Server configuration

Set server settings from the **Server configuration**:

- **Number of layers:** Set the number of layers to use and patch to Art-Net (max 200). This affects the number of available layers in Picturall Commander.
- **Max layer width and height:** Set the maximum resolution to be processed by the media server.

Caution: Media with a larger resolution than the max layer size might not be displayed correctly. This does not apply to medias encoded in AWX and PRKL.

- **Triplebuffering:** check to enable Triplebuffering.
- **Enable sync card and genlock** (Picturall Pro only): check to enable Genlock (checked by default if the sync card is installed).

4.1.2.1 Select audio device (optional)

If the server has more than one audio card installed select the audio card in the **Audio device** drop down menu in **Server configuration**.

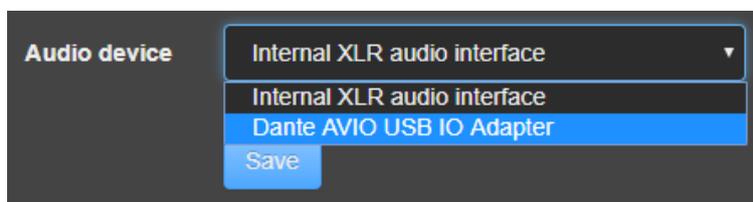


Fig. 10 - Audio device selection

4.1.3 LTC configuration

Set the Linear timecode (LTC) sources for playback. Configured LTC sources can be used as timecode providers in Picturall Commander. (see 9.6.6 *Linear timecode (LTC)* page 7676).

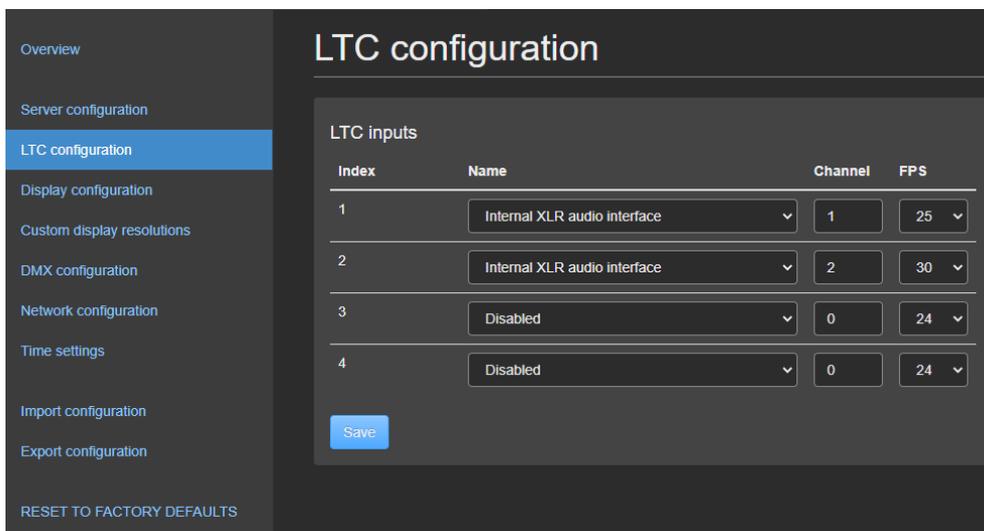


Fig. 11 - LTC configuration

Note: Audio card is required for LTC. Check that Audio support is enabled in Server configuration

Different audio channels can be defined for different incoming Timecodes. The system does not recognize automatically the incoming LTC format FPS (Frames per second). The incoming timecode FPS needs to be defined from the drop-down menu on the LTC configuration page for the timecode to synchronize correctly.

4.1.4 Display configuration

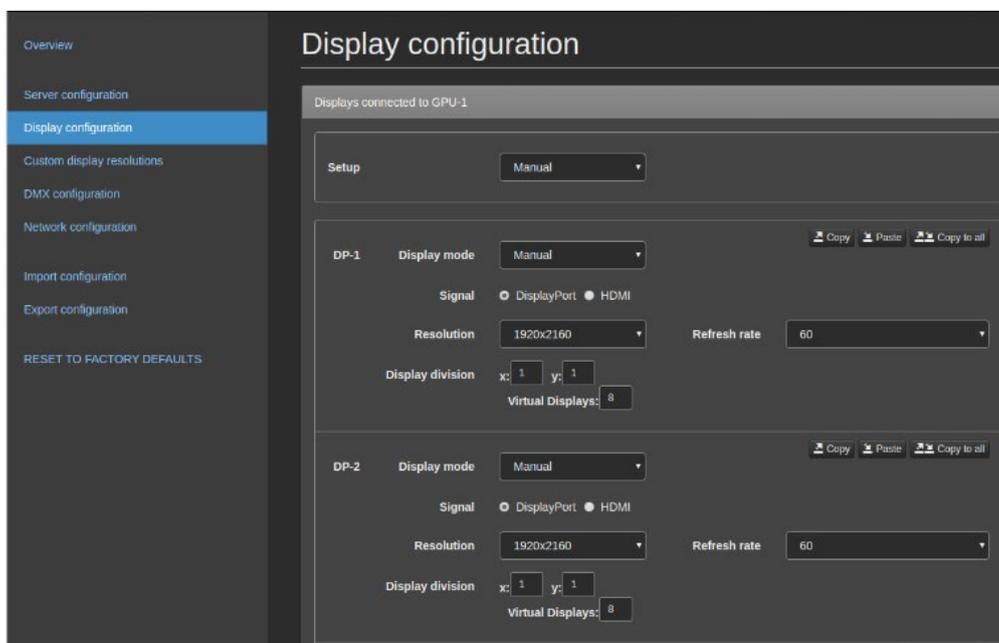


Fig. 12 - Display configuration

In the **Display configuration** menu, set Auto mode for the whole output card or Manual display mode per output plug:

Tip: Use the buttons **Copy**, **Paste** and **Copy to all** for Displays using identical settings.

4.1.4.1 Set Auto mode for the whole output card

In Auto mode, sets all plugs of the same output card (GPU) to follow EDID.

Tip: In Auto mode, connect and power all the relevant displays before booting the media server.

1. In **Setup**, select Auto.
2. Per output plug, select Auto to follow EDID (or Disable the output if needed).
3. If needed, select **Signal: HDMI** to force the HDMI signal on any DisplayPort output (adapter needed).

4.1.4.2 Set Manual mode per output plug

In Manual mode, set each output plug manually.

1. In **Setup**, select Manual.
2. Per output plug, select the Display mode:
 - **Disabled**: disable the output
 - **Manual**: set the output resolution and refresh rate manually
 - **Custom**: select a custom display configuration
 - **Special**: select a preset mode for display signal splitters (Analog Way DPH104, Matrox TH2GO and DH2GO)
3. If needed, select **Signal: HDMI** to force the HDMI signal on any DisplayPort output (adapter needed).

4.1.4.3 Display division

Displays can be divided into grids of virtual displays with **Display division**. This separates all Displays into independent displays. These displays are affected independently (Keystone, Angle, Crop). This is very useful for complex screens and Led walls. Display division can also be used for setting up display signal splitters such as Datapath X4 and FX4.

4.1.4.4 Virtual displays

Use Virtual displays when multiple logical displays are connected to one physical output, but the split is not even. For example: multiple physical LED screens connected to one LED processor driven by one output from a Picturall Media Server.

In the **Display configuration** menu, select the number of virtual displays used in an output. The virtual display will appear as an independent display in Commander. The area where the display content is drawn in the display output signal is controlled by the Commander GUI Display cropping controls (see 7.9 *Crop display size* page 49).

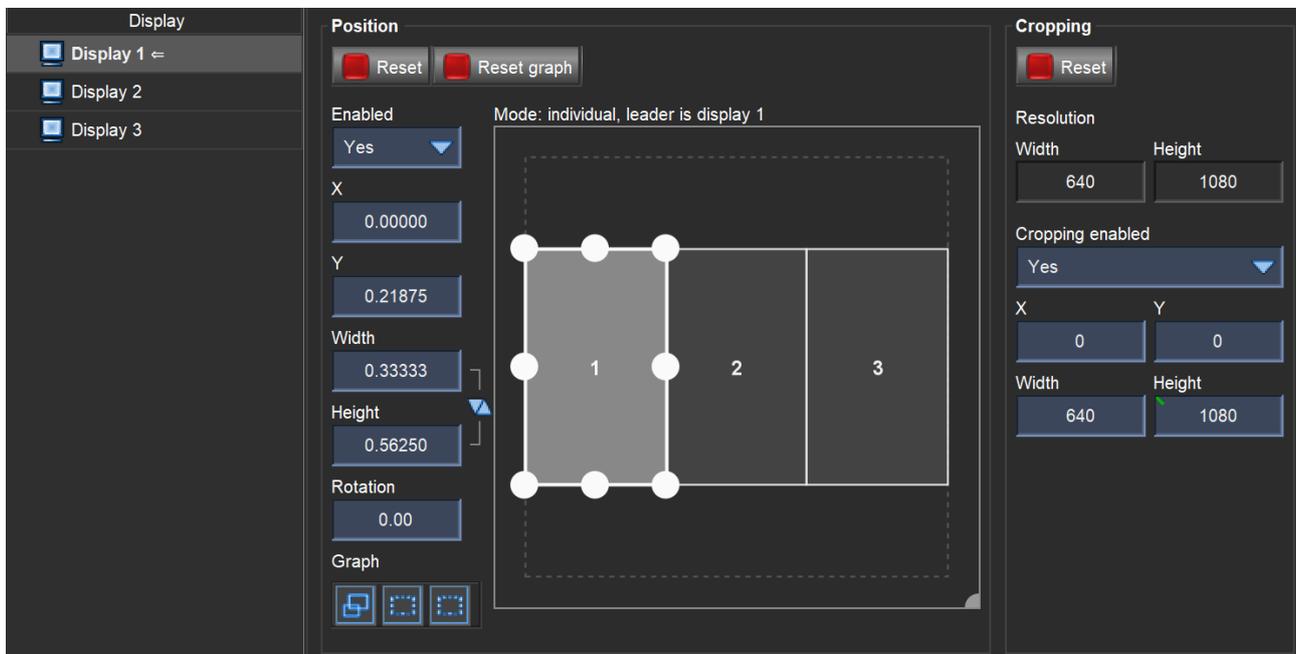


Fig. 13 - Three virtual displays in one 1980x1080 output in Picturall Commander

4.1.5 DMX Configuration

Picturall Series Media Servers have three fixture profiles for Art-Net / DMX control.

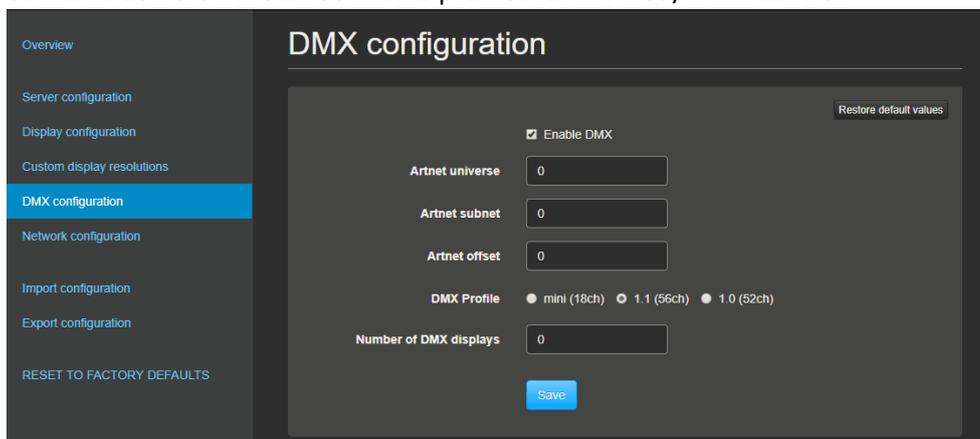


Fig. 14 - DMX configuration

4. **Art-Net universe:** Set the first universe and the rest of the layers will be patched to next universes. If patching more than 9 layers, the server will use several Art-Net universes.
5. **Art-Net subnet:** Set the Art-Net subnet value (between 0 and 15).
6. **Art-Net offset:** Set the first channel of the first universe for layer 1.
7. **DMX profile:** Set the preferred DMX fixture profile (1.1, 1.0 or mini).
8. **Number of DMX displays:** Enter the number of the displays controlled with DMX

DMX control for the Picturall Series Media Server consists of two elements: layers and master block. The master block controls general functions that are not specific to any layer such as choosing display preset (for more information, see *APPENDICES* page 91).

Layers are patched first starting from a given offset on a given universe. Layers are patched so that they do not split at the universe border. The following table shows the patching for 32 layers (default).

Master block is patched immediately after the layers.

Universe	DMX	Layer
1	1	Layer 1
	57	Layer 2
	113	Layer 3
	168	Layer 4
	225	Layer 5
	281	Layer 6
	337	Layer 7
	393	Layer 8
	449	Layer 9
2	1	Layer 10
	57	Layer 11
	113	Layer 12
	168	Layer 13
	225	Layer 14
	281	Layer 15
	337	Layer 16
	393	Layer 17
	449	Layer 18

Universe	DMX	Layer
3	1	Layer 19
	57	Layer 20
	113	Layer 21
	168	Layer 22
	225	Layer 23
	281	Layer 24
	337	Layer 25
	393	Layer 26
4	449	Layer 27
	1	Layer 28
	57	Layer 29
	113	Layer 30
	168	Layer 31
	225	Layer 32
	281	Master Block

Table 3 - Example patch of 32 layers using 56ch DMX profile

4.1.6 Network configuration

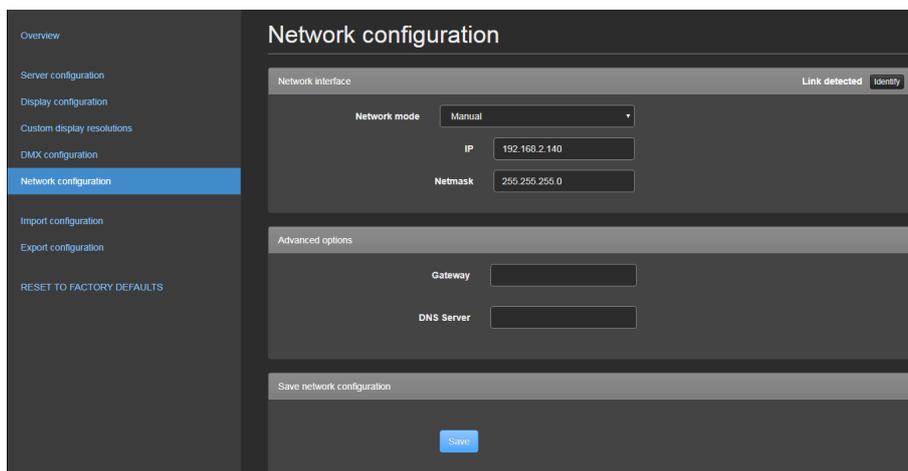


Fig. 15 - Network configuration

Tip: Click **Identify** to make the selected ethernet connector blink on the rear panel of the unit.

There are three ways to set the IP addresses for the server:

- **Automatic (DHCP):** The server gets IP address from DHCP server in the same network
- **Automatic (ARTNET):** The IP address is generated based on the Art-Net protocol
- **Manual:** Set the IP address and netmask manually

Caution: Never have two DHCP servers in the same network.

Caution: Set the IP address manually if **Automatic (DHCP)** is activated in the server.

4.1.6.1 Network configuration for Picturall Pro

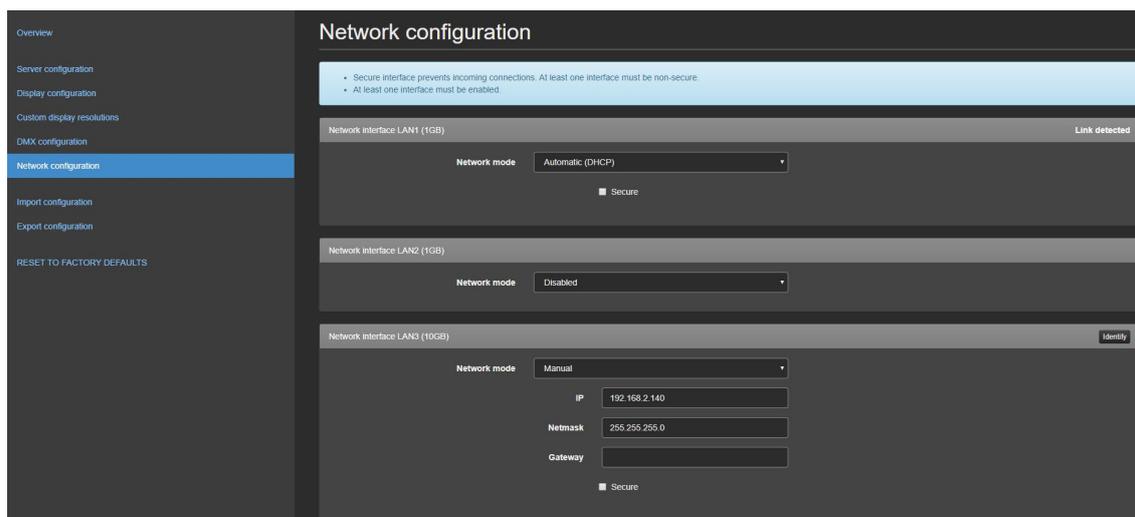


Fig. 16 - Network configuration (Picturall Pro with dual network interface and 10GB option)

Picturall Pro has supports two different networks. Enable the **Secure mode** to prevent incoming connections.

Note: At least one interface must be enabled and at least one interface must be non-secure.

An additional 10GB network ethernet interface is available as an option for the Picturall Pro.

The 10GB network option can be set either to secure or non-secure network.

4.1.7 Time Settings

The system time and date can be set manually, or the server can be configured to acquire time and date from a NTP server. Time zone must be configured manually. These time settings are used for Wallclock timecode provider and cue scheduling features (See 9.6 *Triggering cues with Timecode* page 72 and 9.7 *Scheduling cues and playback* page 77)

Note: Cue scheduling occurs in server time, date and time zone.

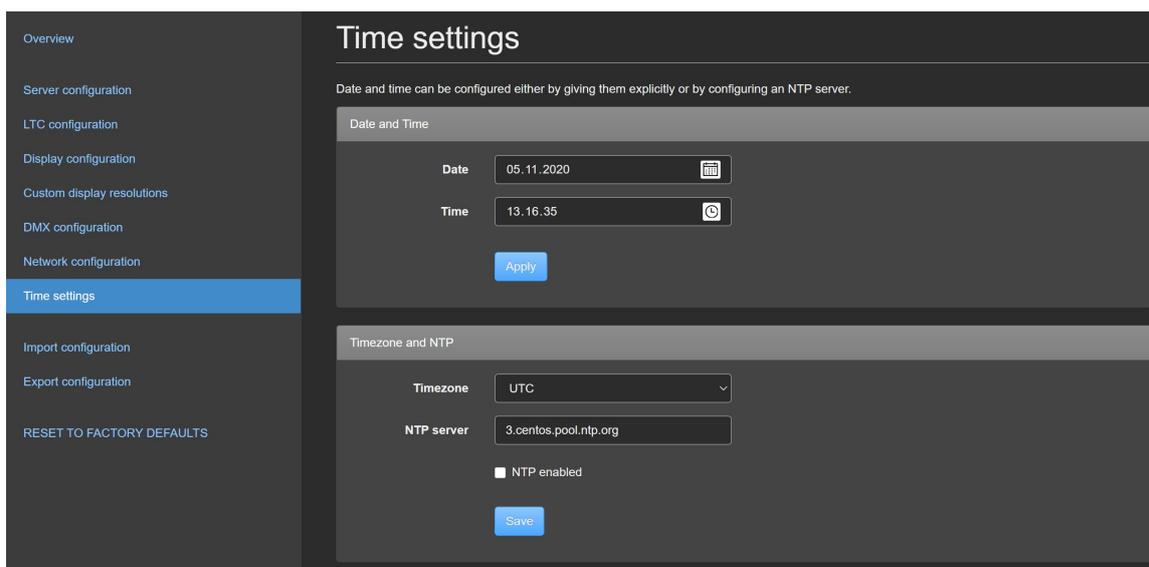


Fig. 17 - Server time settings configuration

Note: By default, the system is set to UTC Time zone. If unchanged, the default scheduling will occur based on UTC time.

4.1.8 Import and Export configuration

4.1.8.1 Export configuration (save)

Tip: Export server configuration before updating the Server Software as this deletes Configuration options.

To save the current configuration:

1. On a web browser, enter the media server IP address in the address bar.
2. Go to **Configurator** or **Configure Server**.
3. Go to **Export configuration**.
4. Choose the configuration parameters to be saved.
5. Click **Export configuration**.

The Configuration is saved in a **PSC** file.

4.1.8.2 Import configuration (load)

1. On a web browser, enter the media server IP address in the address bar.
2. Go to **Configurator** or **Configure Server**.
3. Go to **Import configuration**.
4. Choose the PSC file to import.
5. Choose the configuration parameters to load.
6. Click **Import configuration**.

4.1.8.3 Back up the contents on another Picturall Series Media Server

It is possible to back the contents of one server onto another one connected on the same network. The following example shows how to back from a Server A to a Server B.

1. Make sure the two servers have the same software version (latest if possible).
2. Make sure the two servers have Picturall Commander installed in same version (latest if possible).
3. Create a show and transfer some media files on Server A.
4. Make sure that Server B is up and running.
5. On a web browser, enter the IP address of Server A in the address bar.
6. Go to **Tools / Backup**.
7. Select Server B in the dropdown list or enter the IP address of server B then click **Save**.
Server A sends all medias and shows to Server B (configuration settings are not duplicated and existing medias on server B are not deleted).
8. After the transfer is complete, restart Server B and make sure that it has the same shows and media data as Server A.

4.1.9 Format Media Drives - Storage configuration

In **Tools / Format media drives**, set the hard drives formatting method.

In the following example, a Picturall Series Media Server has two hard drives of 1TB capacity.

- **RAID 0** (striped): 2TB of storage with fastest writing speed. Media drive failure loses all media files.
- **RAID 1** (mirrored): 1TB of total storage, medias are stored identically on both media drives. If one media drive fails, the show continues using the other media drive. Best reliability but performance is halved.

Recommendation: Use **RAID 0** for optimal performance.

Note: - If the formatting method is modified, all media on hard drives will be deleted.

- RAID 1 is only available for Quad and Pro.

4.1.10 Conflicting Settings

Sometimes settings may conflict with each other. For example: the same Display resolution cannot be set to 1920x1080 and to automatic. In case of conflict, the most recent value is kept and the previous value is discarded.

Settings that easily conflict in the display settings:

Settings	Conflicts with
Auto	A connector, a resolution, a refresh rate and a special mode
A special mode	Auto , or a connector, setting a resolution, a refresh rate
A connector, a resolution or a refresh rate	Auto and a special mode

Settings that easily conflict in the network settings:

Settings	Conflicts with
An IP address and a netmask	DHCP client
DHCP client	DHCP server, an IP address and a netmask

4.2 User management

In **Tools > User management**, create admin user accounts to prevent other users from accessing server configuration settings, server tools and media manager using the web configurator.

Note: - By default and when there is no admin user account created, the access to the server settings has no password restriction.

- After adding an admin user account, logging in becomes required immediately.

- If all usernames or passwords are forgotten, it is possible to run a factory reset via Configuration mode, see page 29.

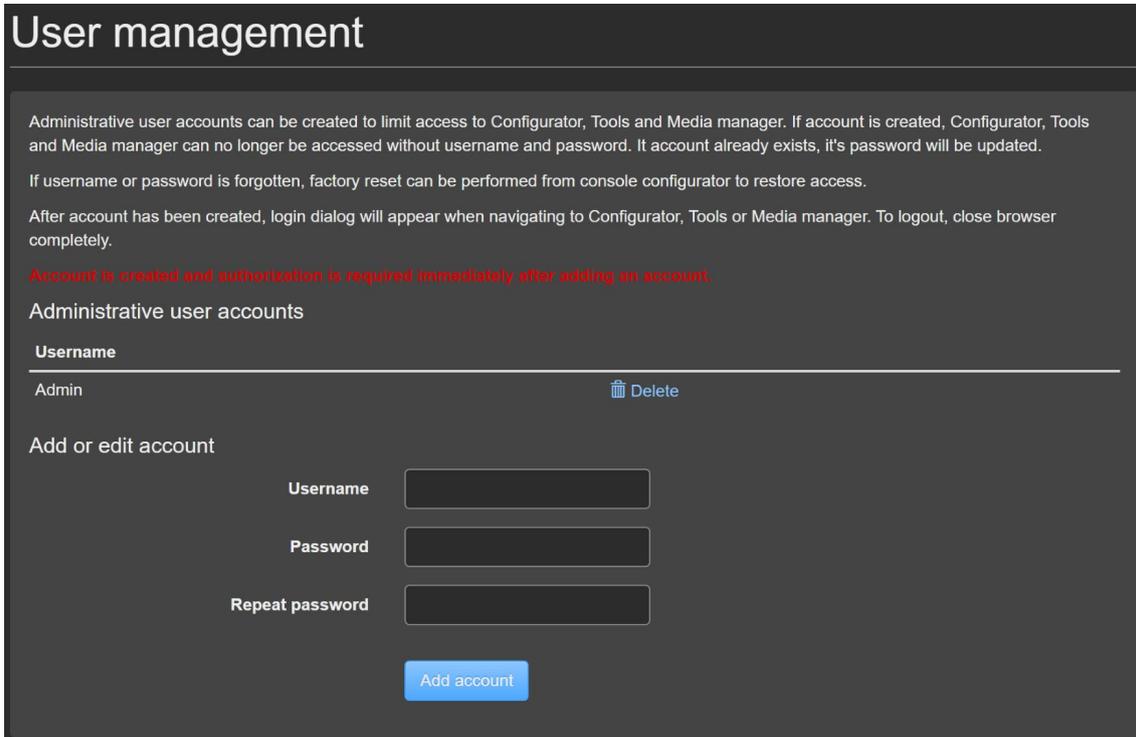


Fig. 18 - User management page

4.2.1 Create an admin user account

1. Open the web configurator and go to **Tools > User management**.
2. Enter a Username and passwords.
3. Click **Add account**.
The admin user account is created.
4. If needed, repeat steps 1 to 3 to create more admin user accounts.

After creating an admin user account, accessing menu titles visible on the front page and on the top of the page requires to log in with an administrative account.

4.2.2 Log out - Close an admin user session

To log out an admin user account, close the browser.

Depending on the browser, it might be needed to clear the browser history or check that the browser is not active in the background.

Tip: Use web browser's incognito mode to make sure that the admin account is logged out when browser is closed.

4.2.3 Delete an admin user account

1. Open the web configurator and go to **Tools > User management**.
2. Click **Delete** on the corresponding user account in the users list.

4.3 Media manager

Use Media manager to access media collections and media files via the web configurator. Media manager is available in the Dashboard page and in the top bar. Use Media manager to:

- Create media collections with media files located in the media server local storage
- Upload media files to the media server media drive and directly to the media collections
- Add input sources and web content to the collections
- Add a generated text to a collection
- Encode media to AWX
- Adjust media fading settings and end actions (Play mode)

Note: - Media manager web page does not contain show control user interface. Use Picturall Commander for playback settings.

- Media manager is supported in the following web browsers: Chrome, Firefox, Safari and Edge (version 79 or newer)

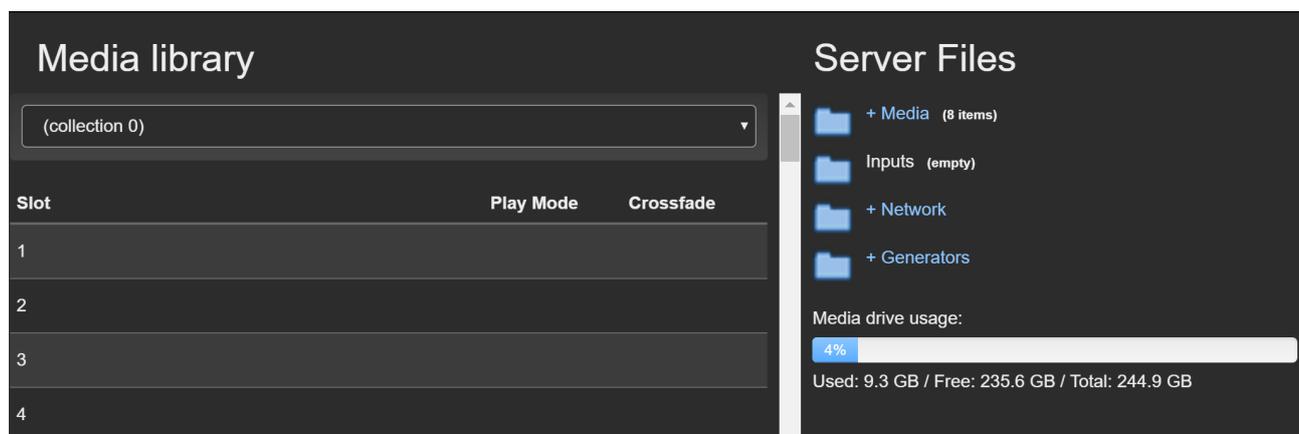


Fig. 19 - Web configurator – Media manager

Media collections are displayed on the left side. Server Media files, Inputs, Network sources and Generators are displayed on the right side.

Changes made in Media manager and in Picturall Commander are synchronized. Media collections and Server files are available in both pages with same fading parameters, playback order and folder structure.

4.3.1 Adding media files

- Adding media to a media collection can be done by dragging media files from the server files to the media collections.
- A single file, group of files or directories can be dragged into media slot or server files folders can be uploaded directly to the media collection by clicking an empty slot in the media collection, or dragging and dropping content from the computer to a collection slot.
- Adding an input source, URL video stream, a web page source or custom generated text to the collection is done by draggin the source to the target collection media slot.

Note: The Media manager is very similar to the Media menu of Picturall Commander. For more information, see 6 Media page 34.

4.3.2 Upload media files to specific folders

Uploading a file directly to the collection will save the file to the Media root folder.

To upload a media file to a specific folder:

1. Click the Media folder to expand the folder tree.
2. Click **Upload a file or directory** under the target server folder.

It is also possible to drag and drop a file or folder on the **Upload a file or a directory** button.

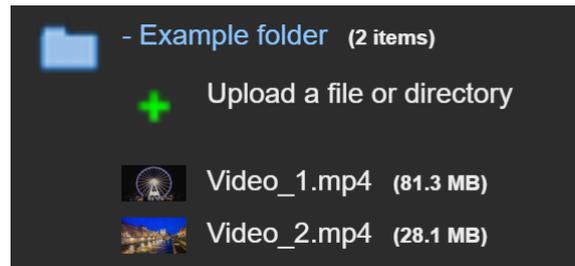


Fig. 20 - Upload content to the server folder

A transfer dialogue will appear after the files have been selected for upload.

3. Select to maintain the original encoding or to encode the content to AWX formats. After confirming the upload, a transfer progress bar will appear above the Media library indicating the transfer status.

Note: - Leaving the media manager or closing the browser during a media transfer will interrupt the transfer progress. Resume the transfer by restarting the transfer process to the same media folder.
- Server reboot will remove interrupted media transfer files

4.3.3 Contextual menus

Right click a media file on the Server files side to open a contextual menu with larger media thumbnail and options to move (cut, copy, paste), encode, delete or download a file to the connected local computer.

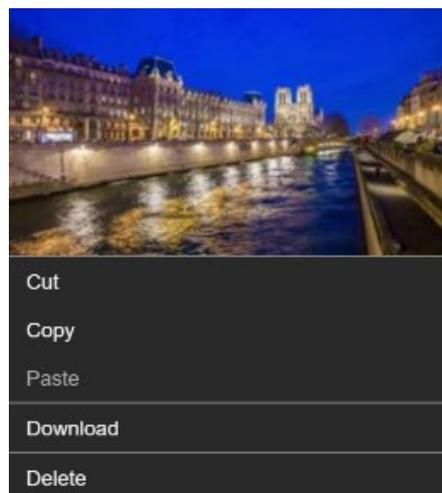


Fig. 21 - Media contextual menu

Right click a media in a collection will bring up options to move (cut, copy, paste), rename, edit fading settings or remove the media from the collection.

4.3.4 Fading settings

Fading settings can be defined for each media file on the collection. Either set the fading settings directly on the collection or right click a media and select **Edit media fading settings** for more precise fading controls.

Note: For more information about media end actions (play mode) and fading settings, see 6 Media page 34.

4.4 Configuration mode

The **Configuration mode** allows the user to configure directly on the media server using a connected keyboard. This mode includes all the functionality of **Web configurator**.

To enter the **Configuration mode**:

1. Make sure a USB Keyboard is connected to the media server.
2. Start the server and press any key when the startup screen displays.
3. Use the arrow keys in the start menu to select **Configuration mode**. The Configurator menu is displayed.

Configurator has three main sections: Server configuration, Display configuration, and Network configuration. Use arrow keys to navigate menus and use enter to select. Use the **Tab** button to move between different sections.

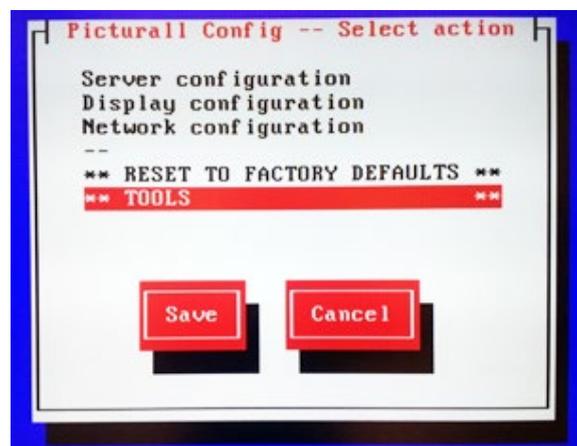


Fig. 22 - Configuration mode

4.5 Update Server Software

Caution: Picturall Commander must always be in the same version as the Server software. Update Picturall Commander together with Server software for best compatibility and performance. A message is displayed in Picturall Commander if the versions do not match.

Tip: Updating the Server Software resets Configuration options but medias are not deleted. Export server configuration to recover it after the update (see *4.1.8 Import and Export configuration page 24* page).

The server comes fully installed with the server software. If a software update is needed, create an installation USB stick and use it to update the software.

Find all installation files for the Media servers on www.analogway.com

4.5.1 Creating an installation USB stick

Tip: Use a high-quality USB memory stick, a low-quality USB memory might cause problems when installing the software.

Note: At the moment, the Picturall Series Media Server installer only runs on Windows.

On a computer:

1. Connect an empty, FAT32 formatted USB stick with at least 2GB of free space.
2. Go to www.analogway.com and download the Picturall installer.
3. Run the installer.
4. In the **Distribution** menu, select the latest version (non-beta).
5. Make sure the selected **Drive** is the USB stick.
6. Click OK to write the installer onto the USB stick.

The USB stick is now ready for installation.

4.5.2 Installing the server software from a USB stick

1. Connect a USB keyboard and the installation USB stick to the server.
2. (Re)boot the server.
3. When booting, enter Boot menu by pressing the following key:
 - a. **F8** for Twin and Quad R1 models (MST02-R1, MSTC02-R1, MSQ04-R1, MSQC04-R1)
 - b. **F11** for Twin and Quad R2 models (MST02-R2, MSTC02-R2, MSQ04-R2, MSQC04-R2)
 - c. **F12** for Pro models (MSP16-R1, MSP16-R2)
4. Select the non-UEFI version of the USB stick. The installer starts.
5. Follow the instructions displayed on the screen.

After the installation, the server reboots and sends a test image with server IP address and display number is sent to every connected display.

6. If needed, go to the Network configuration > Manual and set new **IP address**.
7. If needed, import saved Configuration.

5 Configure Picturall Commander

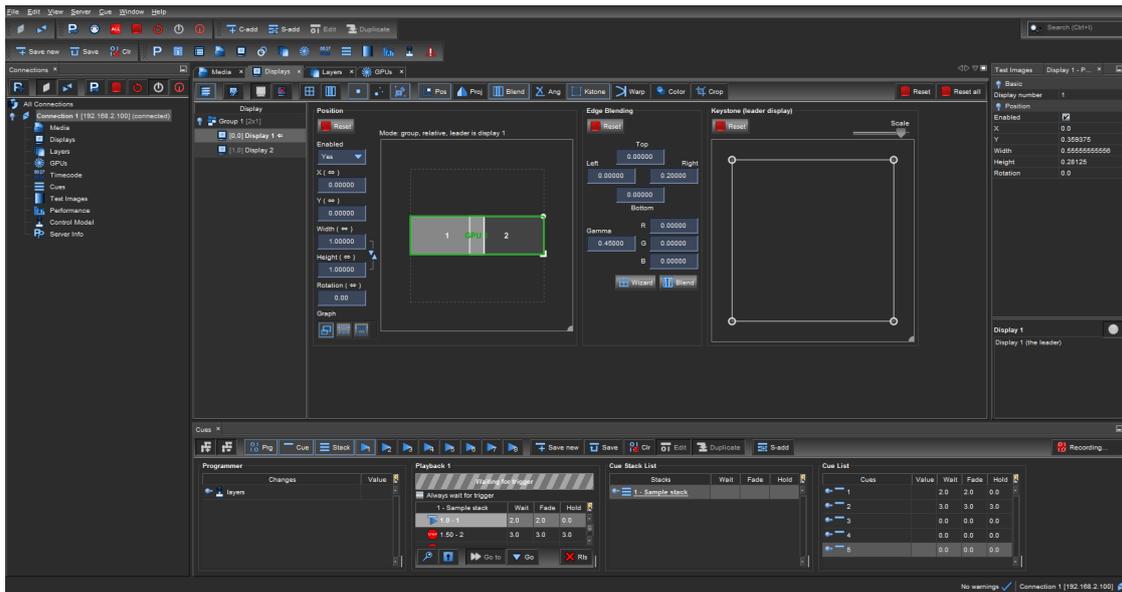


Fig. 23 - Picturall Commander

Picturall Commander is the software used to control the Picturall Series Media Server. This chapter describes the installation and the top-level parts of the Picturall Commander user interface.

5.1 Installing / Updating Picturall Commander

Caution: Picturall Commander must always be in the same version as the Server software. Update Picturall Commander together with Server software for best compatibility and performance. A message is displayed in Picturall Commander if the versions do not match.

Tip: Use a dedicated computer for running Picturall Commander. This ensures that the show files are safe at all times.

The software is on the USB stick delivered with the server. The latest version of Commander is automatically downloaded during the installation process.

If needed, the latest version of Picturall Commander can also be downloaded from www.analogway.com.

To install Picturall Commander, follow these steps:

1. On the computer, insert the USB stick delivered with the media server.
2. Copy the installer file matching the operating system from the USB stick to the computer.
3. Run the installer file and follow the instructions to complete the installation process.
4. If needed, open Picturall Commander and go to **File / Load show** to load previous configuration.

Note: For Commander versions prior to 2.8.0, the operating systems must support **Java version 8** for Picturall Commander to be installed. Make sure **Java version 8** is installed on the computer before installing Picturall Commander, or use the latest version of Picturall Commander.

5.2 Connecting to Picturall Series Media Server

Caution: If the computer goes into a standby mode, the connection to the server is lost after the computer resumes.

Tip: If the media server is restarted, close and restart Picturall Commander as well.

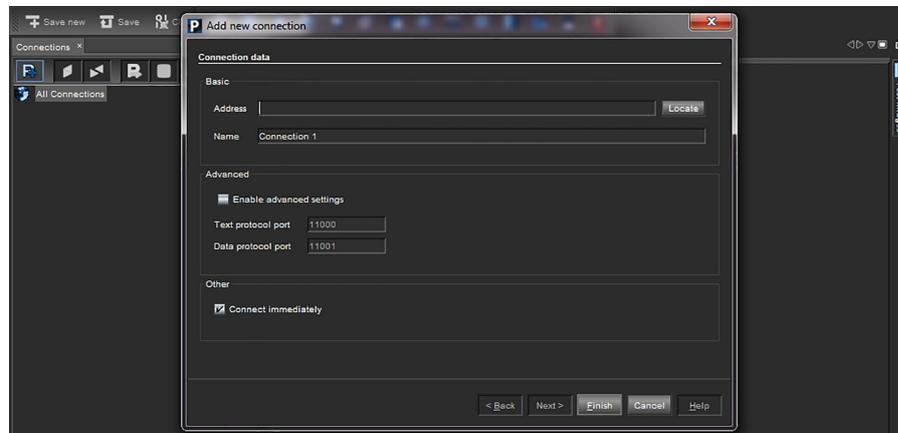


Fig. 24 - Add new connection dialog

1. Connect the computer and the Picturall Series Media Server to the same network.
2. Use same netmask in the server and the computer if not using **DHCP server**. If **DHCP server** is enabled in the server, use automatic network settings in the computer.
3. Run Picturall Commander and click  **Add new connection** on the **Connections** tab.
4. Type the IP address of the server in the **Address** field or click **Locate** to automatically find the servers in the same network and view the server versions before connecting.
5. In the **Name** field, enter a name for the connection.
6. Under **Advanced**, change the values for Text protocol port and Data protocol port if needed.
7. If needed, uncheck **Connect immediately**.
8. Click **Finish** to Create the Connection. A message confirms the connection to the Picturall Series Media Server.

5.3 User Interface

The Picturall Commander user interface consists of a few basic elements:

- The main Commander toolbar.
- The control tabs.
- The control panels within the tabs.

The control tabs are positioned in the right, middle, left or bottom depending on their function.

5.4 Control Tabs

Click **Window** then click any menu to open the corresponding control panel.

- **Connections:** Connect and reconnect to a server pressing Reconnect button. The main control tabs are available in the **Connections** tab.
- **Media:** Transfer media files to the Picturall Series Media Server and arrange the media library. For more information, see *Media* page 34.
- **Displays:** Configure the display setup. For more information, see *Displays* page 43.
- **Displays Graph:** Open the Display Graph in a whole tab for precise adjustment, see *Displays* page 43.
- **Genlock** (only for Picturall Pro equipped with optional sync card): Check / Resync the genlock.

- **Layers:** Control all layer parameters. This is the main menu for controlling the Picturall Series Media Server with Picturall Commander. For more information, see *Layers* page 50.
- **Layers Graph:** Open the Layers Graph in a whole tab for precise adjustment, see *Layers* page 50.
- **GPUs:** Optimize the use of the GPUs.
- **Timecode:** Set the timecode format and offset.
- **Cues:** Program and time cues for the show.
- **Test images:** Configure test images to help when setting up the show.
- **Performance:** Check the performance and temperature of the server. For more information, see Performance page 86.
- **Control model:** Shows a tree structure of all the parameter information on the server.
- **Server info:** Opens a window with all server information.
- **Properties:** Shows additional information on a given selected item. Located in **Window > Properties**.

Tip: Open these menus in one click from the menu icons toolbar:



5.4.1 Arrange windows

Once a panel is opened, drag and drop a tab to customize the layout.

All tabs can be placed anywhere in the layout (top, bottom, left or right).

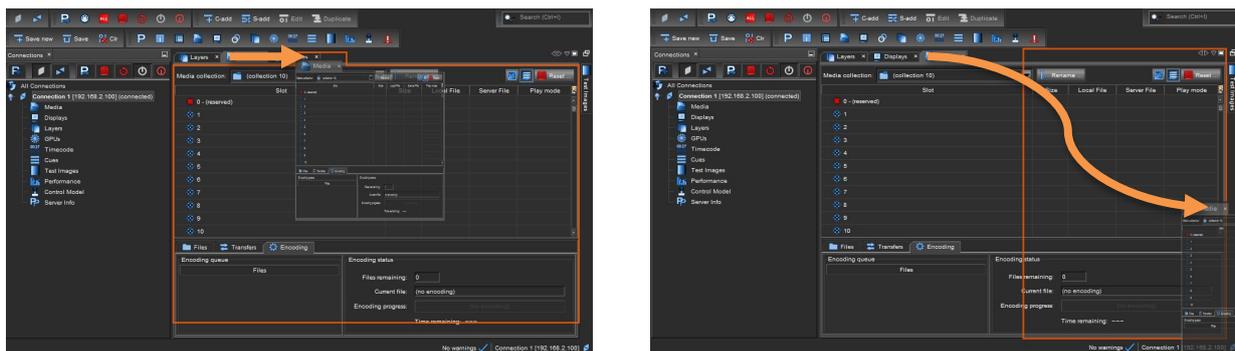


Fig. 25 - Windows arrangement

5.4.2 Reset windows

If needed, reset the default layout by clicking **Window/ Reset windows**.

5.5 Preferences

Go to **Edit > Options** to set user preferences (**General, Media, Layer, Cue, Keymap** and **Logging**).

5.6 Hotkeys

Hotkeys can be set to several actions in Picturall Commander. Go to **Edit > Options > Keymap** to set custom hotkeys. Here is a list of common features using default hotkeys:

- Hold **Shift** while adjusting values to make fine adjustments to numerical sliders and control.
- Hold **Alt** and click parameter values or other settings to record or unrecord it in the Programmer. The value turns green if it is recorded. For more information, see *Program a Show - Cue* page 65.
- Hold **Ctrl** and click a parameter to reset it to default value. (Use **cmd** on Mac OS).
- Use **Alt** + arrow keys on the keyboard to change the selected control point on the **Warp** and **Keystone** tabs.
- Use **Ctrl** and click to reset a single control point on the **Warp** and **Keystone** tabs.

6 Media

In the **Media** menu, manage all contents that will be played during the show:

- import files to the server,
- encode medias,
- add web pages and video streams,
- organize server files and inputs in collections to be used in layers.

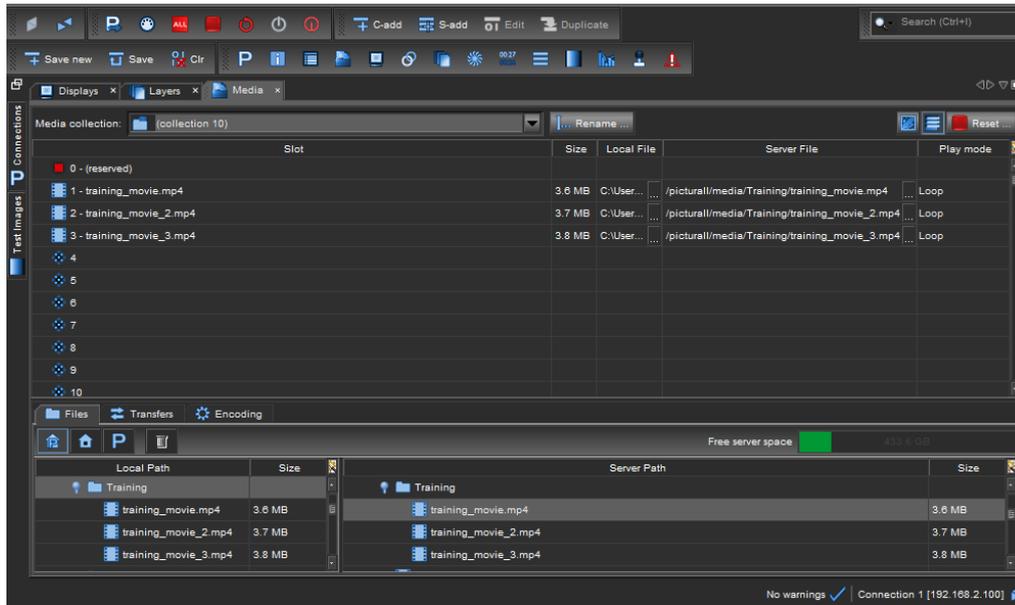


Fig. 26 - Picturall Commander Media menu

The Media menu can be customized to show the media columns as needed. Right click a media library column name and select which columns to display or hide.

Tip: Media manager can also be found from the web configurator (see chapter 6.9)

6.1 Media types

Picturall Series Media Servers support the following codecs:

- AWX (also with alpha channel)
- HAP
- NotchLC
- ProRes
- MPEG1
- MPEG2
- MPEG4
- MJPEG
- H.264
- H.265
- PRKL (also with alpha channel)
- JPEG
- PNG (also with alpha channel)
- DPX (also as sequences)
- TGA (also as sequences)

AWX is a format designed by Analog Way specifically for the Picturall Series Media Servers. Encoding high resolution files (4K and higher) to AWX format is recommended for optimal performance.

All codecs can be played with nearly any frame rate and bit rate within the server performance limits. Audio is supported in PCM, WAV and AAC formats (up to 24 output channels).

6.2 Importing and encoding Media files

Tip: If running Picturall Commander on Windows, it may be needed to disable the firewall to transfer files smoothly.

Note: The amount of free space on the server is displayed in the Free server space bar.

6.2.1 Import a local media file

To import a local media file to the server:

1. Select a media file in the **Local path** list or computer file browser. Hold **Ctrl** or **Shift** to select multiple files.
2. Drag and drop it on the media collection slot to use.

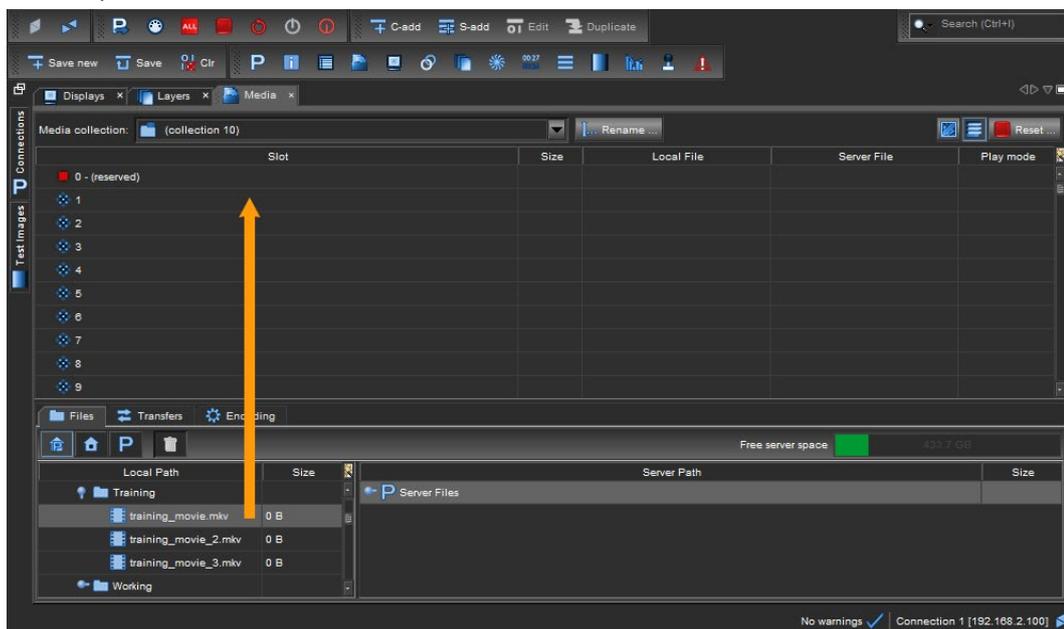
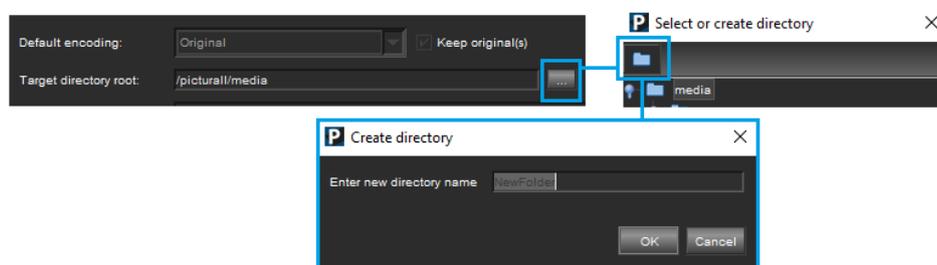


Fig. 27 - Importing a media file

3. The **Local files to be transferred** window opens with a list of the importing files. If needed, set target directory and filename.
 - a. To create a new folder during a media transfer, from the transfer dialogue click the ... icon then the folder icon.



4. Click **OK**. The current transfer and encoding process bars are displayed on the Transfers subtab.

Note: After a file is imported on the server, it is impossible to change its filename and location.

If importing multiple folders, Picturall Commander puts all folders into their own media collections.

5. If needed, use **Cancel** buttons for canceling file transfer.

Media files added to the server are displayed in the Media collection and are available in **Server path** files.

6.2.2 Import and encode a file to AWX format

Tip: For optimal performance, encode 4K and higher files to **AWX** format (and **AWX Alpha** if alpha channel).

Note: Encoding is only applicable for original video files (no image and no PRKL or AWX file).

1. Select a media file in the **Local path** list or computer file browser. Hold **Ctrl** or **Shift** to select multiple files.
2. Drag and drop it on the media collection slot to use.
3. The **Local files to be transferred** window opens with a list of the importing files. If needed, set target directory and filename. Then click **OK**.
4. In the **Default encoding** dropdown, select **AWX** format (or **AWX Alpha**).
5. Click **OK**. The current transfer and encoding process bars are displayed on the **Transfers** subtab.
6. If needed, use **Cancel** buttons for canceling file transfer.

Media files added to the server are displayed in the Media collection and are available in **Server path** files.

6.2.3 Import an image sequence

Picturall Commander is able to convert images and create an image sequence as one media object with uncompressed image quality.

Tip: - An image sequence must have at least 49 frames.

- Images must have the same filename ending in 000, 001, 002, etc. to be detected as a sequence.

To import an image sequence, follow these steps:

1. Select the images files in the **Local path** list or computer file browser. Hold **Ctrl** or **Shift** to select multiple files.
2. Drag and drop it on the media collection slot to use.

Tip: Group the images in one folder then drag and drop the whole folder.

The **Local files to be transferred** window opens with a list of the importing files.

3. Enter the number of Frames per second (FPS).
4. If needed, select the encoding format and choose to keep the original images on the server as individual files.
5. If needed, set target directory and filename.

Note: After a file is imported on the server, it is impossible to change its filename and location.

6. Click **OK**. The current transfer and encoding process bars are displayed on the **Transfers** subtab.

6.2.4 Import a media using FTP

Caution (Risk of server crashing): Do not overwrite files that are playing on the server through an FTP connection.

Tip: Importing media using FTP can slow down the media server. Avoid transferring large files during a show or while making changes to the configuration.

To import media through FTP connection, follow these steps:

1. Open an FTP connection to the Picturall Series Media Server.
2. Log in:
 - **Username:** picmedia
 - **Password:** aidemcjp
3. Import the media files to the server. The media are located in */picturall/media*.

6.2.5 Reuse imported media files - Add server files to a media collection

To add media files already present on the server to a media collection, follow these steps:

1. Select a media file in the **Server path** list. Hold **Ctrl** or **Shift** to select multiple files.
2. Drag and drop it on the media collection slot to use.

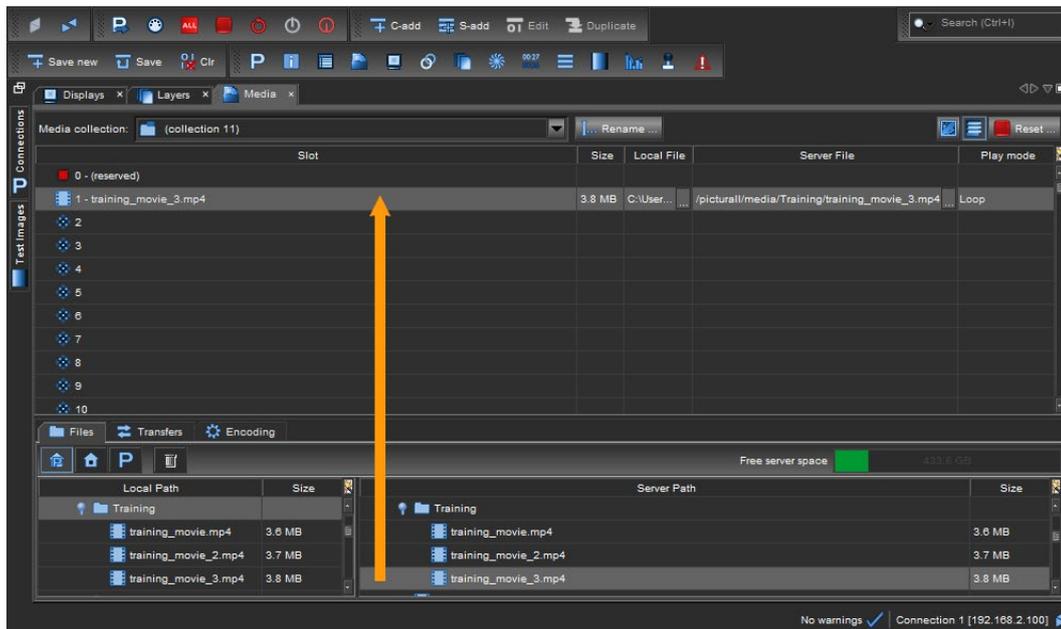


Fig. 28 - Add a server file to a media collection

3. If adding multiple folders, Picturall Commander will automatically put all folders into their own media collections.

6.2.6 Encode a media file present on the server

Tip: For optimal performance, encode 4K and higher files to **AWX** format (and **AWX Alpha** if alpha channel).

Note: Encoding is only applicable for original video files (no image and no PRKL or AWX file).

1. Right-click a media file in the **Server path** list. Hold **Ctrl** or **Shift** to select multiple files.
2. Click **Encode files...**
3. The **Remote files to be encoded** window opens with a list of the encoding files.
4. In the **Default encoding** dropdown, select **AWX** format (or **AWX Alpha**).
5. If needed, set target directory and filename. Then click **OK**.
6. Click **OK**. The current encoding process bars are displayed on the **Transfers** subtab.
7. If needed, use **Cancel** buttons.

Tip: Right-click a media file and click **Encode to > Encode to AWX** to quickly encode to the same location and with the same filename.

6.2.7 Encoding media to AWX format without a Picturall Series Media Server

Using Adobe Creative Cloud with AWX plugin, media files can be encoded into AWX, AWX HQ and AWX Alpha format without using a Picturall Series Media Server.

The free AWX encoder plugin for Adobe CC suite is available for download on www.analogway.com.

Note: - AWX plugin is available for Adobe Media Encoder and Adobe Premiere.

- An active license for Adobe CC is needed. Visit <https://www.adobe.com/creativecloud.html> or refer to Adobe website.

6.2.7.1 Install AWX plugin

Download the installer for Windows or MAC and install the plugin to your system. The applicable Adobe products must be installed before installing the plugin. Start the install process and Install the plugin in the Adobe plugins folder.

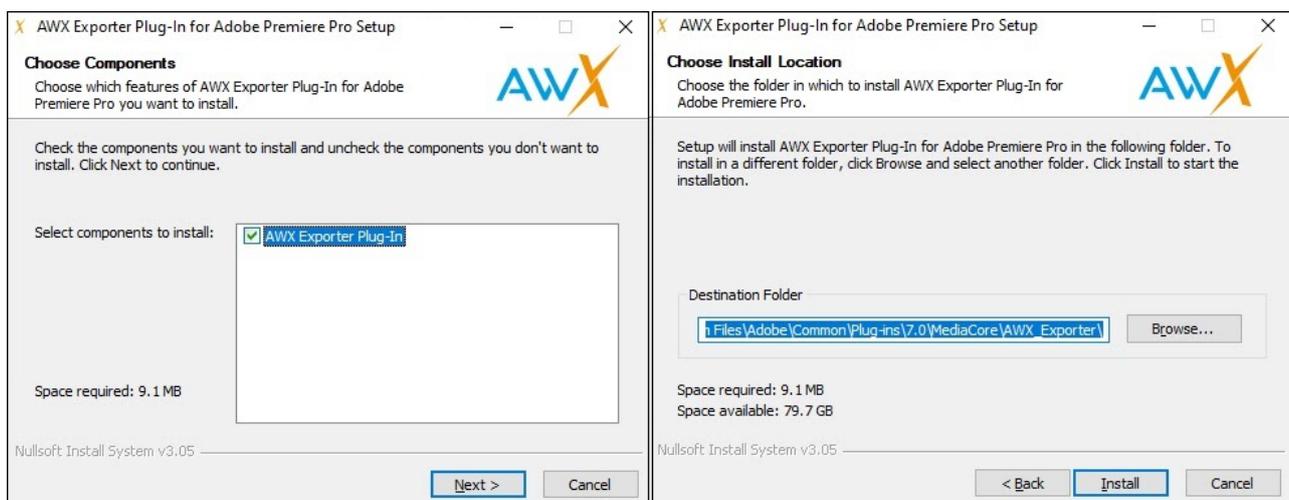


Fig. 29 - AWX plugin installation (Windows)

6.2.7.2 Export a video in AWX format

1. After the installing the AWX plugin, run Adobe CC Media encoder.
2. In **Export Settings**, select AWX format.
3. In the Video tab, set video settings and select which AWX codec to use in the **Codec** dropdown menu.

Files encoded to AWX format is ready to be uploaded to a Picturall Series Media Server for playback.

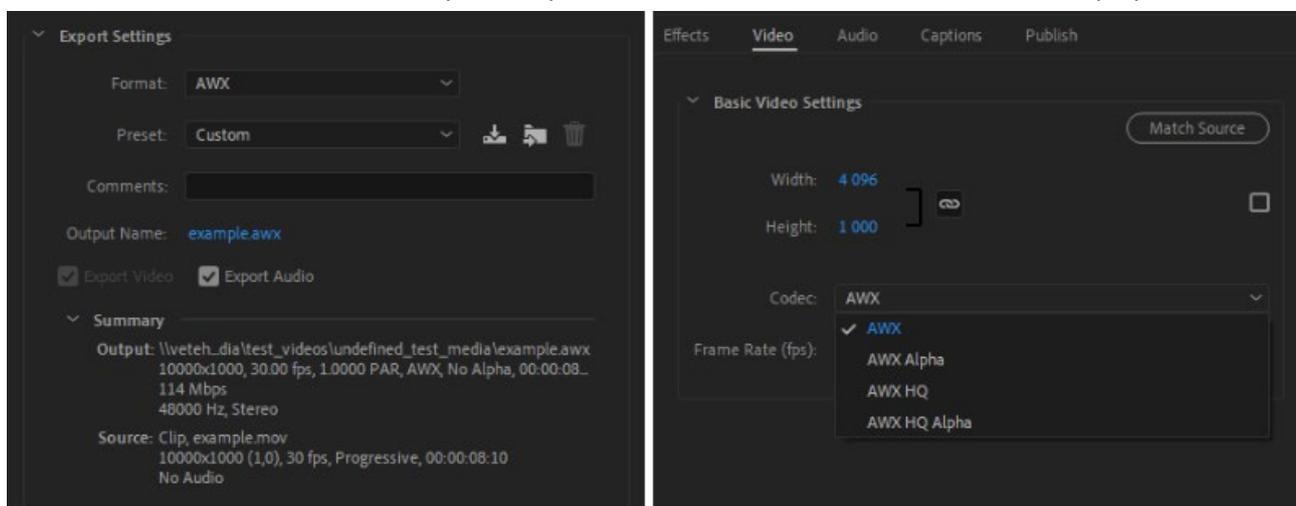


Fig. 30 - AWX plugin encoding options

6.3 Edit server filenames and location

Editing server filenames and location is only possible when using an FTP client.

1. Open an FTP connection to the Picturall Series Media Server.
2. Log in:
 - **Username:** picmedia
 - **Password:** aidemcip
3. Go to `/picturall/media`. The Server files are displayed.
4. Edit the media filenames and location

6.4 Add inputs to a media collection

Note: Inputs are only available for Media Servers equipped with optional input cards.

An input is available as a **Server File** if it is connected to the media server.

To add an input to a media collection, follow these steps:

1. Select an input in the **Server path** list. Hold **Ctrl** or **Shift** to select multiple inputs.
2. Drag and drop it on the media collection slot to use.

6.5 Add web pages and video streams

6.5.1 Add a web page to a media collection

Picturall Series Media Servers connected to the internet support web page playback. Multiple web pages can be played at the same time and background transparency is supported.

Note: Web page sound and interaction are not supported.

To add a web page to a media collection, follow these steps:

1. In the **Server path** list, under **Network**, select **Web page**.
2. Drag and drop it on the media collection slot to use.

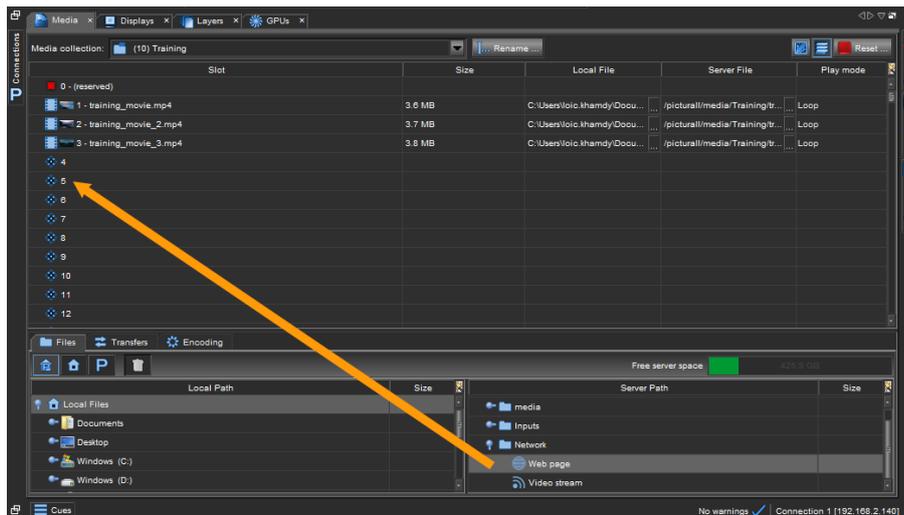


Fig. 31 - Add a web page to a media collection

3. A window opens, enter the Web page address (URL), the reload timing and the browser window width and height in pixels.
4. Click **OK**.

Note: After a web page is added to a collection, it is impossible to change its URL.

6.5.2 Import a web page using FTP

Caution (Risk of server crashing): Do not overwrite files that are playing on the server through an FTP connection.

To import a web page through FTP connection, follow these steps:

1. Open an FTP connection to the Picturall Series Media Server.
2. Log in:
 - **Username:** picmedia
 - **Password:** aidemcip
3. Import the files to the server.

The imported files are located in `/picturall/media/.webpages/`.

6.5.3 Add FTP imported web page to a media collection

To add an FTP imported web page:

1. In the **Server path** list, under **Network**, select **Web page**.
2. Drag and drop it on the media collection slot to use.
3. A window opens, enter the URL to the html file starting with **http://localhost/webpages/**
4. Enter the browser window width and height in pixels.
5. Click **OK**.

Note: After a web page is added to a collection, it is impossible to change its URL.

6.5.4 Add a URL video stream to the server

Picturall Media Servers connected to the internet support video stream playback (URL):

- RTSP (rtsp://)
- RTMP (rtmp://)
- SRT (srt://)
- UDP (udp://)

To add a video stream to a media collection, follow these steps:

1. In the **Server path** list, under **Network**, select **Video stream**.
2. Drag and drop it on the media collection slot to use.
3. A window opens, enter the Video stream URL.
4. If using RTSP, set transport parameters.
5. Click **OK**.

Note: After a video stream is added to a collection, it is impossible to change its URL.

6.5.5 Add an NDI video stream to the server

Note: NDI™ is a trademark of NewTek, Inc. For more information, see <https://ndicentral.com/>

- NDI™ streams connected on the network are available in the **Server path**.
- Audio is not supported for NDI streams.

To add an NDI video stream to a media collection, follow these steps:

1. In the **Server path** list, under **Network > NDI**, select and available NDI video stream.
2. Drag and drop it on the media collection slot to use.
A window opens with the URL already entered.
3. Click **OK**.

6.6 Add a custom text

Create a text with custom settings (font, style, size, color and resolution).

To add a custom text to a media collection, follow these steps:

1. In the **Server path** list, under **Generators**, select **Text generator**.
2. Drag and drop it on the media collection slot to use.
3. A window opens, enter a text and set the parameters.
4. Click **OK**.

To edit a custom text, right-click it in the **Media tab** or in the **Layers tab** in **Media selection** then choose **Edit**.

6.7 Manage Media Collections

- Select a media collection in the Media collection dropdown on the top part of the Media tab.
- Rename the media collection using the **Rename...** button.
- To delete a media from a collection, right-click it and select Delete.
- To delete all medias from all collections, click the **Reset...** button.

6.8 Default Media transition

Define a default media transition from the Media collection.

Note: Media transition can also be set in the **Layers** menu.

6.8.1 End action (Media)

To define the default action at end of the playback of one media, click the dropdown in the **Play mode** column and select an end action.

End action	Description (at the end of the media)
Loop	Loop the media file.
Loop collection	Play the next media in collection and loop. At the end of the last media, replay the collection from the first media.
Next	Play the next media in collection. At the end of the last media, stop the playback.
Pause	Pause the playback (still frame).
Stop	Stop the playback (no frame).

6.8.2 Media Crossfade

During a Crossfade, the Media Server starts to play the next media at the same time as the end of the current one for a smooth crossfade.

To define the default crossfade setting for one media, click the dropdown in the **Crossfade** column and select a Crossfade style or right-click a media and select **Edit media fading settings**.

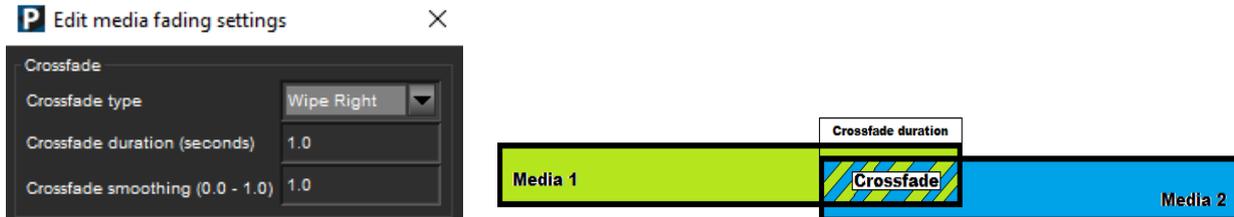


Fig. 32 - Media Crossfade settings

Crossfade setting	Description
Crossfade type	Select a transition between the available Crossfades styles.
Duration	Set the crossfade duration in seconds.
Smoothing	Set the smoothness of the fade from 0 to 1. 0 is sharper and 1 is smoother.

Note: - If the two medias have different frame rates, the transition uses the highest frame rate.

- Audio crossfade is always linear.

6.8.3 Media Fade in / Fade out

Media can be set to fade in at the beginning of the playback and/or fade out at the end. Default values for fade in and fade out can be set with a right-click on a media and select **Edit media fading settings**.

Tip: Enable **Fade at loop point** to automatically fade when looping.

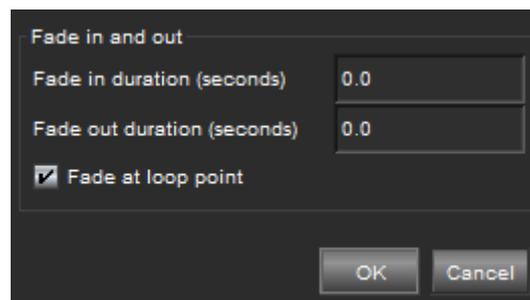


Fig. 33 - Media Fade in/Fade out settings

7 Displays

In the **Displays** menu, configure the displays of the show.

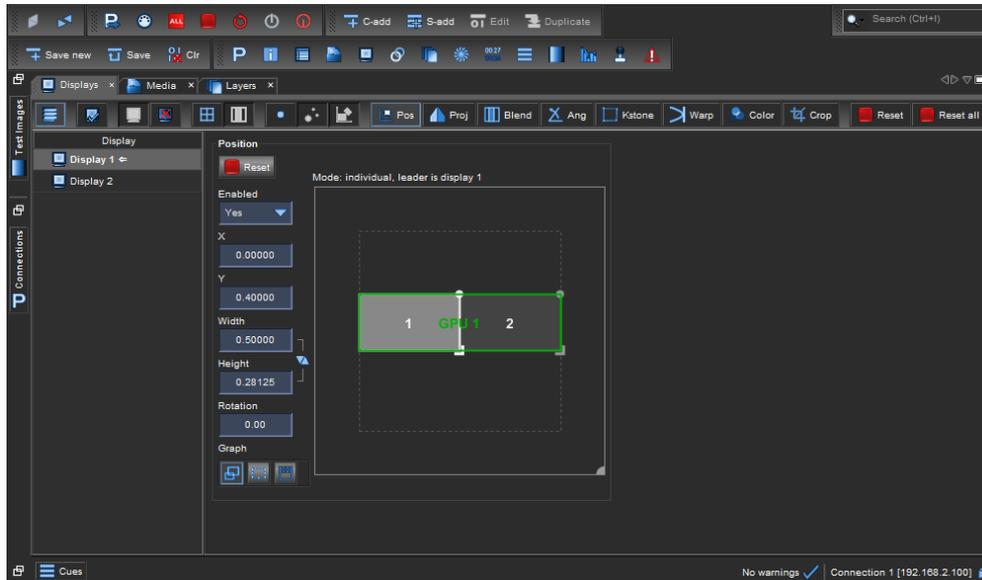
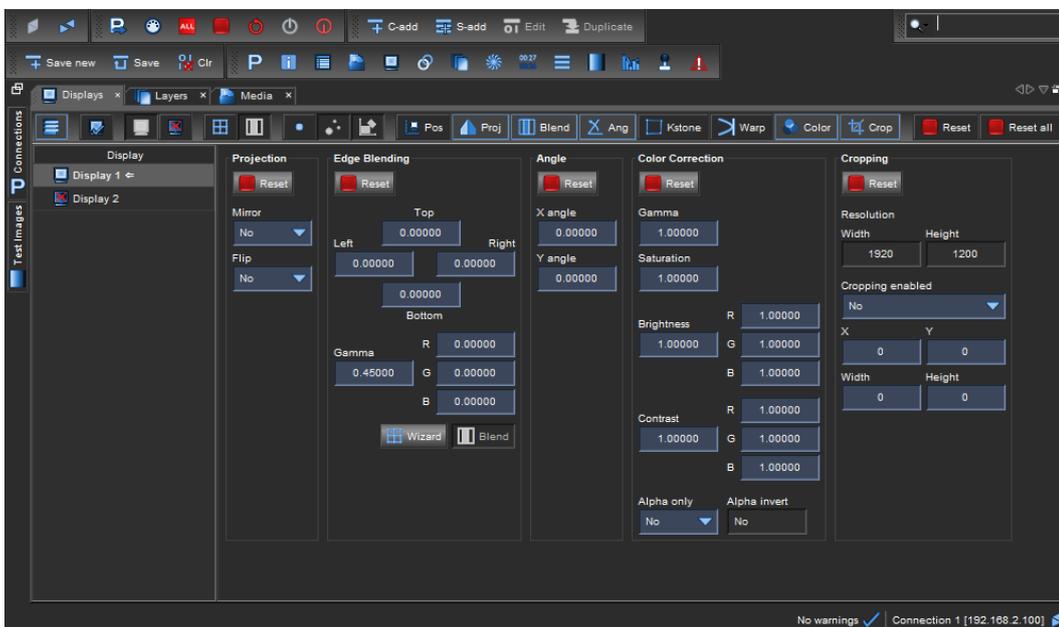


Fig. 34 - Picturall Commander Display Menu

1. Select a display from the **Display** list.
2. At the right of the **Display** list, there are control panels to adjust the display. Click the tabs (Pos, Proj, etc.) to show or hide the corresponding panels.



7.1 Display menu icons

Icon	Description
	Show / hide the display list.
	Select all enabled displays.
	Enable selected displays.
	Disable selected displays.
	Opens the Display wizard to create a group of displays (see <i>Multi-display screen - Display wizard</i> page 46).
	Blend the selected group of displays (see <i>Multi-display screen - Display wizard</i> page 46).
	Enable/disable adjusting selected displays as a group.
	Enable/disable adjusting single display as a group.
	Set current state as a default, adjustments become relative to this state.

7.2 Display adjustment tabs

Adjustment tab	Description
Positioning	Place, transform, and enable/disable displays
Projection	Flip and mirror
Edge blending	Edge blending functions
Angle	Distortion (for example to correct a projection onto a screen from an angle)
Keystone	Keystone
Warp	Curved surface projection
Color correction	Display color correction
Cropping	Crop the display

7.3 Test images

Picturall Commander provides test images to help setup.

- Double-click the **Test images** button on the **Connections** tab (or click the icon in the menu toolbar) to open the **Test images** tab on the right side.
- Select the test images to be displayed.

Test image	Description
Line width	Adjust the line width in a test image using the slide bar.
Blue background	Show display areas that are not drawn in blue. Use when adjusting Keystone or curved surface correction.
Canvas grid	Show white continuous grid across the composition. Also shows yellow X in the middle of composition. Use for final adjustments.
Canvas lines	Show multicolored lines in selected angle. Use the checkboxes for defining the line orientation. Use when adjusting display positions and bezel corrections.
Blend areas	Show display borders, edge blend area and edge blend center. Use when adjusting edge blends.
Display borders	Show display borders with white lines. Use when adjusting keystone.
Display numbers	Show the display number of each display. Use to identify displays and make sure they are properly connected.
(Selected) Display grid	Show grid and middle point of selected display. Use when adjusting angle and curved surface corrections.
Control points	Show selected control points on the output. The selected control point turns from green to red on the output. If selecting multiple points, only one point turns red.
Layer borders / Layer numbers	Show layer borders and/or numbers. Use to identify layers and help position them in the show.
System info	Show server IP address, display number, output resolution and system runtime. This test image is enabled on first boot, and after Media Server update.

Table 4 - Test images

7.4 Positioning and Grouping Displays

1. Select the display to control in the Display list.
2. Open the **Positioning** panel and adjust the position, size, aspect ratio and rotation for the display. Drag or scroll to adjust the values (hold **Shift** for precise adjustments).

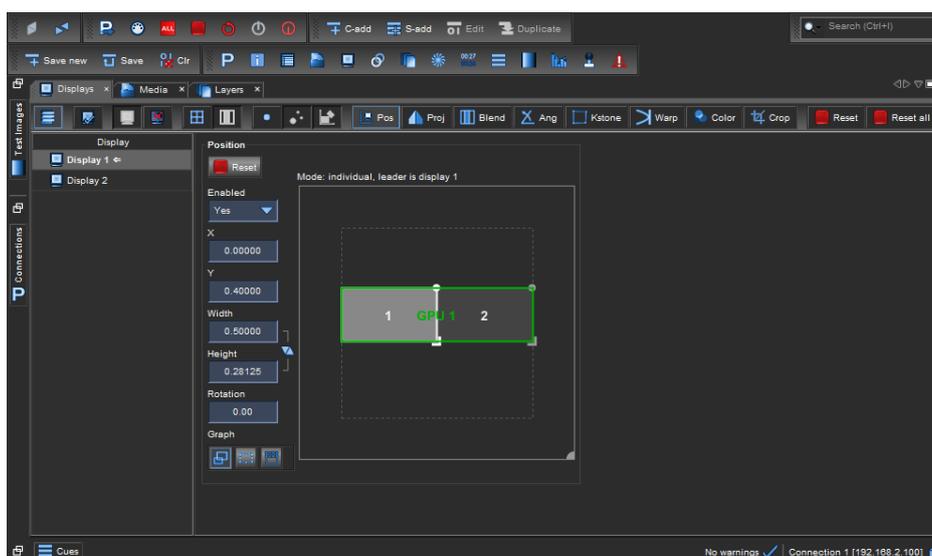


Fig. 35 - Positioning panel

3. If needed, open the **Projection** panel to mirror and flip the image.

Tips: - Right-click a parameter and select Edit to enter numerical values.

- Position the displays from the same graphics card close to each other to avoid performance loss.
- For best performance, disable displays when they are not used.
- Copy and paste settings from one display to the other by selecting displays and clicking Copy and Paste buttons. It is possible to copy and paste one object over several objects and vice versa.

- Go to **Windows / Displays Graph** to open the display graph in a separate tab.

7.4.1 Multi-display screen - Display wizard

Displays can be arranged in groups to allow control of multiple displays at once. The Display wizard helps creating screens made with multiple displays.

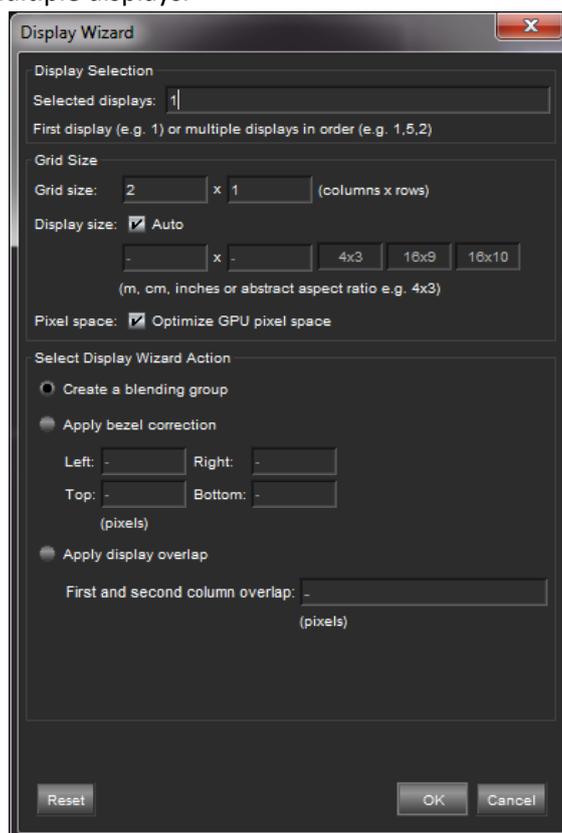


Fig. 36 - Display wizard

1. Click the **Display Wizard** button  in the Edge blending panel, or in the **Displays** tab toolbar. If displays are selected, they are automatically added to the **Selected displays** field.

Preselected displays appear in order of selection.

2. In the **Selected displays** field, enter the displays in order (1,2,4,8) or just the first one if they are ordered logically.
3. Enter the **Grid size** and display aspect ratio.
4. If needed, create a **Blending** and set the blending size (see Edge Blending page 47).
5. If needed, use **Bezel correction** to correct video wall bezels. Enter the display total dimensions and bezel width and height.
6. Click **OK** to create the display group.

7.4.2 Reset Display

- Hold **Ctrl** and click a field to reset the value.
- Use the Adjustment tab **Reset** button to reset the corresponding parameter for the selected display.
- Use the Upper right **Reset** button to reset all parameters from the selected display.
- Use the **Reset all** button to reset all displays.

7.5 Optimize pixel space - GPUs tab

Pixel space optimization is a calculation that optimizes graphic card performance with the current display setup. It ensures best performance and sharpest image.

By default, automatic pixel space optimization is triggered every 5 seconds.

To change it to 1 second or to disable it, go to **Edit > Options**.

If auto optimization is disabled, it is still possible to trigger an optimization manually:

- Open the **GPUs** menu and click **Optimize**.

Note: For more information about GPU optimization, see Optimize GPU resolution and drawing performance page 100.

7.6 Edge Blending

Edge blending is a feature that gradually fades out the overlapping area from both projectors to create a seamless projection.

7.6.1 Keystone and Angle Correction

The Keystone correction tool moved the picture corners on the display. Use Keystone when the projection angle is not optimal.

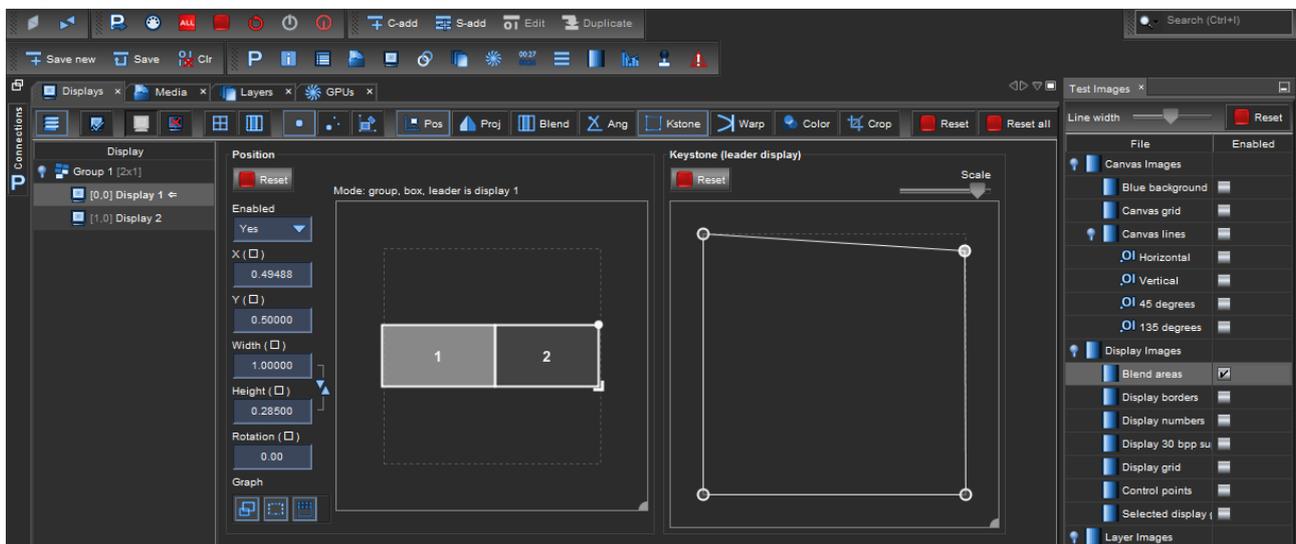


Fig. 37 - Keystone and Angle correction

1. Open the **Test images** tab and enable the **Display borders** test image.
2. Go to **Displays** and select the display to control in the Display list.
3. Open the **Keystone** panel.
4. Click and drag the corners to correct the position or click the corner and use arrow keys to move it. It is possible to select multiple points. Hold the **Shift** key for more precise adjustments.
5. If needed, open the **Angle** panel to correct the image with Angle controls.

6. Enable the **Display grid** test image.
7. Adjust X angle and Y angle controls until the red cross is in the middle of the projection.

7.6.2 Edge Blending panel

1. Open the **Test images** side panel and enable the **Blend areas** test image.
2. Open the **Edge Blending** panel, then click the **Display Wizard** button  to create a display grid.
3. Check the **Create blending group** box to group the displays and click **OK** to create the group.
4. In the **Displays list**, select the first display of the group.
5. In the **Edge blending** control panel, use the **Left**, **Right**, **Top** and **Bottom** controls to set edge blending size. Hold **Shift** for precise adjustment or right-click to enter a value.
6. Adjust the value until the red line overlaps with the border of the adjacent display.
7. Select the other displays of the group and repeat the adjustment step (red line overlap).
8. When all overlaps are done, click the **Blend** button to enable edge blend.
9. Open the **GPUs** menu, click **Optimize** for best performance.

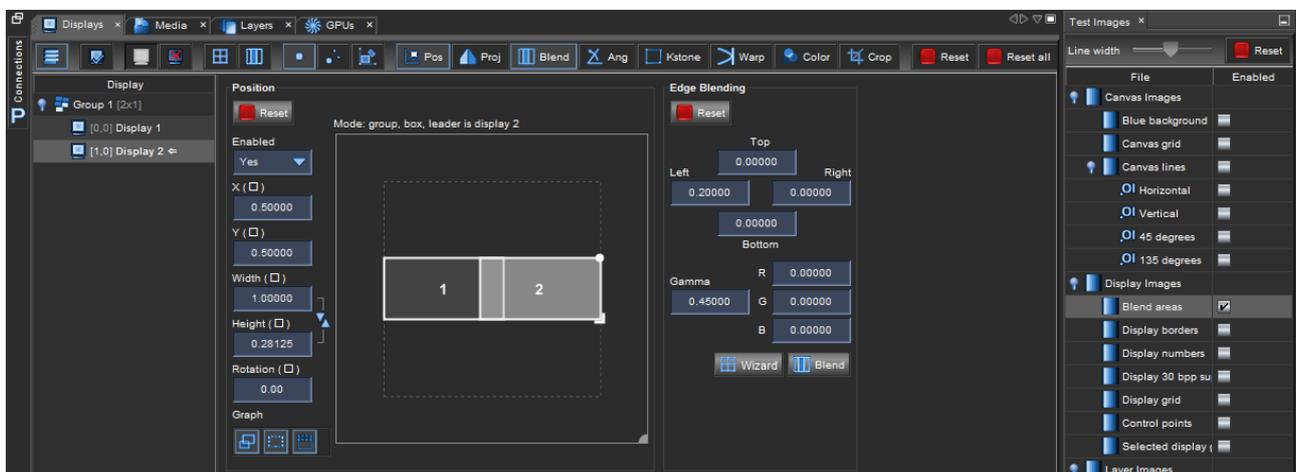


Fig. 38 - Edge blending panel

Tip: If blend area is brighter or dimmer than rest of the picture, use the Gamma setting to correct the image. The color correction is also possible with the RGB controls.

Note: When clicking Blend, the displays overlap and sizes are automatically calculated from blend values. The result is displayed on the Positioning area.

7.6.3 Edge blending example

The following is an example for making a three-projector blend of displays 1, 2 and 3:

1. Open the **Test images** side panel and enable the **Blend areas** test image.
2. Open the **Edge Blending** panel, click the **Display Wizard** button  to create a display grid.
3. Enter Display number (1), Grid size (3x1) and Aspect ratio (16:9).
4. Check the **Create blending group** box to group the displays and click **OK** to create the group.
5. In the **Displays list**, select Display 1 and open the **Edge blending** control panel.
6. Adjust the **Right** value until the red line overlaps with the left border of Display 2.
7. Select Display 2 and adjust **Left** and **Right** until overlap.
8. Select Display 3 and adjust **Left** until overlap.
9. Click **Blend** to enable the edge blend.

10. If needed, correct the Gamma and RGB.
11. Open the **GPUs** menu, click **Optimize** for best performance.

7.7 Adjust curved surface projection - Warp correction

Warp correction transforms the display for curved surface projection or projector lens distortion. There are 16 control points.

Tip: Use the **Display borders**, **Display grid** and **Canvas grid** test images.

1. Go to **Displays** and select the display to control in the Display list.
2. Open the **Warp** panel.
3. Click and drag a point to correct the position or use arrow keys to move it. It is possible to select multiple points. Hold the **Shift** key for more precise adjustments.

Use **Alt** + arrow keys to change the selected control point, and **Ctrl** + click to reset a point.

7.8 Color correction (Display)

7.8.1 Adjust display color

Adjust color correction independently for each display.

1. Go to **Displays** and select one or more displays in the Display list.
2. Open the **Color Correction** panel to set the Gamma, Saturation, Contrast and Brightness levels for each display.
3. Red (R), Green (G), and Blue (B) values can be adjusted for contrast and brightness separately.

7.8.2 Alpha display

Force a display to Alpha drawing mode.

1. Go to **Displays** and select one or more displays in the Display list.
2. Open the **Color Correction** panel and enable **Alpha only**.
3. If needed, enable **Alpha invert**.

7.9 Crop display size

Use Cropping to limit the size of the display. With cropping tool the area of interest can be set for a virtual displays set in the display configuration.

Tip: Use Cropping with LED walls with non-scaling processors and custom resolution.

1. Go to **Displays** and select the display to control in the Display list.
2. Open the **Cropping** panel. The values in **Resolution** gives the original width and height of the display.
3. Set **Cropping enabled** to **Yes**. Adjust the cropping values even if cropping is disabled.

Note: Cropping is enabled by default with virtual displays.

4. Set the **X** and **Y** position values for the display and limit its size in **Height** and **Width** to make the display smaller than its normal size.

8 Layers

In the **Layers** menu, control and program layers. Layers are the elements containing the medias, one layer contains one media.

Note: - The Layer menu is not needed if using external controller (lighting consoles or show control systems).

- Playing back too many large resolution files may cause playback issues or even a unit crash.

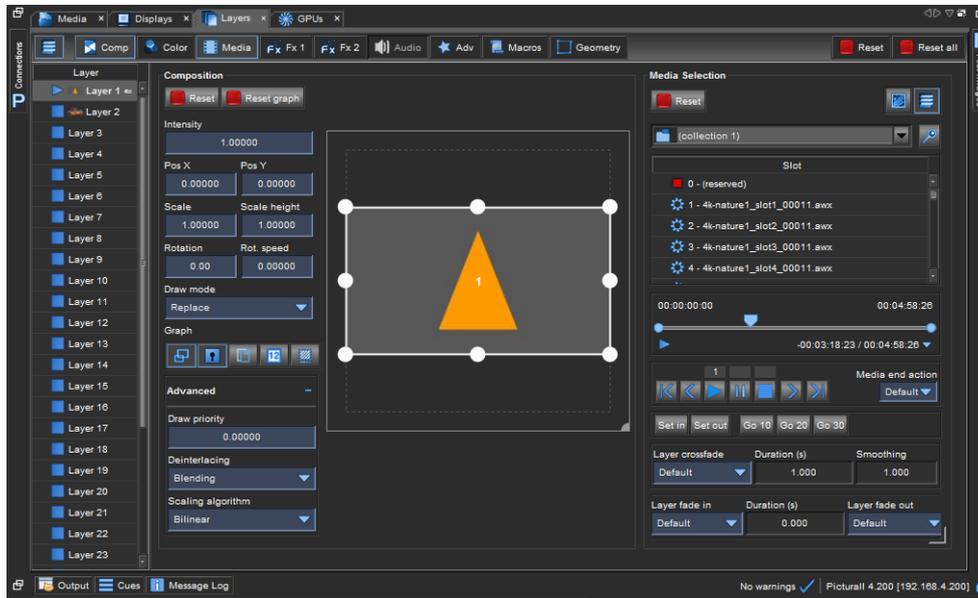


Fig. 39 - Picturall Commander Layers menu

8.1 Layers tab

8.1.1 Layer List

The layers are listed on the left panel. Right click a layer to show quick interactions (Rename, Play, etc.)

Tip: Rename the layers for easier use.

8.1.2 Layer Priority

The layers are listed from 1 to 32. By default, the layer number defines its priority. If layers overlap on the composition, the layer with the highest number is displayed on the overlap area. It is possible to override the layer priority with **Advanced** settings, see *Advanced* page 55.

Tip: Use the layers wisely and create the layers from background to foreground.

8.1.3 Layers adjustments

Adjustment panel	Description
Composition	Preview the media and set position, rotation, intensity for each layer
Color correction	Layer color correction
Media Selection	Browse media collection, assign media to layer, play back and end action
Effect 1 and 2	Select layer effects
Advanced	FPS and layer synchronization settings
Macros	Save layer settings
Geometry	Warp, Keystone and Edge Blending for each layer

8.2 Select and play a media - Media selection

In **Media Selection**, assign a media to a layer and choose playback mode.

1. Go to **Layers** and select the layer to control in the Layer list.
2. Open the **Media** panel.
3. Select a collection in the dropdown.
4. Double-click a media to select it.
5. Click the **Play** button. The Media is displayed.
6. In **Media end action**, select the action at the end of playback.

Tip: - Click the Pin button to go to current Media location.

- Click the Toggle view button to toggle between List and Thumbnail.

8.2.1 Playback control

Playback button	Description
Play	Play/Resume video from the current frame.
Pause	Pause the video and leaves a still image of current visible frame.
Stop	Stop media playback and returns to the media start point.
Set in and Set out points	Use current position as start and end points for the media. It is possible to set the In and Out points on the playback bar by dragging the points or right-clicking on the bar.
Go 10 (20 or 30)	Set the current playback position to X seconds before the end.

8.2.2 End action (Layer)

Select what the player does when the playback reaches the end of a media. The end action set in Layer overrides the one set in the **Media** menu.

End action	Description (at the end of the media)
Default	Follow the media file Play mode set in the media collection.
Loop	Loop the media file.
Loop collection	Play the next media in collection and loop. At the end of the last media, replay the collection from the first media.
Random	Loop the collection in random order.
Next	Play the next media in collection. At the end of the last media, stop the playback.
Pause	Pause the playback (still frame).
Stop	Stop the playback (no frame).

8.2.3 Layer fading settings

Layer fading settings are located under the Playback controls in the Media selection. The fading set in Layer overrides the one set in the **Media** menu. To open the settings for one media (and not the layer), right-click a media then click **Edit media fading settings**.

8.2.3.1 Layer Crossfade

Select the transition between two media played in the same layer. The Media Server starts to play the next media at the same time as the end of the current one for a smooth crossfade.

Crossfade setting	Description
Layer Crossfade	Select a transition between the available Crossfades styles. (Default follows the crossfade set in the media collection)
Duration	Set the crossfade duration in seconds.
Smoothing	Set the smoothness of the fade from 0 to 1. 0 is sharper and 1 is smoother.

8.2.3.2 Layer Fade in / Fade out

Set the fade in and fade out settings for all medias in one layer (or a selection of layers).

Fade setting	Description
Layer fade in	Select Layer to enable a fade in at the start of every media played on this layer. (Default follows the fade in set in the media collection).
Duration	Set the fade in duration in seconds (the fade out duration is always 1 second).
Layer fade out	Select Layer to enable a fade out at the end of every media played on this layer. (Default follows the fade in set in the media collection).

8.3 Composition

In **Composition**, adjust the layer position, scale, and rotation on the display.

Click then drag or scroll to adjust the values (hold **Shift** for precise adjustments).

1. Go to **Layers** and select the layer to control in the Layer list.
2. Open the **Composition** panel. If a media is playing, its thumbnail is shown in the Graph.
3. Use the adjustments to control the layer.

Tips: - Right-click a parameter and select Edit to enter numerical values.

- Copy and paste settings from one layer to the other by selecting layers and clicking Copy and Paste buttons.

It is possible to copy and paste one object over several objects and vice versa.

- Go to **Windows / Layers Graph** to open the layers graph in a separate tab.

Adjustment	Description
Intensity	Transparency (opacity) of the layer
Pos X and Y	Horizontal and Vertical position of the layer. 0 is the center of the composition.
Scale	Size of the layer scaled on the full composition. 1 fills the composition horizontally.
Scale height	Height of the layer scaled on the Scale value. 1 keeps the original aspect ratio.
Rotation	Rotate the layer (360 degrees).
Rot. speed	Enable a continuous rotation of the layer. Set the speed of the rotation (set negative value to rotate clockwise).
Draw mode	Set how this layer is drawn compared to other layers.

Note: For more information on position coordinates, see Canvas and coordinates page 100.

8.3.1 Draw modes

Draw mode determines how a layer is drawn and how it affects the layers beneath it. The following table describes the different draw modes:

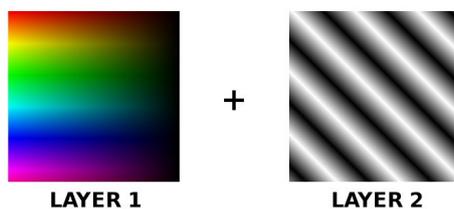


Fig. 40 - Draw mode example images

- Layer 2 (L2) is always on top of Layer 1 (L1).
- The Draw mode of L1 does not affect L2 (L1 is set to Replace in the following examples).
- Changing the Draw mode of Layer 2 gives different results.

Effect	Image	Description
Replace		Equation: L2 Default mode. Draw the layer on top of layers below. The layers below the drawn layer are not visible (except alpha channel).
Additive		Equation: L1+L2 Add the pixel values of the drawn layer to layers below it (brighter image). White areas in either layer stay white.
Subtract		Equation: L1-L2 Subtract the pixel values of the drawn layer from layers below it (darker image). Black areas on L2 leaves L1 unmodified. White areas on L2 become black areas.
Darken		Equation: min(L1,L2) Compare the drawn layer to layers below it. The darker pixels of the result are drawn.
Lighten		Equation: max(L1,L2) Compare the drawn layer to layers below it. The brighter pixels of the result are drawn.
Multiply		Equation: L1xL2 Multiply drawn layer pixel values with layer below it (darker image). Black areas on either layer will result black areas. This mode is useful when creating masks.

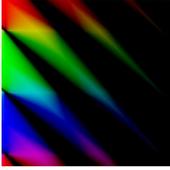
Linear burn		Equation: $L1+L2-1$ Variant of the Subtract mode. The result is a darker image.
Screen		Equation: $1-(1-L1)\times(1-L2)$ Opposite of the multiply mode. The result is a brighter image.

Table 5 - Draw modes

8.3.2 Graph

Icon	Description
	Show / hide the layers graph.
	Show / hide all layer numbers on the graph.
	Show / hide all enabled display numbers on the graph.
	Show / hide all enabled displays on the graph.

Adjust the layer from the graph:

- Drag the layer to set Position.
- Use the handles in the right corners to scale and rotate the layers.

8.3.3 Composition Advanced settings

Under **Advanced** (in Composition), set the layer Draw priority, Deinterlacing and Scaling algorithm.

- **Draw priority:** Set a number to override the layer number priority system (see Layer Priority page 50). By default, all layers have a Draw priority at 0. Draw priority values goes from -5 to 5.

For example: a layer with draw priority set at 1 is displayed on top of all layers with draw priority under 1, no matter the Layer number. If layers have same Draw priority, the Layer number defines the priority.

Tip: Use draw priority wisely to have a clear configuration. Prioritize using layer numbers and use draw priority for rare exceptions (force layer on foreground or background).

- **Deinterlacing:** Select the Deinterlacing mode (**No deinterlacing**, **Line doubling** or **Blending**).
- **Scaling algorithm:** Select the Scaling technology (**Bilinear**, **Cubic weighted**, **Quintic weighted**, **Sinus weighted** or **Bicubic**).

8.4 Color correction (layer)

Adjust color correction independently for each layer.

1. Go to **Layers** and select one or more layers to control in the Layer list.
2. Open the **Color Correction** panel to set the Gamma, Saturation, Contrast and Brightness levels for each display.
3. Red (R), Green (G), and Blue (B) values can be adjusted for contrast and brightness separately.

8.5 Advanced

In **Advanced**, set the frame rate values and synchronize the layers.

Note: Frame rate can be modified only if no audio track is embedded to the media.

8.5.1 Synchronize to another layer

This feature makes one layer follow the framerate of another layer or a MIDI timecode (MTC).

1. Go to **Layers** and select one or more layers to control in the Layer list.
2. Click **Sync selected**
3. Select the layer or MTC to be the source for the current layer.

Note: By default, the layers do not synchronize to any source.

8.5.2 Set layer Frame rate

Note: Frame rate can only be set if:

- the layer is not part of synchronization.
- the media file doesn't have audio track (even if audio is disabled).
- and media is not a stream video or input.

Modified frame rate (or FPS) can be defined or relative to original frame rate.

Adjustment	Description
Effective FPS	Current effective FPS of the playback with the following settings applied.
FPS controllable	Yes or No . Displays if the frame rate can be modified.
FPS mode	Select Media to use media original frame rate or Defined to use manual value.
Defined FPS	Set absolute frame rate (number of frames per second).
Relative FPS	Set a frame rate relative to the original frame rate (from 0.10 to 2.00).
Frame blending	Set to Enabled or Disabled . This uses a crossfade between frames and displays a smoother playback when frame rate is lower than original.

8.6 Audio (optional)

Note: **Audio** is grayed-out if **Audio support** is not enabled in Configuration mode.

In **Audio**, control the volume for the selected layer and assign audio channel to output.

Use the **Channel mixer** to assign an output and volume for each audio channel. Use values from 0.0 to 1.0 for the channel volume.

For example: To play a mono audio media file (1 channel) from two speakers, assign that channel to output from both output 1 and 2 (O1 and O2) with full volume (1.0).

Note: By default, channel number 1 gets assigned to output 1, channel 2 to output 2 and so on.

8.7 Using Effects

In **Effect1(Fx1)** and **Effect2(Fx2)**, use effects on the media in the layers (keying, blur, waves, glow, etc.). Two effects per layer can be used at the same time and both panels are identical.

Note: **Effect1** is applied on the layer before **Effect2**. If **Fx1 = Pixelize** and **Fx2 = 3D Cube**, the media is pixelized then rotated with cube effect and vice versa if **Fx1 = 3D Cube** and **Fx2 = Pixelize**.

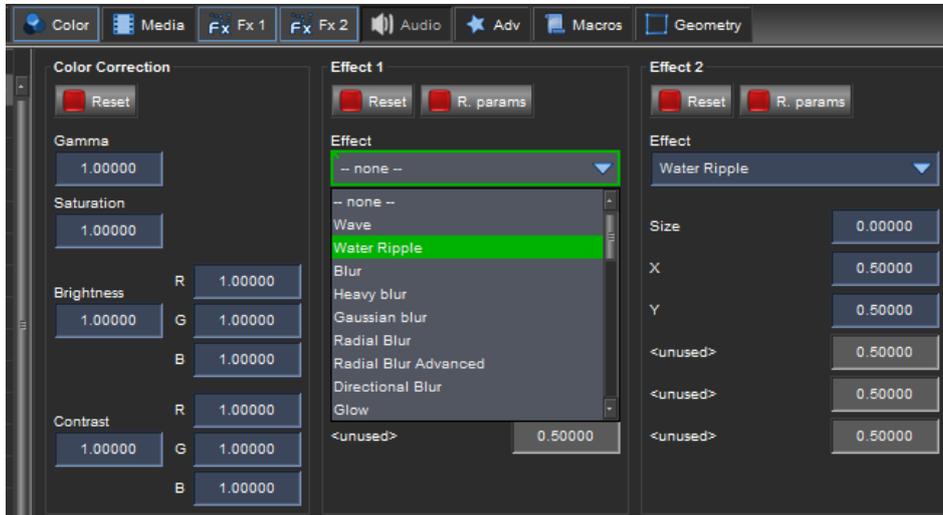
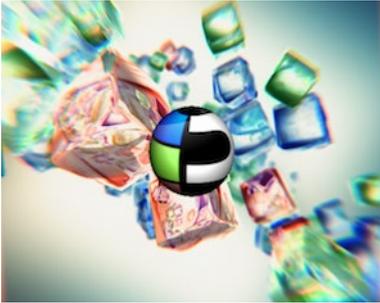
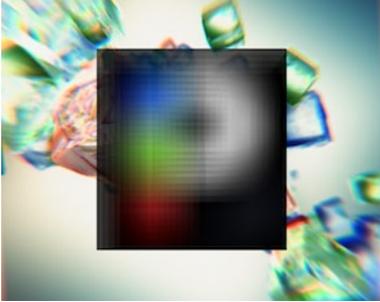


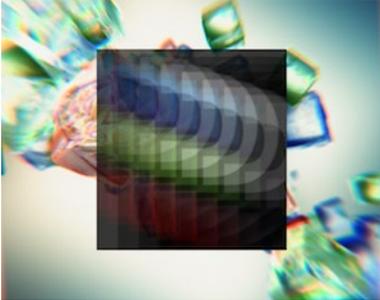
Fig. 41 - Effects

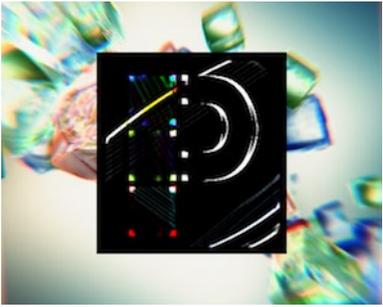
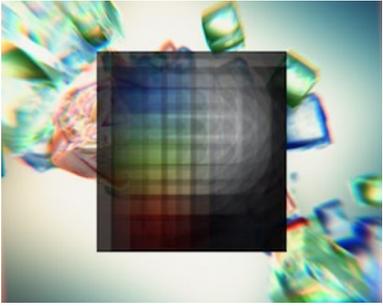
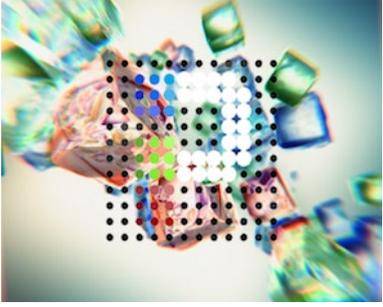
- To apply an effect, select one effect in the dropdown list, and adjust the effect-specific parameters to see the result.
- Click the **Reset** button to reset the current effect panel and cancel the effect.
- Click the **R. params** button to reset the parameters and keep the effect selected.

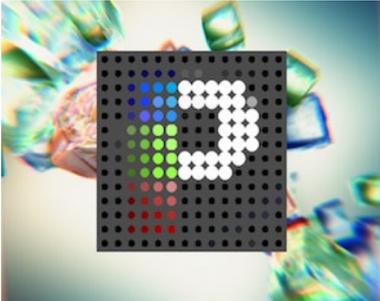
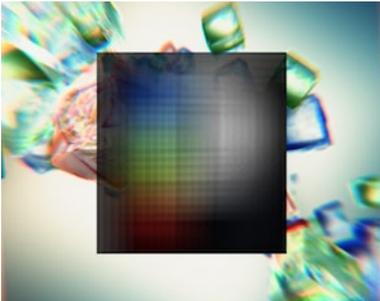
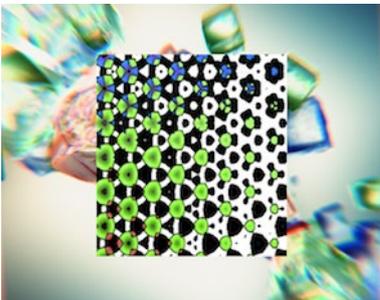
The following table describes the various effects:

Effect	Image	Description
3D Cube		Reshape the layer into a cube shaped object. Adjust rotation speed and axes.
3D Plane		Reshape the layer into a 3D plane. Adjust rotation speed and axes.

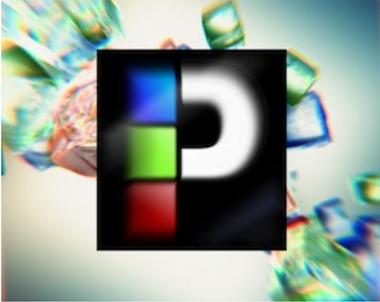
Effect	Image	Description
3D Sphere		Reshape the layer into a 3D sphere. Adjust rotation speed and axes.
Alpha Fill		Uses this layer as the Fill Layer for alpha keying when using the Alpha Key effect (see Alpha Fill and Alpha Key – Cut & Fill page 63).
Alpha Key		Uses this layer as the Alpha Key layer for the previous layer (see Alpha Fill and Alpha Key – Cut & Fill page 63).
Blur		Add blur to the layer by comparing surrounding pixels, making outlines less distinct.
Cartoon		Simplify the colors and smooths the shading in the layer, increasing the difference between low and high contrast areas.
Chromakey		Create a color key compositing function. Adjust Red, Green and Blue value parameters to set transparency.

Effect	Image	Description
Chromakey inverse		<p>Create a color key compositing function with inverse values to the Chromakey effect.</p>
Comic		<p>Reduce the number of colors and hues used in the layer, creating a comic book-like effect.</p>
Directional blur		<p>Smear the pixels of the layer into a given direction.</p>
Drop shadow		<p>Create a background shadow to the layer, giving the impression that the layer is situated above the layer behind it.</p>
Edge blur		<p>Blur the outer borders of the layer.</p>

Effect	Image	Description
Edge Laplace		Detect edges in the layer by adding blur and subtract the result from the original layer image gradually using the mixing parameter.
Edge Laplace add		Detect edges in the layer by adding blur and subtracts the result from the original layer image.
Gaussian blur		Add blur to the layer using the Gaussian function. The result is a very smooth blur, as if looking through a translucent glass.
Glow		Make bright areas in the layer appear brighter, adding the impression of glow.
Halftone		Modify the layer from continuous colors to single-colored dots. Adjust dots size.

Effect	Image	Description
Halftone advanced		<p>Modify the layer from continuous colors to single-colored dots. Adjust dots size, background color and alpha channel.</p>
Heavy blur		<p>Add a large amount of blur by comparing surrounding pixels with a large radius.</p>
Inverse		<p>Invert the color values of the layer.</p>
Kaleidoscope		<p>Create uniform hyperbolic tiling on the layer, resembling the view through a kaleidoscope.</p>
Keystone		<p>Modify the layer using the keystone corner points.</p>

Effect	Image	Description
Luma-key		Create a luminance key compositing function for the layer, making the bright areas transparent.
Luma-key inverse		Create a luminance key compositing function with inverse values to the Luma-key effect.
Mask		Mask out or crop the layer so only part of it is displayed.
Pencil sketch		Color the outlines black and the background white, creating the impression of a pencil sketch.
Pixelize		Blur the layer by substantially reducing its apparent resolution.

Effect	Image	Description
Quick border		<p>Blur and color the outer border of the layer. Similar to the Edge blur effect with more parameters.</p>
Radial blur		<p>Blur the layer by smearing pixels around the center point.</p>
Radial blur advanced		<p>Blur the layer by smearing pixels around the center point and adjust the position of the center point.</p>
Sepia		<p>Recolor the layer with a reddish-brown sepia color.</p>
Sharpen		<p>Increase the contrast where color changes occur, resulting in a sharper layer image.</p>

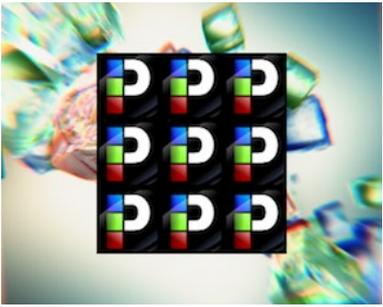
Effect	Image	Description
Tiles		Create scaled-down, tiled copies of the layer.
Water ripple		Add a distortion on the layer resembling a ripple on water.
Wave		Add distortion to the layer to create the impression of waves.

Table 6 - Effects descriptions

8.7.1 Alpha Fill and Alpha Key – Cut & Fill

Create a Cut & Fill effect using Alpha keying to limit the way the fill layer is displayed.

Note: The lower layer is always the Alpha Fill layer and the upper layer is always the Alpha Key layer.

Tip: To use Cut & Fill, prepare medias to be the “Cut media”. Cut medias are preferably black and white with the black area being the “displayed” part.

1. Select a Layer in the Layer list.
2. In the **Media** panel, select a media and play it.
3. In the **Effect 1(Fx1)** panel, select the **Alpha Fill** effect in the dropdown list.

This layer is now the Alpha Fill layer.

4. Select the next layer in the Layer list.
5. In the Media panel, select the “Cut media” and play it.
6. In the **Effect 1(Fx1)** panel, select the **Alpha Key** effect in the dropdown list.

This layer is now the Alpha Key layer.

The content of the Alpha Fill layer is now displayed in the black areas of the Alpha Key layer.

Note: - Alpha Fill is only effective if the next layer has the Alpha Key effect.

- Alpha Key is only effective if the previous layer has the Alpha Fill effect.

- The Alpha Key layer only contain the contents from actual media or input. Other effects, composition or color correction are not applied.

Tip: Use the Alpha Fill Inverse effect on the Alpha Fill layer to display the its content in the white areas instead of the black ones.

8.8 Layer macro

Tip: Go to **Edit > Options > Layer > Layer Macros** to define the number of available macros (save slots).

Use **Macro** to save and load the state of one layer.

8.8.1 Create a layer macro

1. Select a layer in the Layer list to save as a macro.
2. Right-click a macro slot and select the layer parameters to save.
3. Click **Save**.

The layer macro is saved with the selected parameters.

Tip: Name the macro for a clear configuration. Right-click the macro and click **Rename** to label the macro. Use only alphanumeric characters.

8.8.2 Load a layer macro

1. Select one or more layers in the Layer list.
2. Click a macro slot.

The macro is loaded on the selected layers.

Tip: Right-click a saved macro and click **Reset** to empty the macro.

8.9 Geometry

Use **Geometry** to use **Warp**, **Keystone** and **Edge Blending** features at layer level.

For more information, see Edge Blending page 47.

8.10 Set default show on server boot – Export show

Use **Export** to set the current show as a default show. This show will be loaded every time the Picturall Series Media Server is turned on. When starting with exported show, Playback 1 automatically starts playing assigned cue stack if any is assigned.

- Click **Server** then **Export** to save the current show as a default show.

Exporting erases the previous export. The last exported show is loaded automatically at startup.

Note: The active values on the Layers tab are also exported at the time of the export, they will be the media state where the first cue starts playing.

9 Program a Show - Cue

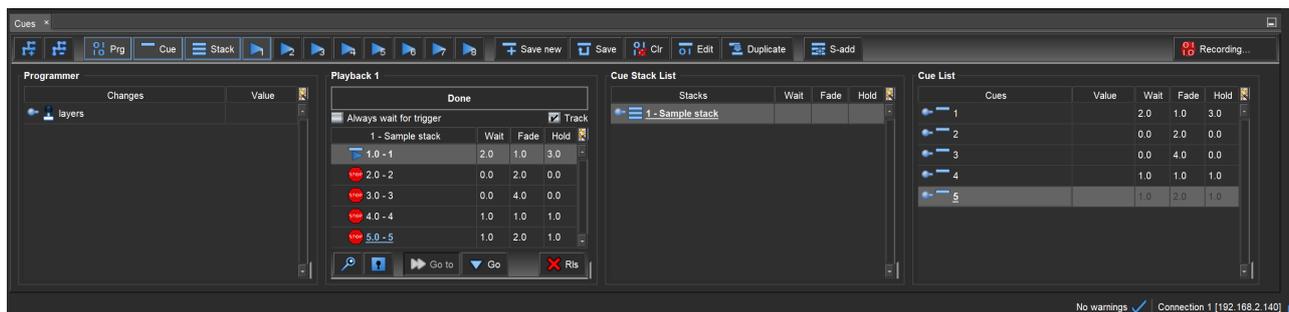


Fig. 42 - Cues panel

In the **Cue** menu, create presets of **Layers** (with their parameters) and order them with **timing** settings. A cue holds visual and non-visual information about the state of one or more layers. A cue is a preset with layers settings to create a specific view on the displays. For example, cues can change layer position or change a playback state. Cues are organized in **Cue Stacks**.

9.1 Presentation

9.1.1 How cues work

By default, the **Recording** button in the Cue tab is enabled and any modification in the **Layers** tab is marked in Green, which indicates that it is recorded in the programmer. The programmer records the last assigned value for a parameter (not always the default parameter value). It is possible to record unchanged or default values into a programmer manually. When the desired parameters are recorded in the programmer the programmer content can be saved to a new cue or added to an existing cue.

When running a cue the change in the server state depends on difference between the output from the previous cue and the current cue. A parameter only changes if it is defined in the cue.

Cue	Parameter 1	Parameter 2	Parameter 3
Call Cue 1	10	20	30
Call Cue 2	20	no change (keep 20)	35
Call Cue 3	no change (keep 20)	25	40
Call Cue 2	20	no change (keep 25)	35

Table 7 - Cue logic example

In the example above, parameter 2 remains at value 20 when cue 3 is played after cue 2, because no change is recorded for it. And parameter 2 remains at value 25 when cue 2 is played after cue 3.

9.1.2 Timings (Wait, Fade and Hold)

A cue is associated with timing settings: Wait, Fade and Hold.

- **Wait** – Time before executing the content
- **Fade** – Time of the execution of the content
- **Hold** – Time before the next Cue (for **Automatic** trigger)

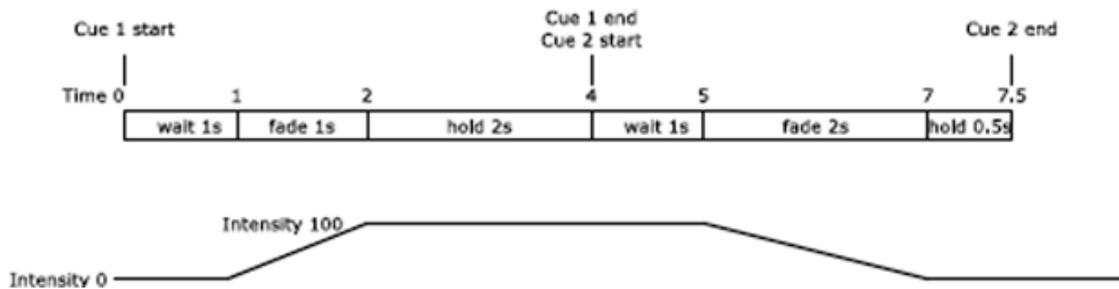


Fig. 43 - Cue timing example

The previous example shows two cues: Cue 1 and Cue 2.

- Cue 1 has an intensity value of 100.
- Cue 2 has an intensity value of 0.
- The intensity starts at 0 and progressively increases to 100 at the fade of Cue 1.
- After the end of Cue 1, Cue 2 starts.
- The intensity progressively decreases to 0 at the fade of Cue 2.

It is possible to set Default Cue timings for all parameters and custom wait and fade times for specific parameters. In case of conflict, the custom timings prevail. Otherwise a cue is complete when the cue hold time is finished.

Note: Cues can run for a longer time than the timing values indicated in the Cues panels.

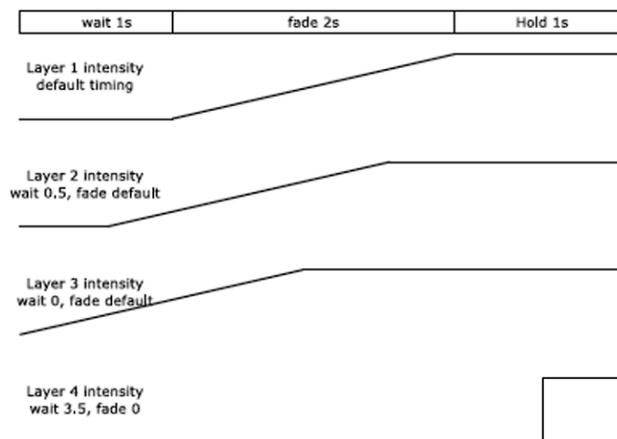


Fig. 44 - Timing parameters for layers 2, 3 and 4 override default cue timings

Fade exceptions

The following parameters do not fade but will take the new value at start of fade:

- Media selection / FX selection
- Deinterlacing type
- Draw mode / Play mode
- Scaling algorithm
- Timecode settings
- Layer synchronization
- Media end action
- Frame blending
- FPS mode

9.1.3 Trigger

A trigger is the transition from one cue to the next inside a cue stack. These are the different types of triggers:

- **Manual:** The user must click the Go button to trigger the next cue.
- **Automatic:** The next cue is triggered after the previous cue has been completed (wait + fade + hold).
- **End of media:** The next cue is triggered at the end of one media playback. This can be set for a specific layer or for any layer.
- **Timecode:** Timecode trigger is used for both timecoded and schedules cues. The next cue is triggered :
 - o when the selected timecode provider reaches the set time.
 - o or when scheduling conditions are met.

9.2 Creating Cues

9.2.1 Create the first Cue

1. Make sure the Layers menu, Cue menu and cue panels are opened.
2. On the Layers menu, click **Reset all** to have default settings in all the layer controls.
3. On the Cues panel, click the **S-add** button to create a new Cue stack. The new stack is activated, new Cues are automatically added to this Cue stack.
4. Click the **Clr** button to clear the Programmer.
5. Set desired parameters on the layer controls. Values turn green to indicate the change has been recorded to the Programmer.
6. Hold **Alt** and click a parameter to manually select or deselect it from the Recorded selection.
7. Click **Save new** to save the Cue. The new cue item appears in the **Cue list** and the **Programmer** gets cleared.

Saving a cue empties the Programmer and makes it ready for the next one.

If a cue stack is active, newly created cue will also be appended to an active cue stack.

Note: The cue stack entry will be assigned with the first valid timecode or the current timecode if programming timecode provider is selected.

Tips:

- Name the cues to have a clear list using right-click then Rename.
- Check the parameters recorded in the Programmer before saving a Cue.
- Clear the Programmer before creating a Cue.

9.2.2 Edit a Cue

All the created cues are available in the Cue List. To edit a cue:

- Select a cue in the Cue list, Cue stack or Playback.
- Click **Edit**. The Cue content is copied to the **Programmer**.
- Make adjustments on the layer controls. Values turn green to indicate the change has been recorded to the Programmer.
- Click **Save**.

Tips: - Right-click a cue and select Run to test it.

- Click the **Recording...** button to disable / enable recording on layer controls.

9.3 Cue Stacks

A cue stack is a sequence that runs the cues in ascending order. Create as many stacks as needed. For example, a media show in a music concert might have a cue stack for each song.

9.3.1 Create a cue stack

1. Click **S-add** to create a cue stack.
2. Create cues or select cues in the Cue List and drag and drop them in the stack.
3. Order the cues inside the stack.
4. Create cue stacks as needed for the show.
5. Each cue in a cue stack is a reference to the original cue in the Cue list. This reference is called Cue Stack Entry or CSE).

9.3.2 Remove a cue from a cue stack

Right-click a cue in a stack and select **Remove** to remove it from the stack. This only removes it from the cue stack and does not delete the cue. The CSE is removed but the cue is still present in the Cue List.

9.3.3 Change trigger type

Right-click a cue in the stack to change trigger type. Choose between **Manual** and **Automatic** depending on whether to trigger the cue manually or want it to run automatically after the previous cue. This can be done either in the Cue Stack List or in the Playback list.

9.3.4 Order cues in the stack – Index number

Order cues in the stack by using drag and drop or custom index number.

- Drag and drop a cue in a stack to change its position in the sequence.

Index number

Each Cue Stack Entry (CSE) has a Major index number and a Minor index number. CSEs are ordered by Major index number in ascending order. The Minor index number is used in case of equal Major index number.

- Right-click a cue in a stack and select **Move**, then enter the index numbers.

For example, to move a cue between cues numbered 5.0 and 6.0, enter a major index number 5 and a minor index number 1.

9.4 Timing and Running Cues in Playback

Picturall Series Media Servers can run up to eight cue stacks simultaneously using the eight different playback areas in the cue system. Separate playbacks are useful for example to play different sequences of media on different displays.

To run a cue stack in playback:

1. Click  to open **Playback 1**.
2. Drag a cue stack to **Playback 1**. One playback can only play one stack at a time.
3. Click **Go** at the bottom of the Playback area to run the playback. Select a cue and click **Go to** to skip to a specific cue.
4. Enter timings for the cues in the **Wait**, **Fade** and **Hold** columns.
5. Click **Rls** to release the cue stack from the playback. This only removes the cues from playback, not from the cue stack list or the cue list.

Note: If a show is exported with cue stacks in one of the Playback areas, rebooting the server will automatically start playing the cues in the stack.

9.5 Cue tracking

By default, jumping to a cue in the same stack skips all other cues and only applies the parameters of the target cue. Cue tracking allows jumping to a cue while applying parameters of all cues between the current cue and the target cue. Cue tracking can be enabled on any playback.

- Check the **Track** box in a Playback to enable cue tracking.



Fig. 45 - Enable cue tracking

For example, here is a stack with 4 cues:

- The first cue has 3 parameters saved: x position, y position and scaling.
- The second cue changes the y position.
- Third cue changes the scale.
- And the fourth cue changes the x position.

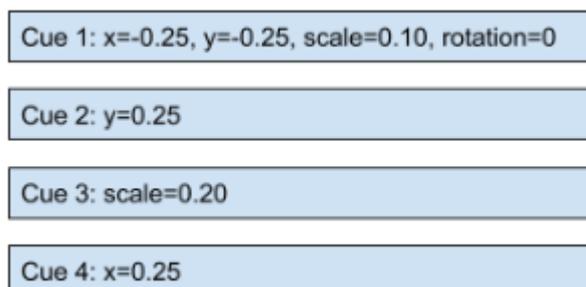


Fig. 46 - Example of a cue stack

Here is a representation of these cues in sequence (the result is the same with or without tracking enabled):

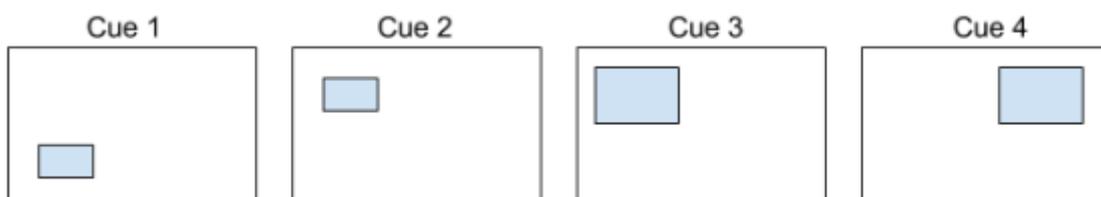


Fig. 47 - Cue stack example played in sequence

9.5.1 Example without cue tracking

Without cue tracking, jumping from Cue 1 to Cue 4 only executes Cue 4 and ignores Cues 2 and 3. The only parameter that changes is the x position.

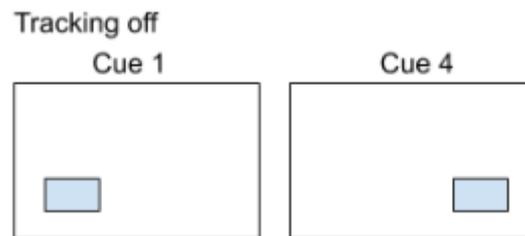


Fig. 48 - Jump from Cue 1 to Cue 4 without cue tracking

9.5.2 Example with cue tracking enabled

With cue tracking enabled, when jumping from Cue 1 to Cue 4 the server checks all the changes in between Cue 1 and Cue 4. In this case, the succession of parameters of Cue 2, Cue 3, and Cue 4 are added to the result. The playback jumps to Cue 4 as if all cues were run in a sequence.

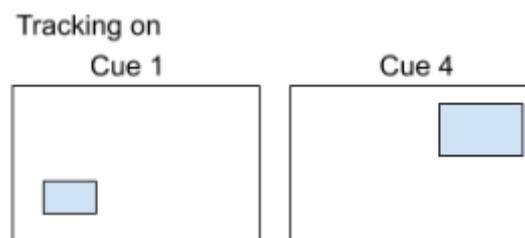


Fig. 49 - Jump from Cue 1 to Cue 4 with cue tracking

9.5.3 Forward tracking

By default, the server only checks the changes between the current cue of the playback and the target cue of the jump. This default tracking is called forward tracking.

Let's take another example with the same cue stack:

1. Load Cue 1.
2. Manually rotate the layer.
3. Jump to Cue 4 with cue tracking.

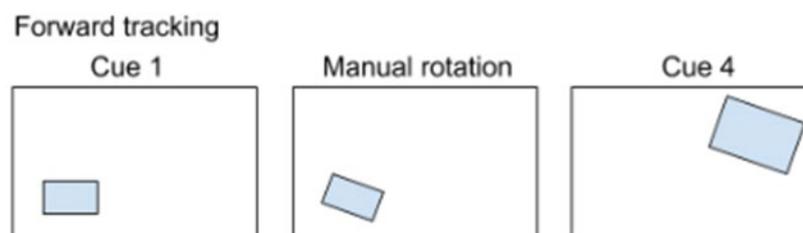


Fig. 50 - Forward tracking example

In this example, the rotation is kept and the jump from Cue 1 to Cue 4 adds all changes between the cues (new y position + new scale + new x position).

9.5.4 Full tracking

With full tracking, the server resets the show to the beginning of the playback and jumps to the target cue while applying all changes from the first cue to the target cue of the jump. Full tracking ignores and removes all manual changes that happened during the playback.

To perform a full tracking jump, hold the **Shift** key and click the **Go** or **Go To** buttons.

Same example with full tracking:

1. Load Cue 1.
2. Manually rotate the layer.
3. Jump to Cue 4 with full cue tracking.

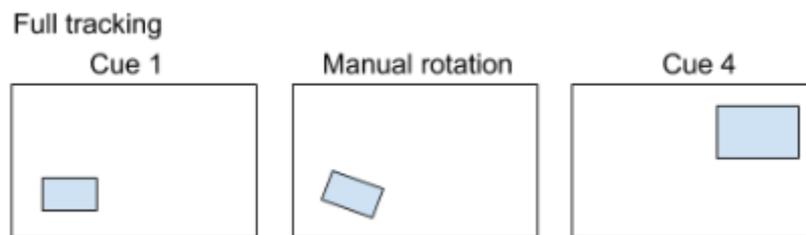


Fig. 51 - Full tracking example

In this example, the rotation is reset as the jump from Cue 1 to Cue 4 resets the show before adding all cues up to Cue 4.

Note: When jumping backwards in a cue stack (for example from Cue 4 to Cue 2), the server always performs full tracking.

Tip: Use hotkeys Shift + F9 to 12 for Playback 1 to 4 to perform a Go with forward tracking.

9.6 Triggering cues with Timecode

The Picturall media server supports many kinds of timecode providers, which can be used timecode, schedule and synchronize several different server functionalities. Supported timecode providers include:

- Server internal wallclock
- Media layer
- Cue playback
- Timecode generator
- MTC (audio option required)
- LTC (audio option required)

A timecode provider can be selected for each playback. One timecode provider can be connected/selected to many timecode targets. Most timecode providers can also be used as a provider for another provider. This allows constructing more complex shows and for example practicing a show. For example, a playback can be timecoded to the server wallclock but practiced using a timecode generator. The system will detect and prevent circular provider connections.

9.6.1 Cue programming with timecode

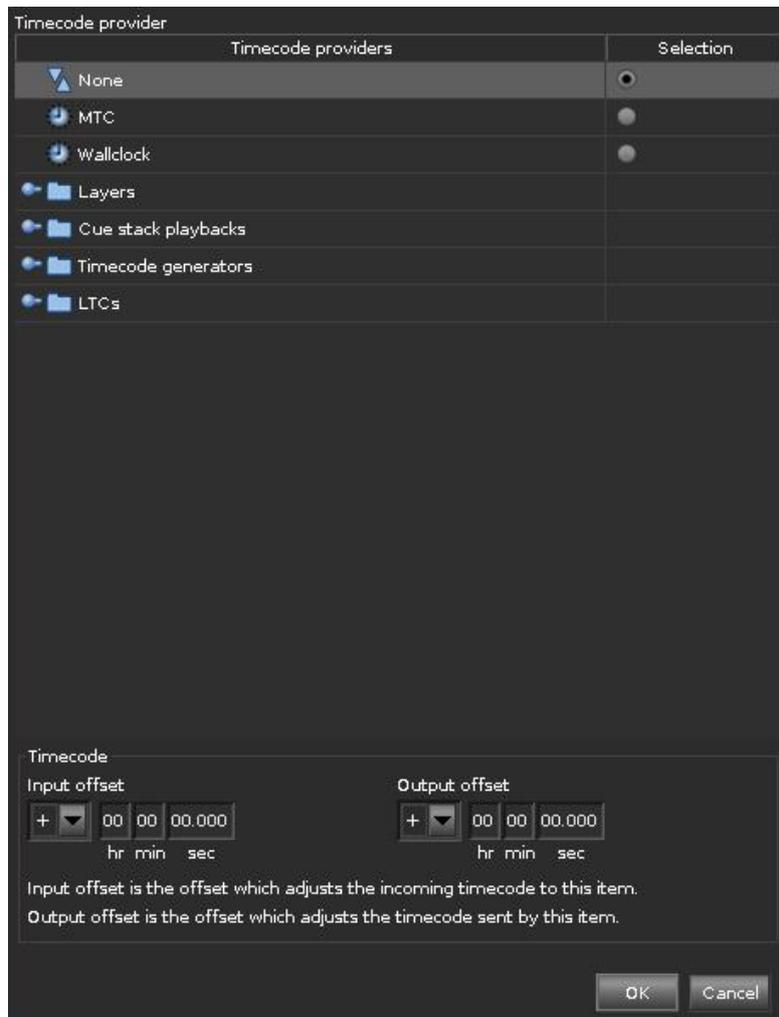


Fig. 52 - Timecode Provider selection menu

- The Input offset adjusts the offset applied to incoming timecode to this playback.
- The Output offset adjusts the offset which is applied to timecode signal outgoing from this playback.

1. Load a Cue Stack in a playback, then click  to open the Timecode provider menu.
2. Select the timecode provider for a cue stack playback.
The selected timecode provider appears at the bottom of the playback.
3. Right-click a CSE and select **Trigger type > Timecode**.
4. In the CSE Timecode setting, enter the timecode in HH:MM:SS.SSS format. By default, Wait, Fade and Hold settings work similar as with any other trigger type.

Note: Bypass the set timecode trigger by enabling Manual triggering for the cue.

Tip: The Timecode provider can be selected for the programmer. Its value will be used as the default timecode value for any cue added to a cue stack.

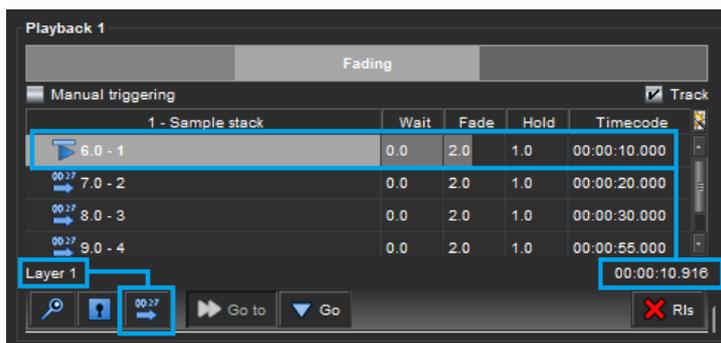


Fig. 53 - A cue triggered by selected timecode provider

Note: Adjusting address of a cue in cue stack or playback can cause adjustments of timecode or vice versa. This is to ensure that the order of cues remains in the same execution order.

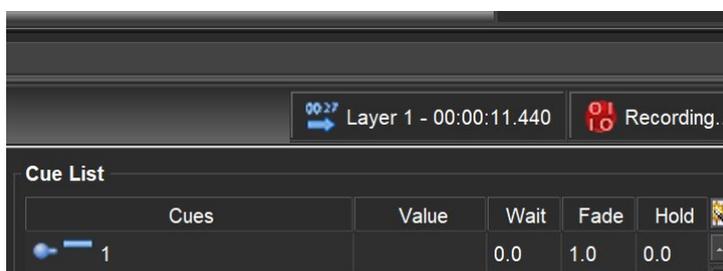


Fig. 54 - Timecode on display on Cues menu

9.6.2 Set trigger timecoded with System Wallclock

The Wallclock timecode provider emits the server time and date. It can be used to run cues at set times or even more complex scheduling patterns.

- Select a cue stack playback and select Wallclock as timecode provider.
- Set the trigger type to Timecode for the required cues and define the trigger times to Timecode column.

Set the input and output offsets for wallclock timecode if required.

Note: The server wallclock may differ from the time on the computer which runs Commander.

- Set the server wallclock time with web configurator (see 4.1.7 Time Settings page 23).
- The Wallclock timecode is based on 24-hour clock (HH:MM:SS), cue trigger values between 00:00:00:000 and 23:59:59:999

Note: Wallclock timecode also contains date data. This may cause unexpected behavior with cue triggering if the current date differs from the scheduled date (see more 9.7.)

Tip: The current Wallclock time will be displayed at the bottom of the Playback window.

- If cues need to be scheduled to repeat more than once a day, see more information on cue scheduling for repeating events daily, weekly or on certain dates from chapter 9.7.

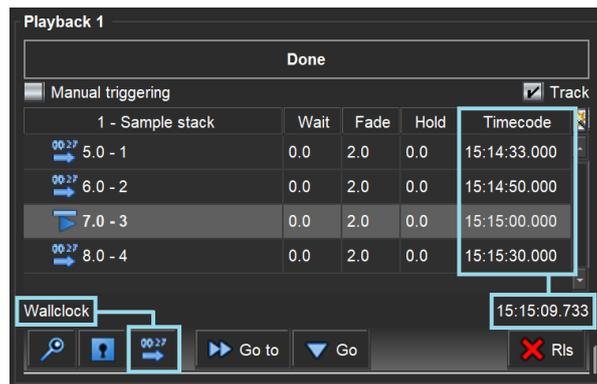


Fig. 55 - Triggering cues with system wallclock

9.6.3 Media layer & Cue stack playback as timecode providers

Media layers can be used as timecode providers for cue stack playbacks. The layers carry the timecode of the currently playing media. If no media is playing, the timecode provider value does not update, and no timecoded trigger can occur.

Cue stack playbacks can be used as timecode providers for other cue stack playbacks. The timecode emitted is simply the same timecode the playback receives, adjusted by optional output and input offsets.

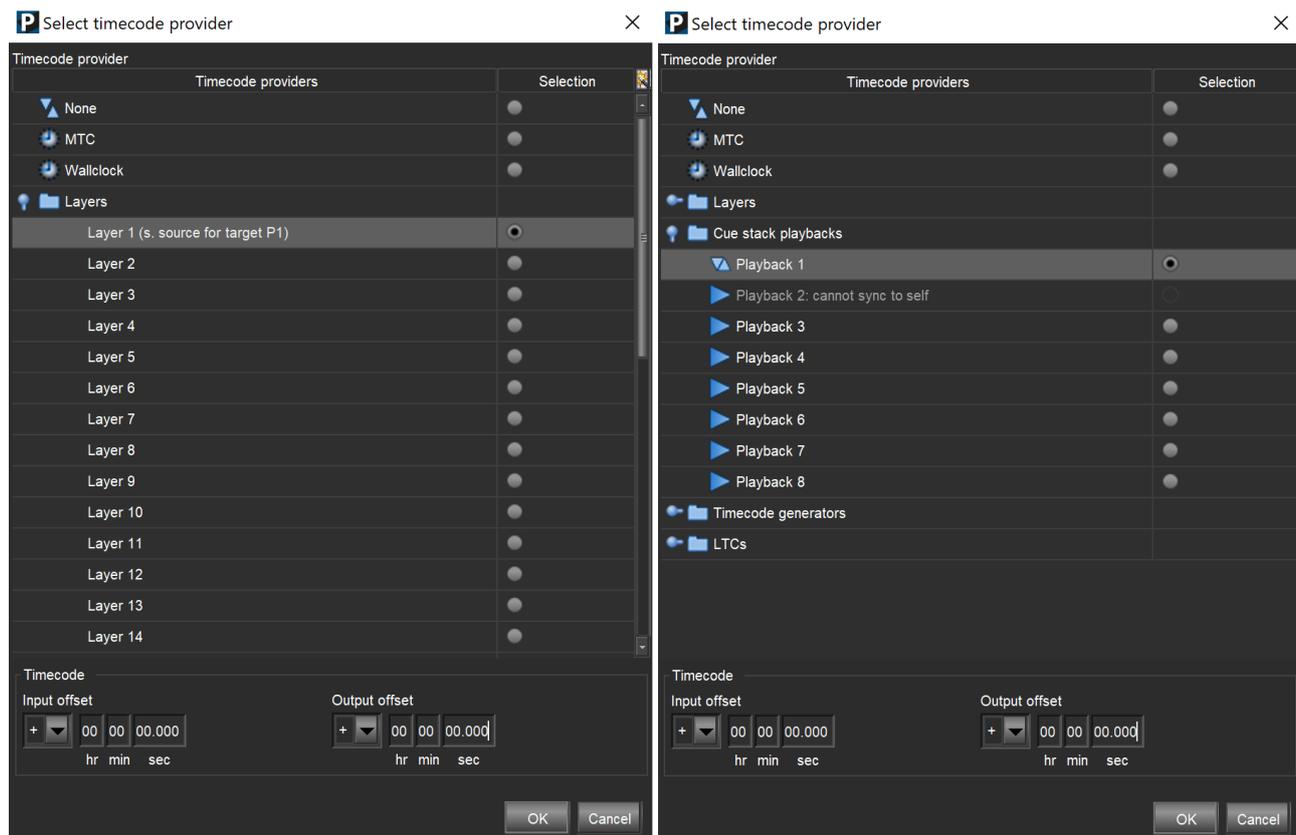


Fig. 56 - Selecting a Layer or a Playback as timecode provider

When using media layer as a timecode provider the timecode follows the media playing on the layer.

Note: If media end action is defined as loop, then timecode will return to the beginning value (00:00:00.000) when the media loops.

- If media end action is defined to play more than one media files in the collection (loop collection, random and next) the timecode follows each played media accordingly.

- If the collection contains different length media files, please note that timecode triggers outside the media timeframe will not be triggered.

9.6.4 Timecode generator

Timecode generators can be used to generate timecode and emit it to connected timecode targets. Set the timecode generator by opening the menu below the cues or from the top icon row.



Fig. 57 - Timecode generator menu locations

A timecode generator can also act as a proxy for another timecode provider. Synchronizing a timecode generator to another timecode provider disables timecode generator controls. To enable controls again, select “None” as the selected timecode provider.

Timecode generator supports basic controls and actions such as *Play*, *Pause*, *Stop*, *Seek To* and *End Action*. Inpoint and outpoint can also be adjusted. Up to eight simultaneous timecode generators are supported.

Tip: If a Timecode generator menu does not appear properly (content is hidden), enlarge the menu by stretching the menu from the top.

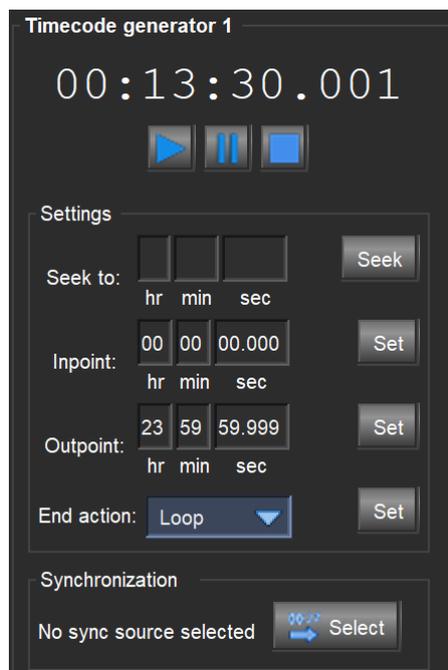


Fig. 58 - Timecode generator settings

9.6.5 Midi Timecode (MTC)

Incoming MTC signal can be used as a timecode provider. Output offset can be applied to MTC signal, but please note that the same output offset is used for both MTC timecode provider and MTC timecode out. See [10.4 Timecode out](#) page 87 for details on how to set MTC out offset.

Note: The optional audio card is required for MTC.

9.6.6 Linear timecode (LTC)

Linear Timecode (LTC) is an encoding of SMPTE timecode data in an audio signal. LTC inputs can be configured from the web configurator in *Configuration > LTC configuration* (see 4.1.3 LTC configuration page 18).

The defined LTC inputs can be set as timecode provider from the Picturall Commander timecode menu. Different audio channels from one or more audio cards can be configured to receive different LTC signals with different LTC configurations.

Select configured LTC sources from the Timecode provider menu. The LTC offsets can be set from the same menu. Input and output offsets can be defined separately.

Note: The optional audio card is required for LTC

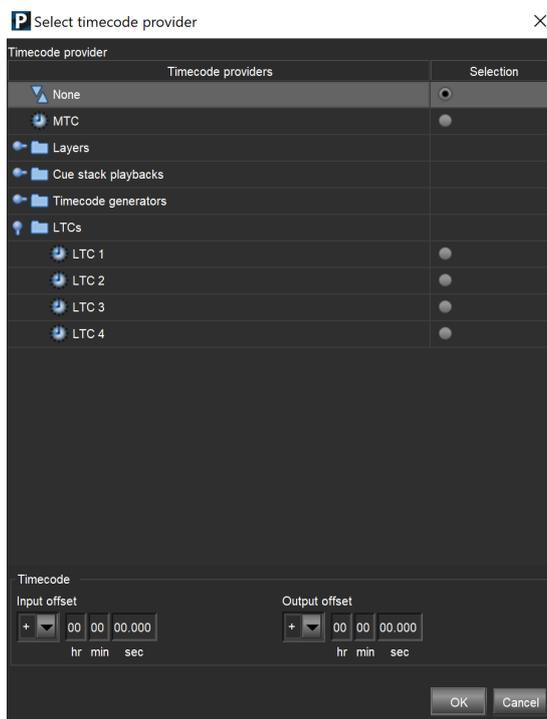


Fig. 59 - Select an LTC source as timecode provider

9.7 Scheduling cues and playback

Using Picturall media servers, both single and occurring events can be scheduled based on date and time. Schedule can be defined for a cue in stack or playback. The server supports various conditions for scheduling cue playback.

- After creating cues and adding them to a cue stack playback, right click on target cue and set the trigger type to timecode and define **Wallclock as the timecode provider**.

- Then select Scheduling from the contextual menu. This will open the cue scheduling dialogue.

Tip: Cues can be scheduled to repeat and if no repeat is defined, the cues will run only once.

Supported scheduling conditions for calendar repeat:

- Day of the week (any combination of weekdays)
- Day of the month (any or specific day of a month)
- End of repeat (last date of calendar repeat)

Supported scheduling conditions for repeat within day:

- Enabled
- Every X hours/minutes/seconds
- Stop time

Common scheduling conditions:

- Start date
- Start time (mirrors timecode)

Scheduling conditions can be combined in arbitrary ways. For example, a cue can be scheduled to repeat from two o'clock to five o'clock, every 5 minutes, on Fridays and Saturdays.

Scheduled cues are indicated by an icon ( for repeating,  for non-repeating) in cue playback view.

Note: Only the first occurrence of the repeating schedule is listed in playback view, and the cue is listed based on its timecode even when its scheduling conditions prevent it from running next.

- For a scheduled cue to run, it must have trigger type timecode and it must be in a playback with Wallclock as the selected timecode provider. Date information required for scheduling is not provided by other timecode providers. With different timecode provider, the cue will run when its timecode will match the provider's timecode, but schedule will not be used.

Fig. 60 - Scheduling a cue: options menu

Note: If the server time settings are not correct check the Time settings from web configurator in *Set time*.

The system automatically suggest the date and time when the menu is opened based on the server time settings.

- Edit the start date by clicking on the calendar button  and setting the start time by typing in the value or from the time drop down list.
- If a scheduled event is required only on certain weekdays define the days by clicking  at the end of the **Day of the week** row.
- If the repeat is required only once a month, define an exact day number when the playback is repeated every month in the **Day of the month** field.
- Set the stop time for the scheduled event from the calendar repeat menu.
- Enable the **Repeat within day** selection if the event is required to trigger more than once a day. Set the daily repeat schedule within 24-hour clock to appointed time fields.

Tip: Both calendar and repeat within day scheduling options can be combined for more advanced scheduling situations.

Scheduling occurs in the time zone defined in the server configurator. A warning will appear at the bottom of the scheduling menu if there is a difference between the local time zone and the defined server time zone. Clicking on the notification will give more information on the time zone situation.

Note: Scheduling cannot be done beyond December 31st, 2035.

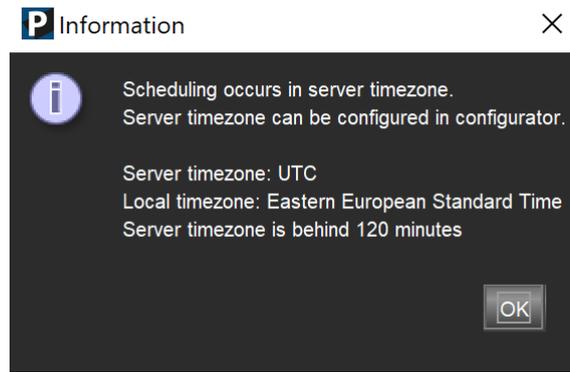


Fig. 61 - *Scheduling a cue: Time zone warning*

Note: When scheduling cues to run on different days, the playback view lists cues based on their timecode. Next on the cue list might no longer be the next cue to run if it is scheduled for another day.

9.8 Show example

Let us create a simple show in which one media layer is playing in the background and another layer is on top of it with a logo (still image) on it. Using cues, the logo will move from the left side of the projection area to the right side.

To achieve this, do the following:

1. Open the **Cues** panel and make sure **Recording...** is enabled.
2. Click the **Clr** button to clear the Programmer
3. Go to **Layers**, select a background media and play it on Layer 1 (a green border appears around these controls).
4. In **Cues**, click **Save new** to create a cue with the recorded media state. A new cue appears in the Cue list.
5. In **Layers**, select the logo image in the Media selection panel of Layer 2, play it and use the position controls to place it on the left side of the composition.
6. Make sure that media selection, play mode and position control adjustments are recorded on the Programmer.
7. In **Cues**, click **Save new** to create a new cue.
8. In **Layer 2**, use the position controls to move the logo to the right side of the composition.
9. In **Cues**, click **Save new** to save the position change to a new cue.

Three cues are created in the Cue List: a background media without logo, the background media with the logo on the left and the background media with the logo on the right.

10. Click **S-add** to create a new cue stack in the Cue stack list. Select the cues and drag them into this stack.
11. Drag the stack into Playback 1.
12. Select the first cue in the Playback list and click **Go**.
 - Enter timings for each cue (**Wait**, **Fade** and **Hold**).
 - Right-click a cue to change its trigger type (**Manual** or **Automatic**).
 - In **Manual** mode, keep clicking **Go** to go through the three cues of the Playback.

9.9 Live show recommendations

Here a few tips and recommendations for live show setup:

- Create a cue with all layers stopped and zero intensity then put it at the beginning of the main showcue stack. This way the programming starts from blackout and there are no surprises when jumping back to start of the show.
- Use separate playbacks to play different sequences of media on different displays.
- Set the User Interface so that the **Cues**, **Layers**, and **Performance** panels are visible.
- When live, use the **Layers** panel only for adjusting minor things such as audio volume.
- Hide the **Displays**, **GPU** and other tabs that do not directly affect the show.
- Set hotkeys on the keyboard to play specific Playbacks (Edit > Options > Keymap), by default **F9**, **F10** and **F11** play Playback 1, 2 and 3 respectively.

9.10 Cue macro

A cue macro is an action associated to a Cue or a Cue stack.

Note: - Cue macro and Layer macro are different concepts.

- A saved show (.pcf file) containing Cue macros can only be loaded on Picturall Commander from version 2.6 and onwards.

9.10.1 Cue macro and Cue stack macro

9.10.1.1 Cue macro

A cue macro is associated to a cue and affects all CSEs of this cue.

- The cue macro is executed when the cue is executed.

To create a cue macro:

- Right-click a cue in the Cue List (or a CSE in a Cue stack) then click **Edit macro...**

9.10.1.2 Empty cue

It is possible to create a cue macro on an empty cue (a cue with no layer change).

To create an empty cue:

- Right-click a cue in the **Cue List** then click **Add cue**.

Note: It is also possible to delete the parameters of an existing cue to make it empty.

9.10.1.3 Cue stack macro

A Cue stack can have two types of macro associated to it: **entry macro** and **exit macro**.

- The entry macro is executed when the Cue stack is **loaded** in a playback.
- The exit macro is executed when the Cue stack is **released** from a playback.

To create a Cue stack macro:

- Right-click a Cue stack in the Cue Stack List then click **Edit entry macro...** or **Edit exit macro...**

9.10.2 Cue macro actions

Tip: A little “M” appears next to the Cue number (or Cue stack number) to indicate that a Cue macro is enabled.

When creating a Cue macro, the following window opens and four macro actions are available:

- Trigger a specific cue
- Trigger a specific playback
- Send a network command
- Custom macro

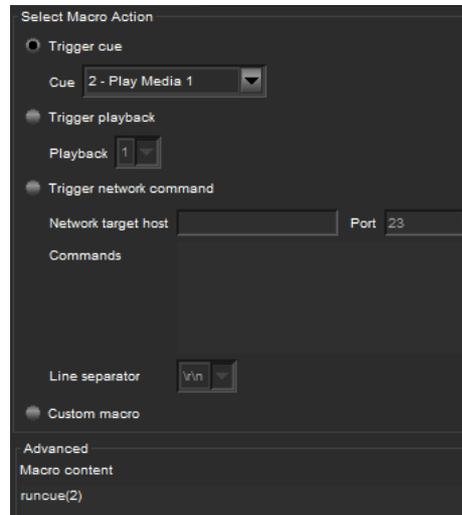


Fig. 62 - Cue macro

9.10.2.1 Trigger cue macro

This executes a cue when a macro is executed.

1. Click **Trigger cue**.
2. Click the dropdown list and select a cue.
3. Click OK.

9.10.2.2 Trigger playback

This executes a playback when a macro is executed.

1. Click **Trigger playback**.
2. Click the dropdown list and select a playback number.
3. Click OK.

9.10.2.3 Trigger network command

This sends a custom command to a device connected on the same network when a macro is executed.

1. Click **Trigger network command**.
2. Enter the target address and port number.
3. Enter the command to be sent.
4. Choose the Line separator.
5. Click OK.

9.10.2.4 Macro content and Custom macro command

When creating a cue macro, the content of the macro is displayed in the Macro content section.

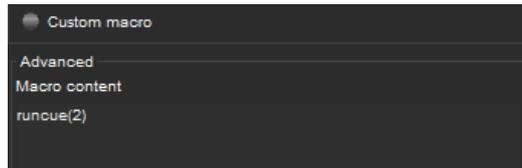


Fig. 63 - Macro content

Cue macros are written in **Lua** scripting language, and support complex interactions. For example, a single custom macro can be used to trigger multiple cues and playbacks and send a network command.

Tip: - Click an action to load a command then click custom macro to edit the content.

- The command list is available in a document enclosed to this User Manual.

To create a custom cue macro:

1. If needed, click any action to load the content.
2. Click **Custom macro**.
3. Edit the content to create a custom command.
4. Click OK.

Note: Custom macro does not have syntax validation. Enter custom commands carefully.

9.10.3 Edit or remove a cue macro

To edit a cue macro:

1. Right-click a Cue or a Cue stack then click **Edit macro...**
2. Edit the cue macro then click **OK**.

To remove a cue macro:

1. Right-click a Cue or a Cue stack then click **Edit macro...**
2. Click **Remove macro**.

9.10.4 Create cue macros using Lua commands

For more information, see the document *Cue_Macro_Lua_API.pdf* attached to this manual.

9.11 Automatic show start on system start up

It is possible to start a show (cue stack) on system start up using an entry macro.

Create an entry macro for a cue stack which is needed to run immediately after a system has booted up (without separately triggering a cue in Commander).

1. Right click on cue stack
2. Select Edit entry macro
3. Select Trigger cue or Trigger playback depending on requirement

Note. If the cue stack is loaded into a playback in an exported show, it will run the entry macro at start up.

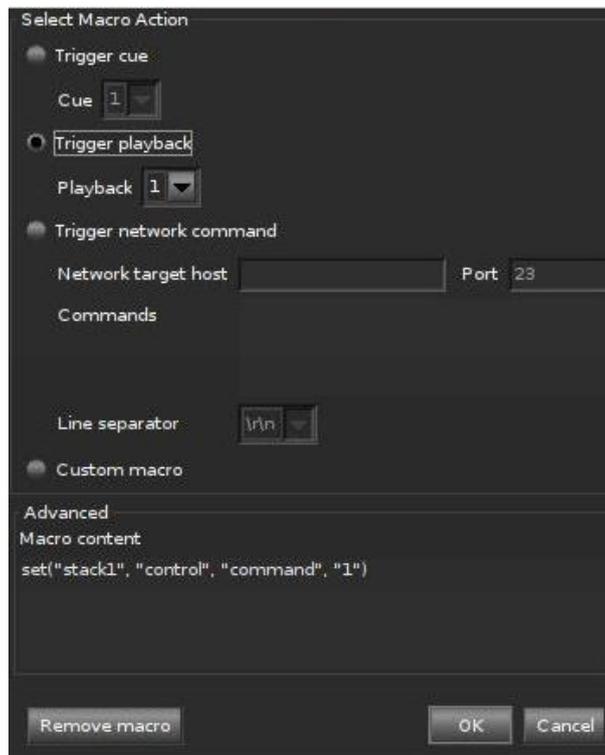


Fig. 64 - Entry macro for a cue start on start up

10 Miscellaneous

10.1 Save a show

Save a show to recover it or to reuse it on another computer using Picturall Commander.

1. Run Picturall Commander.
2. Go to **File > Save show**.
3. Select a folder and enter a filename.
4. Click **Save**.

The show is saved in a **PSF** file.

- Go to **File > Load show** to load a show.

10.2 Sync card – Genlock (Picturall Pro only)

The sync card is an optional card for Picturall Pro to enable Genlock.

Note: - Genlock is automatically enabled if the sync card is installed.
 - The Frame Lock connectors are currently not supported.
 - Genlock is possible for the following refresh rates: 50Hz, 60Hz, 100Hz, 120Hz and 200Hz.

10.2.1 Genlock menu

In the **Genlock** menu, check the sync status.

- If needed, click **Resync genlock** to reset synchronization.
- If needed, use **Framelock pulse delay** to adjust the sync manually using an offset in nanoseconds.

10.2.2 House sync status LED

When the Genlock is correctly connected, the LED under the connector lights up (labeled House sync).

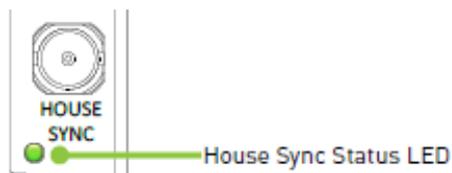


Fig. 65 - Genlock connection status LED

10.2.3 GPU sync status

The "SYNC" LEDs indicate the sync status per GPU.

The following image shows which LED corresponds to which GPU.



Fig. 66 - LED-GPU correspondence

SYNC LED status	
LED off	GPU is not connected
Yellow LED on	GPU is not synchronized
Yellow LED blinking	GPU is synchronized but nearly losing sync
Green LED blinking	GPU is synchronizing
Green LED on	GPU is synchronized

Table 8 - GPU sync status

10.3 Performance



Fig. 67 - Performance menu

In the **Performance** menu, monitor the performance of the system as graphs. Use the **Enabled** checkboxes to show/hide the corresponding graphs.

Tip: These metrics are useful to show potential problems.

Graph	Description
CPU	Average workload. "1" means the load is equivalent to a single CPU core being fully loaded. "8" means that 8 cores are fully loaded. If the value is higher than number of CPU cores installed, the CPUs is doing more than it can handle. However, this value does not reflect the smoothness of the playback. The average workload can get high without affecting playback quality.
CPU_TEMP	CPU temperature in Celsius degrees.
GPU	GPU refresh rate. The server unit's performance is fine if the indicator values match the display's refresh rate. In this example the display refresh rate is 60.
GPU_DRAW	Time it takes GPU to draw one single frame. If GPU_DRAW reaches 80% of GPU_SWAP, lower GPU load (effects, resolutions, active layers).
GPU_MEM	The amount of memory used by the GPU.
GPU_SWAP	Time it takes GPU to show one frame (except when Triple buffering is enabled). This should always be 16.67 ms for 60Hz displays.
GPU_TEMP	GPU temperature in Celsius degrees.
GPU_TEX	The amount of data transferred to the GPU (in megabytes per second).

Table 9 - Performance

10.3.1 Toggle view

On the top left of the **Performance** tab toolbar are the view buttons:



Toggle between graph and table view, or both of them side by side horizontally or vertically.

10.3.2 Refresh

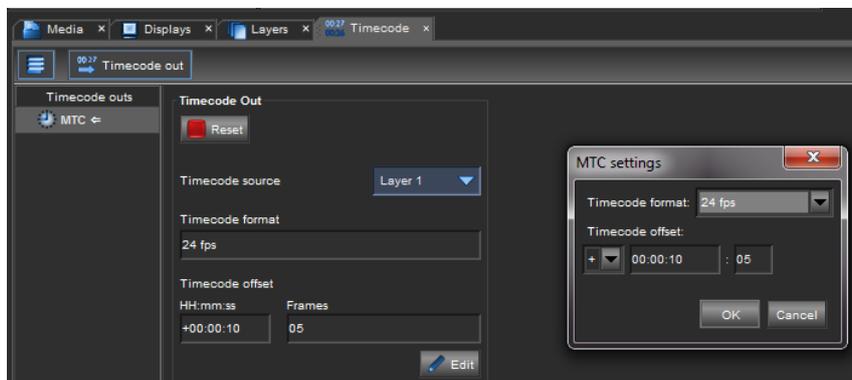
On the top right corner, set refresh rate, turn refreshing on/off and manually refresh the graphs.

10.3.3 Color

In the **Color** column in the table, click the [...] buttons on every row to set the color scheme of the graph view.

10.4 Timecode out

In the **Timecode** menu, set the timecode format and offset it by time or frames.

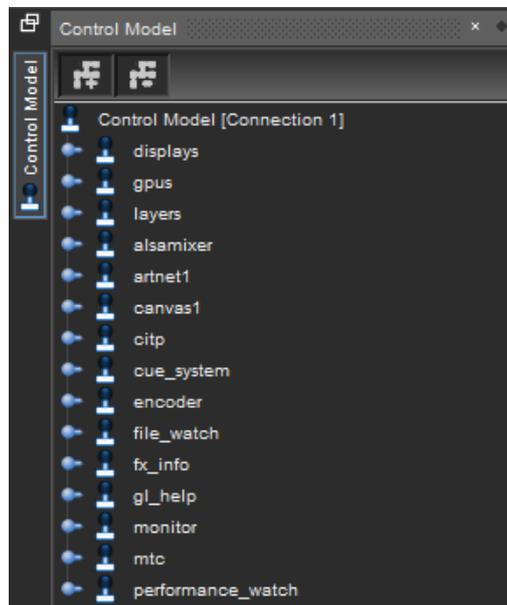


The Timecode format and Timecode offset fields show the current values.

1. In **Timecode source**, click the dropdown and select the layer to output the timecode from. Or select **OFF** to disable sending the outgoing timecode.
2. Click Edit and enter new values in the MTC Settings dialog.

10.5 Control Model

The **Control Model** is a tree structure of all the control groups, the controls and the attributes in them. Control model can be useful when integrating the server into custom control systems.



1. Open both the **Control Model** and **Properties** tab.
2. Click in the tree structure to view control-specific information and view the information on the Properties tab.

10.6 Commander Log

Commander log can be used to inspect diagnostics information and to review commands sent to the server ("TXTOUT").

- Go to **View > Commander Log...** to open the panel.

Commander log can be useful when integrating the server into custom control systems. To adjust level of detail written into Commander log, please see Options -> Logging.

11 User maintenance and Troubleshooting

11.1 User Maintenance – Air filter

Tip: For optimal performance, this air filter must be cleaned by the user regularly (once a year).

The Picturall Series Media Server is equipped with a removable air filter at the front of the media server.

11.1.1 Air filter cleaning - Picturall Twin, Quad and Pro

Tools: Torx T20 screwdriver, duster or vacuum.

1. Turn the media server off and unplug mains.
2. Remove the four screws on the front panel.
3. Using both hands, gently pull the front panel on a straight axis.
4. Gently tilt it down until mechanical stop.

The front panel is in safe still position.

5. Pull the air filter and take it out from the media server.
6. Carefully clean the air filter with a duster or vacuum.
7. When the air filter is clean, gently put it back in place.
8. Gently tilt up the front panel until it is aligned.
9. Gently push the front panel back in place on a straight axis.
10. Set the screws back in place.

The air filter is cleaned and the media server is ready for use.

11.1.2 Air filter cleaning - Picturall Twin Compact and Quad Compact

Tools: Torx T10 screwdriver, duster or vacuum.

1. Turn the media server off and unplug mains.
2. Remove the screws of the filter cover on top of the front panel.
3. Remove the filter cover using the screwdriver to access the air filter.
4. Gently pull the air filter upwards on a straight axis and take it out from the media server.
5. Carefully clean the air filter with a duster or vacuum.
6. When the air filter is clean, gently put it back in place.
7. Set the filter cover back in place.

The air filter is cleaned and the media server is ready for use.

11.2 System Diagnostics

System diagnostics are used for technical support. It is a file exported from Picturall Commander to be sent to technical support.

To export the system diagnostics file:

1. Go to **File > Get system diagnostics**.
2. Save the file on the computer.

11.3 Troubleshooting

Picturall Commander installation failure

- Make sure to install the latest version of Picturall Commander as it corrects all known issues

Layer control > Advanced: Dropdown menus are not visible

- Make sure to use the latest version of Picturall Commander as it corrects all known issues

Unable to Connect to the Server

- Verify that the server and the computer running Picturall Commander are using the same netmask.
- Verify that the server IP-address is correct.
- Verify that the network is running correctly with a ping command.
- Verify that there is no more than one DHCP server in the network.
- Verify that the firewall is not blocking the connection.

Video Playback is not smooth

- Disable unused displays.
- Verify there are no playing back of layers that are not visible: select all layers in the Layer list, right-click on them and select **Stop**. Then click **Play** on the desired layers only.
- Too many layers or too high resolutions are in use. Playback performance is 4-16 layers of FullHD depending on the display setup, codecs and bitrates.
- Simultaneous use of displays with different refresh rates. Force resolution and refresh rate in the **Configurator**.

Video output has poor resolution

- Disable unused outputs.
- Position displays using the same graphic card closer to each other and optimize the pixel space in the **GPUs** tab.

“Cable disconnected” error message keeps displaying

- Stop all playbacks.

Output not displayed due to cable disconnection or image processor reboot

- In Picturall Commander, go to GPU menu and click **Refresh displays**.

Sync error when connecting an external clock while the media server is running (Picturall Pro with Genlock)

- In Picturall Commander, go to Genlock menu and click **Resync genlock**.

APPENDICES

Appendix A. DMX chart

PICTURALL V3.1

DMX Chart - Layer full

LAYER SIZE AND POSITION:

- Composition canvas has coordinates from 0,0 to 1,1 with 0,0 being the bottom left corner
- Layer default position is 0.5, 0.5 (32768, 32768 in DMX values).
- Position coordinate is the layer center point coordinate.
- Default scale for layer is 1.0 (32768 in DMX values). Default layer width is 1.0 in canvas coordinates.
- Layer height is affected by media Aspect ratio and Aspect-control. Media default Aspect is used when Aspect is 1.0.
- Aspect ratio height multiplier derived from media aspect ratio and scale.
- For Scale and Aspect value, descriptions contain physical value multiplier. For example, "7 x" in Scale means the layer is seven times larger is scaled and "7 x" in Aspect means the media aspect ratio is multiplied by seven.

LAYER:

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
1		Intensity				0	255
2	3	X	Layer X position	0 – 65535	Coordinate ranges from -5 to 5	32768	32768
4	5	Y	Layer Y position	0 – 65535	Coordinate ranges from -5 to 5	32768	32768
6	7	Rotation		0 – 65535		32768	32768
				0 – 16383	Continuous rotation counterclockwise, 240 RPM – 0 RPM		
				16384	Indexing rotation counterclockwise 360'		
				16385 – 32767	Indexing rotation counterclockwise		
				32768	Center position		
				32769 – 49151	Indexing rotation clockwise		
				49152	Indexing rotation clockwise 360'		
				49153 – 65535	Continuous rotation clockwise, 0 RPM – 240 RPM		
8	9	Scale		0 – 65535		32768	32768
				0	Mirrored and flipped layer max size, -5 x		
				1 – 21844	Mirrored and flipped layer upscaling, -5 x		
				21845	Mirrored and flipped layer fullscreen, -1 x		
				21846 – 27306	Mirrored and flipped layer downscaling -1 x – 0 x		
				27307 – 32767	Layer downscaling, 0 x – 1 x		
				32768	Layer fullscreen, 1 x		
				32769 – 65534	Layer upscaling, 1 x – 7 x		
				65535	Layer upscaling max size, 7 x		
10	11	Aspect	Vertical Scaling	0 – 65535		32768	32768
				0	Flipped layer upscaling max size, -5 x		
				1 – 21844	Flipped layer upscaling, -5 x - -1 x		
				21845	Flipped layer original aspect ratio, -1 x		
				21846 – 27306	Flipped layer downscaling, -1 x – 0 x		
				27307 – 31402	Layer downscaling, 0 x – 0.75 x		

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
				31403	4:3 -> 16:9 conversion, 0.75 x		
				31404 – 32767	Layer downscaling, 0.75 x – 1 x		
				32768	Layer original aspect ratio, 1 x		
				32769 - 34587	Layer upscaling, 1 x – 1.33333 x		
				34588	16:9 -> 4:3 conversion, 1.33333 x		
				34589 - 65534	Layer upscaling, 1.33333 x – 7 x		
				65335	Layer upscaling max size, 7 x		
12		Draw mode		0 – 255	Check ranges table	0	0
13		Media index		0 – 255		0	No value
14		Media library		0 – 255		0	No value
15		Media mode		0 – 255	Check ranges table	0	0
16		FPS		0 – 255		112	112
				0	Media default fps		
				1 – 63	1 – 63 fps fixed playback		
				64 – 160	0% - 200% relative playback speed		
				112	Media default fps		
				161 – 255	Reserved (frame blending)		
17	18	Seek	Seek to position	0 – 65535		No value	No value
				0	Beginning of the media		
				65535	End of the media		
19		Audio volume		0 – 255		0	255
20		Reserved	Reserved			No value	No value
21		Reserved	Reserved			No value	No value
22		Sync source	Layer sync source (V1.2 and later)	0	Internal (no sync)	0	0
				1 – 128	Sync to layer 1 – 128		
				255	Sync to MTC		
23		Saturation		0 – 255		128	128
				0 – 127	Less saturation		
				128	Default		
				129 – 255	More saturation		
24		Brightness		0 – 255		128	128
				0 – 127	Less brightness		
				128	Default		
				129 – 255	More brightness		
25		Contrast		0 – 255		128	128
				0 – 127	Less contrast		
				128	Default		
				129 – 255	More contrast		
26		Gamma		0 – 255		128	128
				0 – 127	Low gamma		
				128	Default		
				129 – 255	High gamma		
27		Brightness Red		0 – 255		128	128

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
				0 – 127	Reduce Red		
				128	Default		
				129 – 255	Increase Red		
28		Brightness Green		0 – 255		128	128
				0 – 127	Reduce Green		
				128	Default		
				129 – 255	Increase Green		
29		Brightness Blue		0 – 255		128	128
				0 – 127	Reduce Blue		
				128	Default		
				129 – 255	Increase Blue		
30		Contrast Red		0 – 255		128	128
				0 – 127	Reduce contrast for Red color		
				128	Default		
				129 – 255	Increase contrast for Red color		
31		Contrast Green		0 – 255		128	128
				0 – 127	Reduce contrast for Green color		
				128	Default		
				129 – 255	Increase contrast for Green color		
32		Contrast Blue		0 – 255		128	128
				0 – 127	Reduce contrast for Blue color		
				128	Default		
				129 – 255	Increase contrast for Blue color		
33		FX1 Library	FX1 Library	0 – 255	Select FX (look at FX Assignment sheet)	0	0
34		FX1 Index	FX1 Index	0 – 255	Select FX	No value	No value
35		FX1 Param1	FX1 Param1	0 – 255		No value	No value
36		FX1 Param2	FX1 Param2	0 – 255		No value	No value
37		FX1 Param3	FX1 Param3	0 – 255		No value	No value
38		FX1 Param4	FX1 Param4	0 – 255		No value	No value
39		FX1 Param5	FX1 Param5	0 – 255		No value	No value
40		FX1 Param6	FX1 Param6	0 – 255		No value	No value
41		FX2 Library	FX2 Library	0 – 255	Select FX	0	0
42		FX2 Index	FX2 Index	0 – 255	Select FX	No value	No value
43		FX2 Param1	FX2 Param1	0 – 255		No value	No value
44		FX2 Param2	FX2 Param2	0 – 255		No value	No value
45		FX2 Param3	FX2 Param3	0 – 255		No value	No value
46		FX2 Param4	FX2 Param4	0 – 255		No value	No value
47		FX2 Param5	FX2 Param5	0 – 255		No value	No value
48		FX2 Param6	FX2 Param6	0 – 255		No value	No value
49		Reserved	Reserved			No value	No value
50		Reserved	Reserved			No value	No value
51		Reserved	Reserved			No value	No value
52		Reserved	Reserved			No value	No value
53		Reserved	Reserved			No value	No value

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
54		Reserved	Reserved			No value	No value
55		Reserved	Reserved			No value	No value
56		Reserved	Reserved			No value	No value

RANGES:

Parameter	Value	Name	Description
Draw mode	0	Additive	Add layer intensities
	1	Replace	Replace lower layer
	2	Subtract	Subtract upper layer from lower layers
	3	Darken	Select darker parts of upper and lower layers
	4	Lighten	Select lighter parts of upper and lower layers
	5	Multiply	Multiply layer intensities
	6	Linear burn	Linear burn (Subtract variant)
	7	Screen	Screen layers (opposite of Multiply)
Media mode	0	Media default	
	1	Play Next	Play next media after current
	2	Play Stop	Stop after playing current media
	3	Play Pause	Pause on the last frame of current media
	4	Play Loop	Loop current media
	5	Pause	
	6	Stop	
	10	Play Loop collection	Play next media and after last media in collection, replay from the first one.

EFFECTS:

FX NAME	Library	Index	Parameter 1	Parameter 2	Parameter 3	Parameter 4	Parameter 5	Parameter 6
Wave	1	1	Amplitude	Amplitude aspect	Frequency	Frequency aspect	Speed	
Water Ripple	1	2	Size	X	Y			
Blur	2	1	Size					
Heavy blur	2	2	Blur size					
Gaussian blur	2	3	Blur size					
Radial Blur	2	4	Size	Amount				
Radial Blur Advanced	2	5	Size	Amount	Blur center X	Blur center Y		
Directional Blur	2	6	Blur size	Angle				
Glow	2	7	Threshold	Glow size				
Chromakey	3	1	Threshold	Red key	Green key	Blue key	Smoothing	
Chromakey Inverse	3	2	Threshold	Red key	Green key	Blue key	Smoothing	
Lumakey	3	3	Accuracy	Key	Smoothing			
Lumakey Inverse	3	4	Accuracy	Key	Smoothing			
Alpha Fill	3	5						
Alpha Fill inverse	3	6						
Alpha Key	3	7						
Quick Border	4	1	Amount of border	Outside blur	Inside blur	Border color red	Border color green	Border color blue
Edge Blur	4	2	Blur amount					
Mask	4	3	Mask left	Mask right	Mask top	Mask bottom		
Keystone	4	4	On/Off	Left side	Right side	Top side	Bottom side	
3D Plane	5	1	X Rotation	Y Rotation	Z Rotation	Continuous rotation speed	FOV	Material mode
3D Cube	5	2	X Rotation	Y Rotation	Z Rotation	Continuous rotation speed	FOV	Material mode
3D Sphere	5	3	X Rotation	Y Rotation	Z Rotation	Continuous rotation speed	FOV	Material mode
Sepia	6	1	Amount					
Inverse	6	2						
Halftone	6	3	Amount					
Halftone Advanced	6	4	Amount	Background Red	Background Green	Background Blue	Background Transparency	
Comic	6	5	Amount					
Pixelize	6	6	Amount					
Edge Laplace	7	1	Mixing	Laplace amount				
Edge Laplace Add	7	2	Amount					
Sharpening	7	3	Radius					
Pencil Sketch	7	4	Amount	Intensity				
Cartoon	7	5	Border	Intensity				
Tiles	8	1	Scale					
Kaleidoscope	8	2	Amount	Shape	Scale	Zoom	Speed	Amplitude
Drop Shadow	9	1	Opacity	X Offset	Y Offset	Color Red	Color Green	Color Blue

PICTURALL V3.1
DMX Chart - Layer mini

LAYER SIZE AND POSITION:

Ranges are same as in full layer

DMX COARSE	DMX FINE	NAME
1		Intensity
2	3	X
4	5	Y
6	7	Rotation
8	9	Scale
10	11	Aspect
12		Draw mode
13		Media index
14		Media library
15		Media mode
16		FPS
17		Audio Volume
18		Reserved

PICTURALL V3.1
DMX Chart - Master

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
1		Grid width	Number of displays in a display grid horizontally	0 – 255	Number of columns in a display grid	1	1
2		Grid height	Number of displays in a display grid vertically	0 – 255	Number of rows in a display grid	1	1
3		Blend size	Amount of blend overlap in percentage	0 – 255	Blend the edges of adjacent displays	0	0
4		Blend gamma	Blend gamma value	0 – 255	Gamma correction on blend area	128	128
				0 – 128	Less intense blend gamma (0.00 to 0.45)		
				128	Default value: 0.45		
				128 – 255	More intense blend gamma (0.45 to 0.90)		
5		Aspect ratio	Select display aspect ratio	0 – 255	3 predefined values		
				0	16:9 (default)		
				1	4:3		
				2	16:10		
				3 – 255	16:9 (ignored)		
6		Test images	Test images	0 – 255	Show test images on display	0	0
				0	None (default)		
				1	Display numbers (DN)		
				2	DN + Blend areas		
				3	DN + Display borders		
				4	DN + Display grid		

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
				5	DN + Control points		
				6	DN + Selected display grid		
				7	DN + Layer borders		
				8	Layer numbers (disables Display numbers)		
				9	DN + Blue background		
				10	DN + Canvas grid		
				11	DN + Canvas lines all (horizontal, vertical, diagonal)		
				12	DN + Canvas lines only horizontal		
				13	DN + Canvas lines only vertical		
				14	DN + Canvas lines only 45 degrees diagonal		
				15	DN + Canvas lines only 135 degrees diagonal		
				16	DN + Canvas lines horizontal and vertical		
				17	DN + Canvas lines horizontal and 45 degrees diagonal		
				18	DN + Canvas lines horizontal and 135 degrees diagonal		
				19	DN + Canvas lines vertical and 45 degrees diagonal		
				20	DN + Canvas lines vertical and 135 degrees diagonal		
				21	DN + Canvas lines diagonal of 45 and 135 degrees		
				22 – 255	None (ignored)		
7	8	Cue Triggering		0	Do nothing		
				1-65535	Trigger cue		
9		Playback 1		0	Do nothing		
				1-255	Select cue stack & trigger first cue		
10		Playback 2		0	Do nothing		
				1-255	Select cue stack & trigger first cue		
11		Playback 3		0	Do nothing		
				1-255	Select cue stack & trigger first cue		
12		Playback 4		0	Do nothing		
				1-255	Select cue stack & trigger first cue		

PICTURALL V3.1
DMX Chart - Display

DMX COARSE	DMX FINE	Name	Description	Values	Values description	Default Value	Home/ locate value
1		Display position		0 – 255		0	0
				0	Display not affected by setup, keeps previously set values		
				1 – 254	Display position. Display within grid size is enabled. Display out of grid is disabled.		
				255	Reset display position and grouping		
2	3	Keystone TL X	Keystone top left X	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
4	5	Keystone TL Y	Keystone top left Y	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
6	7	Keystone TR X	Keystone top right X	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
8	9	Keystone TR Y	Keystone top right Y	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
10	11	Keystone BR X	Keystone bottom right X	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
12	13	Keystone BR Y	Keystone bottom right Y	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
14	15	Keystone BL X	Keystone bottom left X	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
16	17	Keystone BL Y	Keystone bottom left Y	0 – 65535	Moves coordinate 0 – 0.5 units towards the center	0	0
18	19	Angle X	Angle correction by X	0 – 65535	Horizontal distortion to compensate tilted viewing angle. Range - 0.0 – 1.0	32768	32768
				0	0.0 No distortion (default)		
20	21	Angle Y	Angle correction by Y	0 – 65535	Vertical distortion to compensate tilted viewing angle. Range - 0.0 – 1.0	32768	32768
				0	0.0 No distortion (default)		

Appendix B. BIOS setup

Press the **Del** button on startup to access BIOS settings.

Tip: Load default settings and reboot the server before modification (Exit > Load Setup Defaults).

Here are the default Pro BIOS settings:

- Advanced > SATA Configuration > SATA Mode > AHCI Mode
- Advanced > SATA Configuration > S.M.A.R.T Status Check > Disabled
- Advanced > Onboard devices configuration > Azalia HD Audio > Disabled
- Advanced > Onboard devices configuration > Intel LAN1 Controller > Disabled
- Advanced > Onboard devices configuration > Intel LAN2 PXE OPROM > Enabled
- Advanced > Onboard devices configuration > Asmedia USB 3.0 Controller > Disabled
- Advanced > Onboard devices configuration > Marvell Storage OPROM > Disabled
- Boot > Boot > Full Screen Logo > Disabled
- Boot > Boot > Wait for 'F1' if error > Disabled
- Boot > Boot > Setup mode > Advanced mode
- Boot > Hard Drive BBS Priorities > SSD first
- Tool > ASUS O.C. Profile > Label "pro_defaults" > Save to Profile "1"

Appendix C. Optimize GPU resolution and drawing performance

This chapter describes how to optimize the GPUs performance when positioning displays.

C.a. Definitions

- **GPU** Output board consisting of two outputs.
- **Output** Physical output connector.
- **Display** Destination where the picture will be displayed. For example, it could be a single display or a projection surface composed of one or several outputs. Usually there is one display for each output.
- **Canvas** Total drawing area. Displays are placed inside a canvas.

Note: Using display splitters enables having more than one display for one output.

C.b. Calculated optimization

In the **GPUs** menu, select a GPU and click **Optimize**.

The automatic calculation optimizes the graphic card performance with the current display setup.

If the displays are not side-by-side horizontally in the show composition, using the automatic canvas optimization gives the best results.

C.c. Canvas and coordinates

Canvas is the drawing area defined in coordinate system, it is not a pixel space.

Canvas coordinates are in 0.0 - 1.0 range in both X and Y axis and origin is in left bottom corner. A display is positioned in the canvas by setting display X and Y position, display width and height and rotation.

Use the display wizard to set display grids easily.

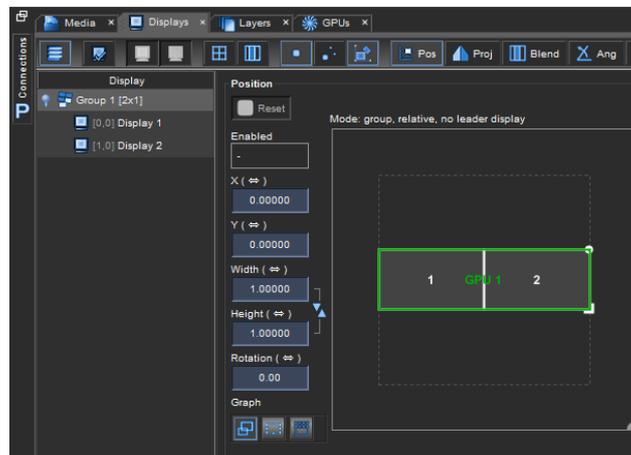


Fig. 68 - 2x1 grid made with Display wizard

Display coordinates are independent of the display resolution and physical aspect ratio. X and Y in display positioning point to the left bottom corner of the display.

- X and Y in layers point to center of the layer.
- When scale and scale height are 1, the layer fills the entire display.
- Layer aspect ratio control adjusts the aspect ratio of content.
- Layer scale controls layer width and height while keeping aspect ratio constant.

C.d. Calculating pixels

Drawing is done independently on all GPUs and each GPU draws only the part of the canvas that is needed by all the displays connected to that GPU. Then GPU draws one rectangular area that covers all the displays.

GPU allocates drawing area that has same resolution as all outputs combined. Output resolutions are composed in horizontal grid except for Matrox TH2GO modes 3x1080p @ 50Hz and 3x1366x768 which have vertical composition.

For example, if GPU is configured for 2 x 1280x1024 resolution, then drawing area will have resolution of 2560 x 1024. For TH2Go 3 x 1280x1024 resolution will be 7680x1024 (2 x 3 x 1280 = 7680). For vertical exceptions 3 x 1366x768 will be 4098x1536 and 3 x 1080p resolution is 5760x2160.

If the displays for GPU are positioned in canvas so that they form similar horizontal (or vertical for the exceptions mentioned before) grid, then displays will have true native resolution¹.

If displays have gap between them or they have different sizes then scaling will be performed and native resolution might not be archived.

To know actual pixels representing single display, first calculate the total area covered by GPU. Then for each display, multiply the display X and Y resolution by portion of the display width/height of the GPU draw area. With total width (Total_w), total height (Total_h), display size (w and h) and GPU resolution (GPU_w and GPU_h). Equation for display "real" resolution is:

$$\text{width} : GPU_w \times \frac{w}{Total_w}$$

$$\text{height} : GPU_h \times \frac{h}{Total_h}$$

For example, a setup has two displays with resolutions of 1280x1024.

- Display 1 has position 0.0, 0.36 and size 0.5 x 0.28.
- Display 2 has position 0.82, 0.36 and size 0.18 x 0.10.
- Total width for GPU drawing those displays will be 1: Display 2 has rightmost point in the canvas which is position 0.82 + width 0.18 = 1.0.
- From this we subtract leftmost point, which is inside display 1 and X position is 0. So total width is 1.

Total height is computed similarly, in this case display 1 has both upper and lower limits so area height is same as display 1 height: 0.28.

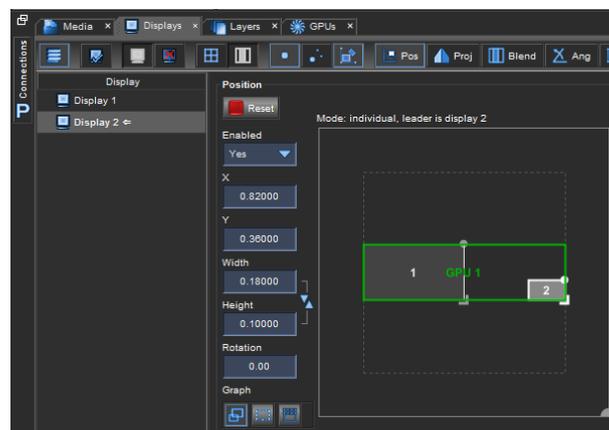


Fig. 69 - Drawing area example

¹ Native resolution requires displays without Keystoning, Edge blending or curved surface correction applied.

- GPU_w = 2 _ 1280 = 2560
 - GPU_h = 1024
 - Total_w = 1
 - Total_h = 0:28
 - Display 2 w = 0:18 and h = 0:10.
- Then:

$$width : 2560 \times \frac{0.18}{1.00} = 460$$

$$height : 1024 \times \frac{0.10}{0.28} = 365$$

The GPU draws Display 1 and 2 in the same pixel space (green area).
Display 2 will have only 460 x 365 pixels representing full display area.

Situation will be even worse in the following situation:

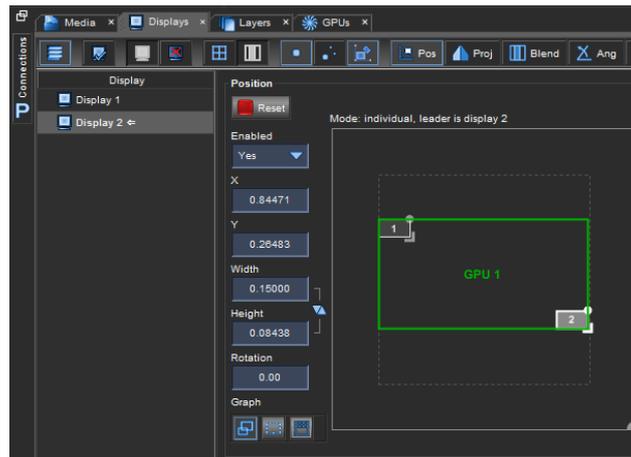


Fig. 70 - Another example of bad performance optimization

Total area is huge compared to either display.

Common situation is for the setup display to be "control monitor" showing everything.

Note: If the control monitor is connected to a GPU that has other displays connected, resolution in those display is going to be bad. This also affects performance.

C.e. Performance

All layer that are even partially inside GPU draw area are drawn in that GPU. Videos playing on those layers have to be transferred to the GPU by PCIe bus and the layers have to be drawn. This requires lot of resources from PCIe bandwidth and GPU processing power. This is particularly troublesome in control monitor situation.

C.f. Conclusion

To get optimal performance and resolution for displays:

- Position displays that are connected to same GPU as close to each other as possible
- Avoid setups where many displays show same area of canvas

Appendix D. Picturall Server communication protocol specifications

D.a. Locating Pro on network

Pro listens to multicast group 224.0.0.180 port 11009. When it receives message "HELLO", it responds with a UDP packet containing following data:

```
/** Structure for Pro identification over network.
 *
 * All strings use UTF-8 character encoding and are always null terminated if
 * not otherwise specified.
 *
 * If string doesn't fit into the allocated buffer it will be silently
 * truncated, but will remain null terminated.
 *
 * bc_version is currently 1. If you get larger values, then protocol has been
 * changed and you should discard the packet and get updated specifications
 * from Picturall.
 * */
struct bcast_identity_s {
char magic[16]; // "PICTURALL SERVER" (no null termination)
uint32_t bc_version; // bcast protocol version network byte order
char ip[32]; // null terminated IP-address
char name[32]; // null terminated host name
char version[32]; // null terminated server version string
} __attribute__((packed));
```

Clients can then connect to a given IP address and use the version field for detecting compatible versions.

D.b. Connecting to a Picturall server

Communication with Picturall server works through TCP/IP based telnet-like connection to server command line. Client starts communication by connecting to Pros IP address and port 11000. You can then send commands to Pro.

For example, you can telnet 10.0.0.1 11000 on the command line on a Windows or a Mac computer. This grants you access to the Pro command line. You can then enter config on the command line. Pro should print current version number and some internal configuration data.

When you connect to Pro you should immediately send following command:

```
wait\_startup
```

This command waits until Pro startup procedure and show loading is completed. If you connect while Pro startup is still in progress you might get unexpected results or even hanging due to other commands being sent. If Pro startup is already completed when this command is given, the command will not do anything.

D.c. Control model

Pro has three layers of control abstractions: objects, controls and parameters. Objects are independent units that implement some parts of Pro's functionality. Objects usually have some user controllable parameters to control functionality. They are grouped into different controls. Controls contain any number of parameters. Parameters are basic controllable entities and they can be of different types:

- **Int** 64bit signed integer
- **Double** floating point value
- **String** UTF-8 string
- **DoubleArray** Array of floats
- **Bool** True / false value which is actually integer value where 0 is false and any other value is true.

One video layer in Pro consists of several objects: Source, Composer and Audio which are named *source_n*, *layer_n* and *audio_n* where *n* is the number of the layer. Layer 1 is controlled by objects *source1*, *layer1* and *audio1*.

To get description of controls on a given object you can send command `ctrl_info object` where *object* is name of the object. By sending command `ctrl_info source1` a similar output is displayed:

```
cmd_ctrlInfo() at cmdiface.cc:2409: Control info for source1:
Control:object:0:"Object controls"
Parameter:name:String:"Object name":0:source1
Parameter:description:String:"Description of the object":0:
Control:info:0:"Media information"

r

Parameter:play_state:Int:"Play state. Like Media Mode, but this is
read-only and tells the actual playback state.":1:6:0:255
Parameter:timecode:Int:"Timecode of currently playing media
in nanoseconds":1:0:0:9223372036854775807
Parameter:media_length:Int:"Length of current media
in nanoseconds":1:0:0:9223372036854775807
Control:selection:0:"Media selection"
Parameter:slot:Int:"Currently playing media":0:0:0:255
Parameter:collection:Int:"Currently playing media library":0:0:0:255
Control:control:0:"Media control"
Parameter:media_end_action:Int:"Media: Action to take at end of file":0:0:0:10
Parameter:play_state_req:Int:"Media: Requested play mode":0:6:0:6
Parameter:seek:Double:"Seek":2:0:0:1
Control:sync:0:"Layer synchronization"
Parameter:source:Int:"Sync source":0:0:0:255
Control:time:0:"Media timing"
Parameter:fps:Double:"Frame rate control":0:30:1:140
Parameter:relative_fps:Double:"Relative fps":0:1:0.1:2
Parameter:fps_mode:Int:"FPS mode":0:0:0:1
Parameter:effective_fps:Double:"Current effective fps":1:0:0:10000
Parameter:fps_control_allowed:Bool:"":1:1:0:1
Control:frame_blending:0:"Frameblending"
Parameter:mode:Int:"Frameblending mode":0:0:0:1
```

1 st	"Parameter" text (always the same)
2 nd	Name of the parameter
3 rd	Parameter type
4 th	Parameter description
5 th	undefined
6 th	Default value
7 th	Minimum value (only for numbers)
8 th	Maximum value (only for numbers)

Table 10 - Fields in parameter descriptions

Looking at the above, you can see that there are 7 controls, although you might be interested in only some of them. The most interesting ones in the layer source are the `info`, `selection` and `control` controls. They all have parameters that define what you are currently playing back.

Parameter description contains at least 6 fields separated by ':' that are defined in table 7

You can also use command `ctrl_status object` to see an object's current parameter values. Both `ctrl_status` and `ctrl_info` commands send their output normally as human readable text, but also as a message that is easier to parse by computers.

D.d. Parameter descriptions

Because most of the parameters are trivially understood and you can query them using the `ctrl_info` command, only the nontrivial parameters are described here.

D.d.a. Media Mode

Media mode parameter in `Source / control` describes whether the media is paused, stopped or playing. There are multiple play modes because we need to know what to do when the media is played to the end: should we loop, stop or continue to next clip.

-1	Error condition
0	Default (play loop)
1	Play next
2	Play stop
3	Play pause
4	Play loop
5	Pause
6	Stop

Table 11 - Media modes

Media modes. We have multiple play modes where the last word tells us what happens when the media is played to the end: should it loop, stop or continue to next clip

0	Additive
1	Replace
2	Subtract
3	Darken
4	Lighten
5	Multiply
6	Linear burn
7	Screen

Table 12 - Draw modes

D.d.b. Playback information

When video is playing on any layer, the source for layer actively updates Source / info control.

D.d.c. Draw modes

Layer draw mode is defined in Composer / draw_mode. Draw modes are described in table 9

D.e. Messages from Pro

Pro has specifically formatted messages that can be used to receive information about different aspects of the system.

Messages are sent together with any other output in normal Pro connection. Messages are formed as single lines in following format:

MSG(target, source, type, content)

- **target:** ID of message target
- **source:** Object ID of the sender
- **type:** Message type specified as number
- **content:** Content of message depends on message type

13	CTRL_STATUS	Control status (result of ctrl_status)
14	CTRL_INFO	Control info (result of ctrl_info)
15	ENUM_OBJECTS	Object list (result of enum_objects)
20	OVERFLOW	Message queue overflow (value 20)
24	MODEL_CHANGE_ADD	Model changed: object added (value 24)
33	CMD_SYSTEM_RESULTS	system and system_bg command results
38	CMD_SYSTEM_LINE_RESULTS	system_bg command line output

Table 13 - Message types

D.e.a. Model changed: object added

When new object is added, server sends MODEL_CHANGE_ADD message. Message has 24 as a type. Message content is the name of the added object.

D.e.b. Message queue overflow

If the client cannot keep up with the network traffic the server generates, the server will send the client a message with type 20 (message queue overflow). This message has no content. Immediately after sending this message, the server will disconnect the client to prevent server crash resulting from out-of-memory condition.

D.e.c. Control status

Control status message is generated either by directly requesting it by running command `ctrl_status` or by changing a parameter in control. For example, if you change layer intensity from lighting console, you should get control status message to all clients connected to Pro.

Find the object that the controls belong to by translating messages source field from number to object name as specified in section D.E

Message contents are strings that lists controls and their current values in a format that is compatible with set command. Many controls can be specified by separating them with string `"\n"`.

Example message (linefeeds added for better readability):

```
MSG(100002, 176, 13, object name="source1",description=""\n
info media_file="/picturall/media/33_CederbergWildernessArea.jpg",
play_state=5,timecode=0,media_length=4000000\nselection slot=2,
collection=0\ncontrol media_end_action=0,play_state_req=0,seek=0\n
sync source=0\ntime fps=30,relative_fps=1,fps_mode=0,effective_fps=25,
fps_control_allowed=1\nframe_blending mode=0\n)
```

D.e.d. Control info

Control info message is like control status except that instead of status this message sends information about objects parameters.

Message content is the parameter descriptions for object.

Example message (linefeeds added for better readability):

```
MSG(100002, 176, 14, Control:object:0:"Object controls"\nParameter:name:
String:"Object name":0:source1\n
Parameter:description:String:"Description of the object":0:\nControl:info:0:"
Media information"\nParameter:media_file:String:"Filename of current media":
1:\nParameter:play_state:Int:"Play state.
Like Media Mode, but this is read-only and tells the actual playback state.": 1:6:0:255\n
Parameter:timecode:Int:"Timecode of currently playing media in nanoseconds":
1:0:0:9223372036854775807\nParameter:media_length:Int:"Length of current media in
nanoseconds":1:0:0:9223372036854775807\nControl:selection:0:"Media selection"\n
Parameter:slot:Int:"Currently playing media":0:0:0:255\nParameter:collection:Int:"
Currently playing media library":0:0:0:255\nControl:control:0:"Media control"\nParameter:
media_end_action:Int:"Media: Action to take at end of file":0:0:0:10\nParameter:play_state_req:
Int:"Media: Requested play mode":0:6:0:6\n
Parameter:seek:Double:"Seek":2:0:0:1\nControl:sync:0:"Layer synchronization"
\nParameter:source:Int:"Sync source":0:0:0:255\nControl:time:0:"Media timing"\nParameter:
fps:Double:"Frame rate control":0:30:1:140\n
Parameter:relative_fps:Double:"Relative fps":0:1:0.1:2\nParameter:fps_mode:Int:"FPS mode":
0:0:0:1\nParameter:effective_fps:Double:"Current effective
fps":1:0:0:10000\nParameter:fps_control_allowed:Bool:"":1:1:0:1\nControl:frame_blending:0:"
Frameblending"\nParameter:mode:Int:"Frameblending mode":0:0:0:1\n)
```

D.e.e. Object list

Object list is result of `enum_objects`. It lists objects and their object ID:s. It is used to translate object IDs to object names.

Message content is list of all the objects in `object_number:object_name` format separated by `\n`.

Example message (linefeeds added for better readability and message is clipped):

```
MSG(100002, 1, 15, 101:gl_help:\n102:canvas1:\n103:artnet1:\n104:encoder:\n105:mtc:\n140:fx_info:\n175:layer1:\n176:source1:\n180:audio1:\n181:fx_11_fx1:\n182:fx_11_fx2:\n183:layer2:\n184:source2:\n188:audio2:\n189:fx_12_fx1:\n190:fx_12_fx2:\n191:layer3:\n192:source3:\n196:audio3:\n197:fx_13_fx1:\n198:fx_13_fx2:\n199:layer4:\n200:source4:\n204:audio4:\n205:fx_14_fx1:\n206:fx_14_fx2:\n207:layer5:\n208:source5:\n212:audio5:\n213:fx_15_fx1:\n214:fx_15_fx2:\n215:layer6:\n216:source6:\n220:audio6:\n221:fx_16_fx1:\n222:fx_16_fx2:\n223:layer7:\n224:source7:\n228:audio7:\n229:fx_17_fx1:\n230:fx_17_fx2:\n231:layer8:\n232:source8:\n236:audio8:\n237:fx_18_fx1:\n238:fx_18_fx2:\n239:layer9:\n240:source9:\n244:audio9:\n245:fx_19_fx1:\n246:fx_19_fx2:\n247:layer10:\n248:source10:\n252:audio10:\n253:fx_110_fx1:\n254:fx_110_fx2:\n255:layer11:\n256:source11:\n260:audio11:\n261:fx_111_fx1:\n262:fx_111_fx2:\n263:layer12:\n264:source12:\n268:audio12:\n269:fx_112_fx1:\n270:fx_112_fx2:\n271:layer13:\n272:source13:\n276:audio13:\n277:fx_113_fx1:\n278:fx_113_fx2:\n279:layer14:\n280:source14:\n284:audio14:\n285:fx_114_fx1:\n286:fx_114_fx2:\n287:layer15:\n288:source15:\n292:audio15:\n293:fx_115_fx1:\n294:fx_115_fx2:\n295:layer16:\n296:source16:\n300:audio16:\n301:fx_116_fx1:\n302:fx_116_fx2:\n303:layer17:\n304:source17:\n308:audio17:\n309:fx_117_fx1:\n310:fx_117_fx2:\n311:layer18:\n312:source18:\n316:audio18:\n317:fx_118_fx1:\n318:fx_118_fx2:\n319:citp:\n320:monitor:\n321:file_watch:\n322:stack1:\n323:stack2:\n324:stack3:\n325:cue1:\n326:gpu1:\n327:gpu2:\n328:gpu3:\n329:gpu4:\n)
```

In example above object source1 would have object id of 176.

D.f. Commands

D.f.a. ctrl_status

This command displays current parameter status for given object. If the object is not specified, all parameters for all objects are displayed. Parameters are sent both as human readable format and as a message.

Examples:

```
ctrl_status layer30
ctrl_status source1
```

D.f.b. ctrl_info

This command displays parameter information for a given object. If an object is not specified, all parameters for all objects are displayed. Parameters are sent both as human readable format and as a message.

Examples:

```
ctrl_info layer30
ctrl_info source1
```

D.f.c. enum_objects

This command sends a list of objects defined in the Pro show. The list is sent both as human readable format and as a message.

D.f.d. loglevel

This command allows the client to specify whether debugging log messages and human readable messages from commands should be sent to this client. This command takes either "all" or "none" as argument.

D.f.e. receiving

This command controls receiving of the system messages. It takes one parameter that is either "all" or "none". `receiving all` orders Pro to start sending messages to the client giving the command. `receiving none` on the other hand stops messages from being transmitted to that client.

D.f.f. set

The 'set' command sets parameter values in given control / object combination. This command takes three arguments: First is name of the object to control, the second is control name and the third one specifies parameters and their values.

Third argument takes the form `parameter=value[...]` where `parameter` is name of the parameter belonging to selected object and `value` is a valid value for that parameter. Multiple parameter / value pairs can be given by separating them with comma.

Examples:

```
set layer14 composition x="0.3",y="0.2",intensity="0.8"  
set source1 selection slot=3,collection=2
```

Set command also allows specifying timing for single set command. When time is specified, the set command effects are crossfaded to new values in time seconds.

Complete set command format:

```
set object_name ctrlname [time=<time>] paramname=pvalue[,param2name=p2val[,...]]
```

For example:

```
set layer1 composition time=1.5 intensity=0.0  
set layer1 composition time=1.5 intensity=1.0,x=1.0
```

D.f.g. wait_startup

This command blocks all other commands until server startup has been completed. This should be called immediately after you have connected to Pro to verify that server startup is complete before sending any commands.

D.f.h. fullscreen

This command allows you to set layer position to match given screen. It is also possible to set layer to cover list of displays.

Example:

```
Fullscreen layer1 4 Set layer 1 to fill display 4.  
fullscreen layer2 2 5 3 Set layer 2 to fill bounding box formed by displays 2, 3 and 5.
```

D.g. system and system_bg

These commands execute arbitrary command as Linux shell command. Difference between `system` and `system_bg` is that `system` blocks while the command is running and then gives all of the command output in one message. `system_bg` on the other hand runs the command on background sending one MSG for each line the command outputs as it is available.

These commands send `CMD_SYSTEM_RESULTS` message once the command is complete and `CMD_SYSTEM_LINE_RESULTS` for each output line.

`CMD_SYSTEM_RESULTS` has following fields that can be in any order:

- **stdout** Complete output from standard output
- **stderr** Complete output from standard error output
- **exit_code** Command exit code. 0 usually means success and any other value some kind of error. This depends on the command being run.
- **id** Unique id for this system call. Used to identify possibly overlapping output from multiple `system_bg` calls.
- **error** Error description in case of bad system call.
- **success** yes/no depending on whether the call succeeded.

None of the fields are mandatory except for success and that either error or `exit_code` must be given.

All strings have `""` and `' '` escaped and linefeed replaced with `'\n'`.

`CMD_SYSTEM_LINE_RESULTS` has only fields `id`, `stdout` and `stderr`. They behave like in `CMD_SYSTEM_RESULTS`. `id` field is mandatory.

Both `system` calls have following structure in sending messages:

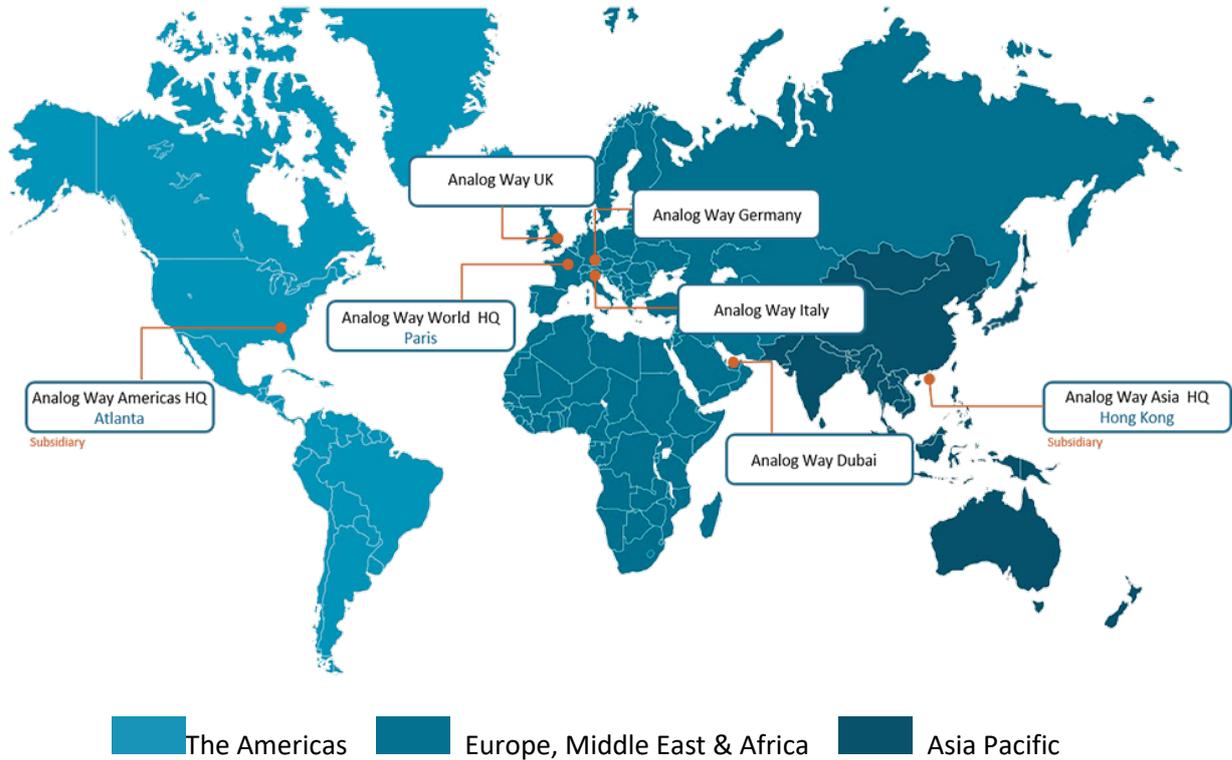
- Send `CMD_SYSTEM_LINE_RESULTS` to define `id`
- Run the command and send `CMD_SYSTEM_LINE_RESULTS` for each line the command outputs
- Send `CMD_SYSTEM_RESULTS` when the command completes

Example:

```
10.0.0.1 # loglevel none
10.0.0.1 # receiving all
10.0.0.1 # system ls /picturall/media/bbb
MSG(100001, 0, 38, id=3)
MSG(100001, 0, 38, id=3, stdout="bbb_sunflower_2160p_60fps_normal.mp4\n")
MSG(100001, 0, 38, id=3, stdout="bbb_sunflower_2160p_60fps_normal.mp4.thumb\n")
MSG(100001, 0, 33, success="yes", id=3, stdout="bbb_sunflower_2160p_60fps_normal.mp4\n
bbb_sunflower_2160p_60fps_normal.mp4.thumb\n", stderr="", exit_code=0)
```

Line wrapping has been changed in the example to increase readability.

CONTACT INFORMATION



Analog Way SAS - Headquarters
Tel.: +33 (0)1 81 89 08 60

2/4 rue Georges Besse
92160 Antony
FRANCE
Sales/General information:
saleseuro@analogway.com
Technical support:
techsupport@analogway.com
Tel.: +33 (0)1 81 89 08 76

Analog Way Inc.
Tel.: +1 (678) 487 6644
Toll free: +1 855 353 4988

3047 Summer Oak Place
Buford, GA 30518
USA
Sales/General information:
salesusa@analogway.com
Technical support:
techsupportusa@analogway.com

Analog Way Ltd
Tel.: +852 2967 0428

Unit 2705-06, 27/F, Tung Seng
Commercial Building,
69 Jervois Street
Sheung Wan, Hong Kong
Sales/General information:
sales-apac@analogway.com
Technical support:
techsupport-apac@analogway.com

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